

**TWO BEST INSTITUTIONAL PRACTICES**  
**of**  
**SOPHIA SMT MANORAMADEVI SOMANI COLLEGE, MUMBAI**

**A. Excellent Industry-Institute Interface**

The Hospitality Studies (HAFT) department has an excellent connections with their respective industries.

The HAFT department, from time to time personnel from industry are invited to make presentations or give talks. For example, in 2021-2022, the following were organised:

- On 1st October 2021, The Taj Group of Hotels organized a virtual tour of their flagship luxury hotels namely Rambagh Palace, Jaipur and Falaknuma Palace, Hyderabad.
- On 9th October 2021, a webinar on 'Food Adulteration' was conducted by Mr. Sudhir Nair.
- On 7th March 2022, Concierges from top hotels gave a presentation to the TYBSc and FYBSc students of Hospitality Studies on the concierge service in hotels.

Members of the H.R. departments of major hotel groups attend the annual exhibition dinner that is hosted by the students and staff of the department. Teams from the major hotel groups also come to our campus for recruitment or our students are called to the hotel properties for job selection interviews. Internships are also provided for one semester to our second year students by the major five star hotels in the city of Mumbai. However, this year due to the Covid-19 pandemic and the lockdown neither could we hold campus recruitment nor internships for our students in industry

**B. Mentorship provided to each and every student**

The Hospitality Studies (HAFT) department provide an excellent mentorship to each and every student of the respective department.

In the case of the HAFT department, each class has a class teacher who personally follows up the students of the department. In addition, each student has a teacher mentor who the student can go to in case of any type of difficulty.

This academic year due to the Covid 19 pandemic and the lockdown the following webinars were conducted online for the Hospitality Studies students to encourage them:

- On 26th June 2021, A webinar was conducted by Dr. Kishore Madhwani on the 'Second Surge, Post Covid Syndrome and Protection from the Third Surge'.
- On 10th July 2021, A webinar was conducted by Mr. Sudhir Nair on 'Effect of Alcohol on Human System'.
- On 17th July 2021, Ms. Vishakha Punjabi conducted a webinar on 'Decoding Defense Mechanism'.
- On 24th July 2021, A webinar on 'Stress Management and Mindfulness' was conducted by Ms. Nutan Lohia.
- On 31st July 2021, A webinar on 'Managerial Power Quotients and Decoding Non-Verbal Signals' was conducted by Prof. G. Singaraj.
- On 28th August 2021, A webinar on 'Delta Force and Emerging New Variants' was conducted by Dr. Kishore Madhwani.
- On 4th September 2021, A webinar on 'Conflict Management' was conducted by Mr. Marazban Velati.
- On 16th October 2021, a webinar on 'Parameters of Effective Public Speaking' was conducted by Prof. G. Singaraj.
- On 30th October 2021, A webinar on 'Leadership' was conducted by Ms. Nutan Lohia.
- Counselling facility for the students.

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