

SOPHIA SMT. MANORAMA DEVI SOMANI COLLEGE

Student Feedback Surveys

NOTE:

This SSR of Sophia Smt Manoramadevi Somani College covers the five year period, namely 2017-2018 to 2021-2022. Of these five years, the first two years were 'normal years'. Towards the end of the academic year 2019-2020 the Covid-19 pandemic necessitated the abrupt closing down of the College from 17th March 2020 onwards. The following year, 2020-2021, was year of total lockdown and much disruption due to the pandemic. For a large part of the academic year 2021-2022 the online mode of teaching-learning continued. Hence, although the College had the practice of taking feedback from its graduating students (of BSc Hospitality Studies, Craftsmanship in Bakery and Patisserie and SCM) annually, such feedback could be obtained from all three classes only in the two 'normal' years, namely 2017-18 and 2018-19. In 2019-20, the feedback had been taken from the students of Craftsmanship in Bakery and Patisserie. The taking of feedback from the SCM and TYBSc students had been planned for the end of March or early April 2020, which due to the sudden lockdown was not possible. In the following two years, namely 2020-21 and 2021-22, due to the situation of much uncertainty, the feedback could be taken only from one class in each of these two years.

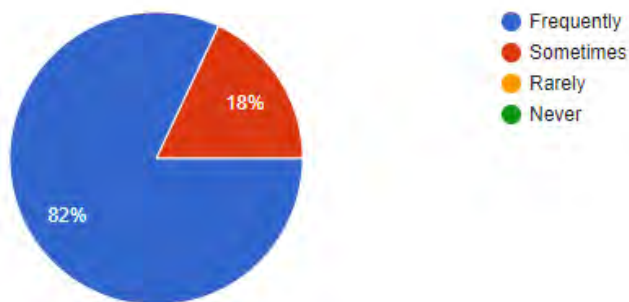
T.Y.BSc. IN HOSPITALITY STUDIES - STUDENTS FEEDBACK FORM 2017-2018

TEACHING METHODOLOGY

Usage of computer/ Power Point presentations and LCD projection facilities for theory classes



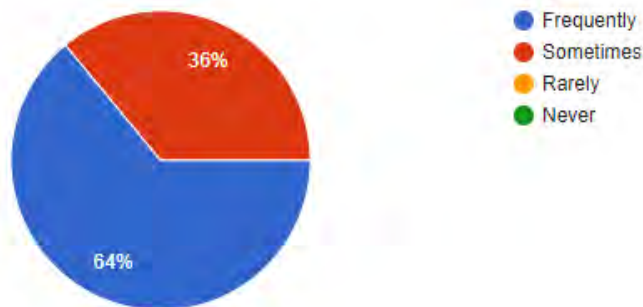
50 responses



Audio visual(films & videos) 'Teaching Aids' used



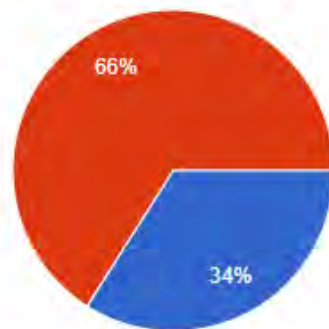
50 responses



Were the Power Point presentations and Audio visual Teaching Aids used



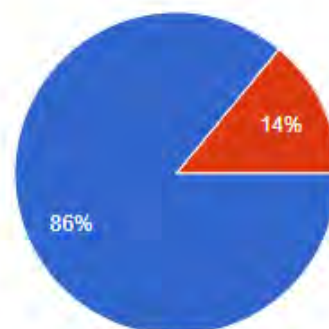
50 responses



- Vital in understanding the subject
- Helped in understanding the subject
- Was vaguely related to the subject
- Did not relate to the subject

Teacher Student Interaction during theory classes and 'practicals' included

50 responses

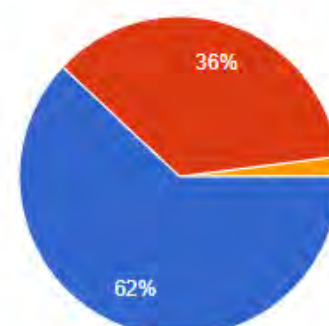


- Syllabus completion, demonstrative workshops, experience sharing and two way interaction
- Syllabus completion and Experience sharing
- Syllabus completion only
- Syllabus not completed

ACADEMIC ACTIVITIES AND EVALUATION

Is the Curriculum content relevant to the Industry requirements?

50 responses

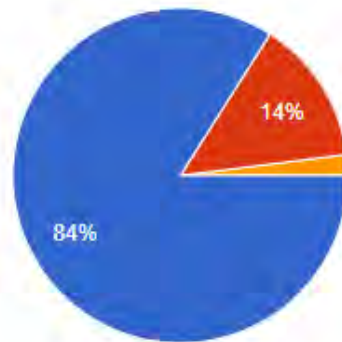


- Yes 100%
- Yes 75%
- Partly relevant
- Irrelevant

Are the lectures, practicals and other academic activities



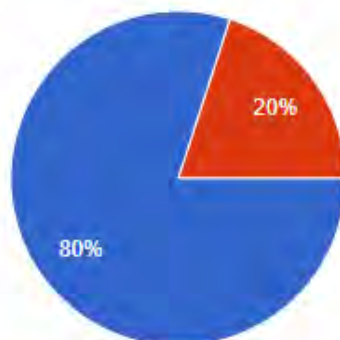
50 responses



- Syllabus oriented with many inputs to enhance knowledge
- Syllabus oriented with few inputs to enhance knowledge
- Only syllabus oriented
- Out of syllabus

The prescribed syllabus and extra inputs have created

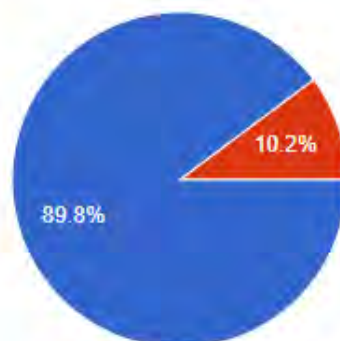
50 responses



- Overall development of knowledge and 'skill set' required for the industry
- Only academic enhancement with limited development of 'skill set'
- Only academic enhancement
- No academic enhancement

Are the syllabi contents and extra 'add ons' covered within the academic calendar 'time frame' with adequate time for examination preparation?

49 responses

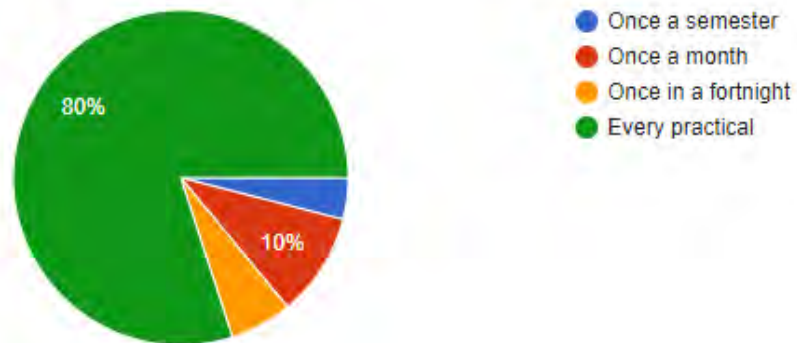


- Adequate time
- Less adequate time
- Very little time
- No time

Are the student's journals pertaining to the 'practical' subjects checked at regular intervals?

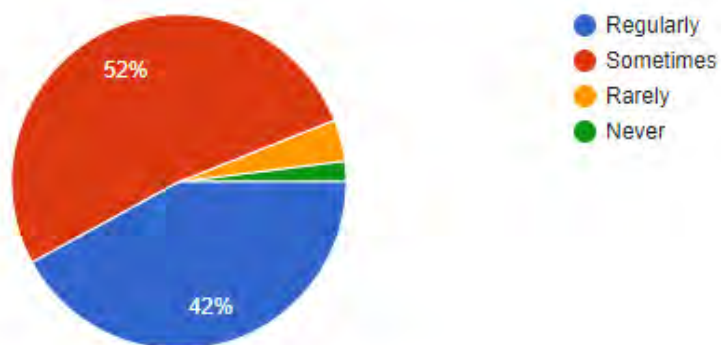


50 responses



Are 'Project Work Assignments' and 'Case Studies' incorporated in the teaching of the syllabi?

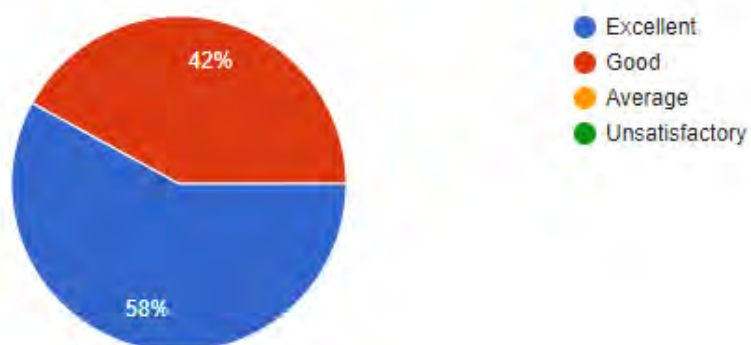
50 responses



How would you rate the Overall Theory Inputs provided to you?



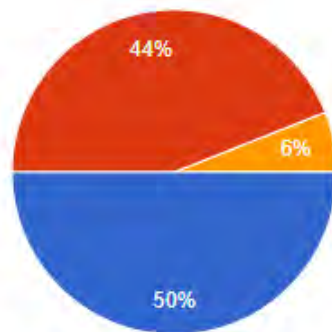
50 responses



PLEASE RATE THE FOLLOWING INFRASTRUCTURE OF OUR INSTITUTE WHICH YOU HAVE UTILIZED DURING DAILY CLASSES/ PRACTICAL SESSIONS

Class rooms

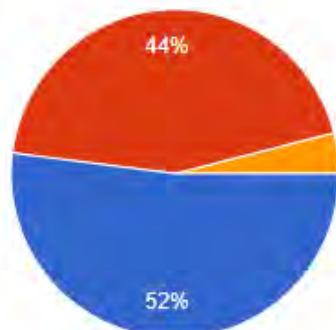
50 responses



- Excellent (clean, very well ventilated and maintained with comfortable seating and clear visual access to subject matter on screen/ board)
- Good (clean, ventilated and maintained well)
- Average(minimum ventilation and sporadic cleaning)
- Poor (dirty, poor ventilation and rarely maintained)

International Cuisine Kitchen

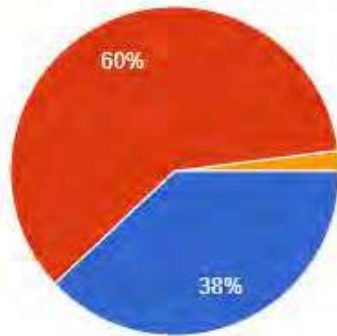
50 responses



- Excellent (with upgraded cooking facilities, kitchen equipment, commercial chilling equipment and...)
- Good (good cooking facilities, kitchen equipment, chilling equipment and ovens)
- Average (with conventional cooking facilities)
- Poor (inadequate and outdated cooking equipment and ovens)

Quantity Cooking Kitchen

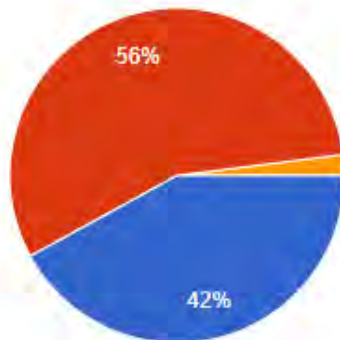
50 responses



- Excellent (with upgraded cooking facilities, kitchen equipment, commercial chilling equipment and...
- Good (good cooking facilities, kitchen equipment, chilling equipment and ovens)
- Average (with conventional cooking facilities)
- Poor (inadequate and outdated cooking equipment and ovens)

Specialization Kitchen

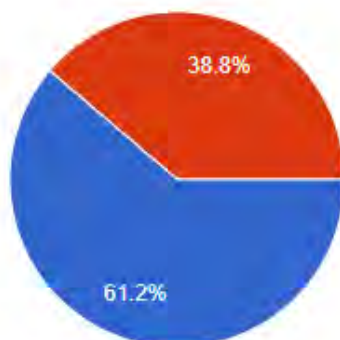
50 responses



- Excellent (with upgraded cooking facilities, kitchen equipment, commercial chilling equipment and...
- Good (good cooking facilities, kitchen equipment, chilling equipment and ovens)
- Average (with conventional cooking facilities)
- Poor (inadequate and outdated cooking equipment and ovens)

Bakery

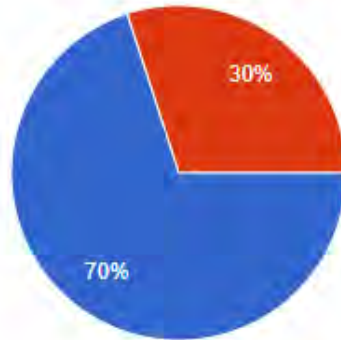
49 responses



- Excellent (with modernized workstations, upgraded baking equipment, efficient refrigeration facilities and computerized tempera...
- Good (adequate baking facilities, refrigeration equipment and ovens)
- Average (with conventional workstations and ovens)
- Poor (inadequate and outdated baking equipment and ovens)

Training Restaurants

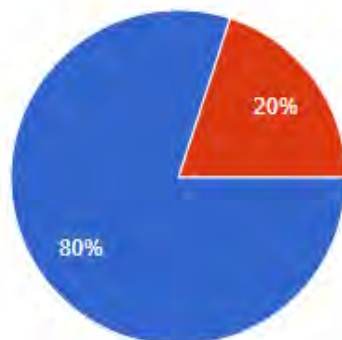
50 responses



- Excellent (clean, well ventilated and maintained with comfortable seating and adequate modern service equip...
- Good (clean, well ventilated and maintained with comfortable seating and sufficient equipment (crockery...
- Average (minimum ventilation with average service equipment (crocker...
- Poor (dirty, inadequate equipment, poor ventilation and rarely maintain...

Computer Laboratory (for Front office 'Property Management Software' practical sessions and computer solutions for office organization –MS Word/ MS Excel etc.)

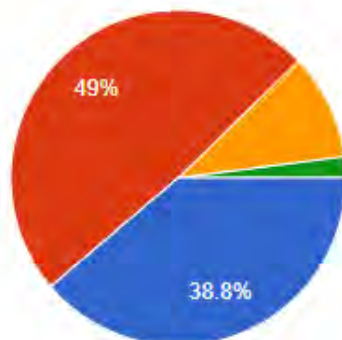
50 responses



- Excellent (air conditioned and well maintained with comfortable seating and adequate work stations (computers with PMS)
- Good (well maintained with adequate seating and work stations)
- Average(minimum work stations (computers with PMS)
- Poor (inadequate infrastructure and no PMS availability)

House Keeping Room (model guest room on 6th Floor)

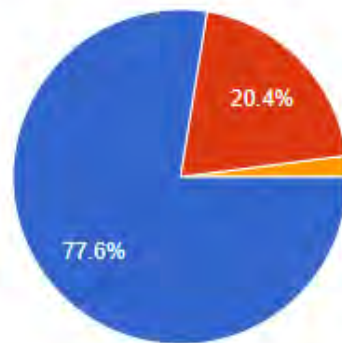
49 responses



- Excellent (large, air conditioned and well maintained with simulated five star accommodation facilities, furnit...
- Good (well maintained with adequate furniture & fittings to simulate a hotel room)
- Average(small and non air conditioned with bare minimum sim...
- Poor (small and non air conditioned and inadequate)

Library

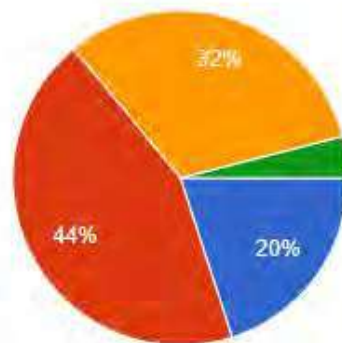
49 responses



- Excellent (Very large & air conditioned having books, reference journals and periodicals on all aspects of the hos...)
- Good (large and having adequate reading material- books, reference journals and periodicals on all aspe...)
- Average (small and non air conditioned with bare minimum boo...)
- Poor (small, non air conditioned with inadequate books and study material)

Canteen

50 responses

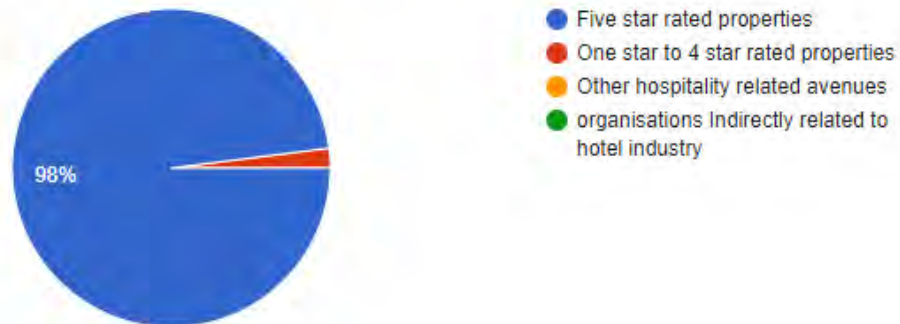


- Excellent (clean, well ventilated and maintained with comfortable seating, providing subsidized mini meals and snacks)
- Good (clean, comfortable seating, providing mini meals and snacks)
- Average (average standard of food and hygiene)
- Poor (poor hygiene standards and food quality)

INDUSTRIAL TRAINING

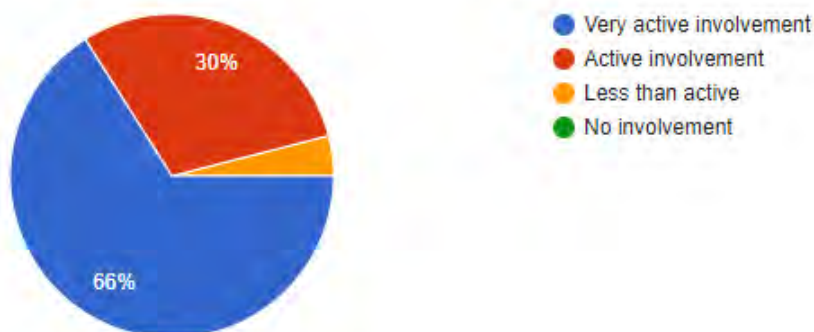
Are 'Industrial Training' placements arranged in

50 responses



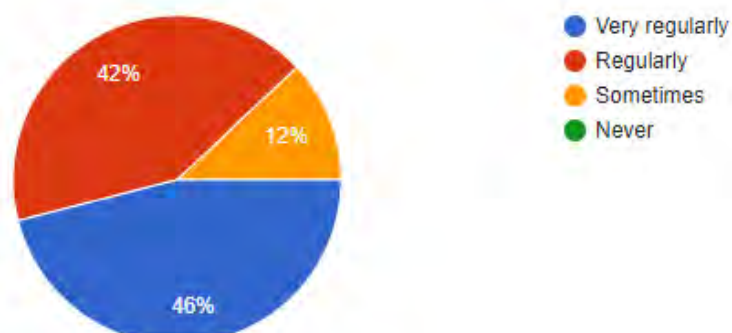
Are staff members actively involved in follow up of the 'Industrial Training' progress of each student throughout the training tenure?

50 responses



Does the Head of Department with the faculty member in charge of 'Industrial Training' liaise with hotels for 'Industrial training' follow up and training issues faced by students?

50 responses

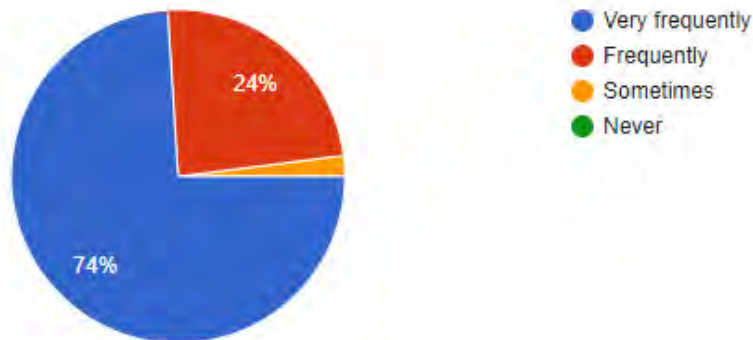


JOB PLACEMENTS

Does the department interact with industry and organize job placement interviews for final year students(on campus / off campus)



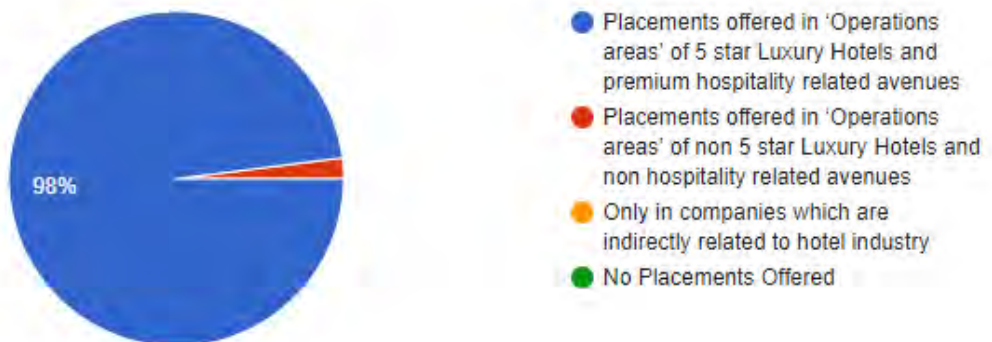
50 responses



Job placements opportunities offered to final year students



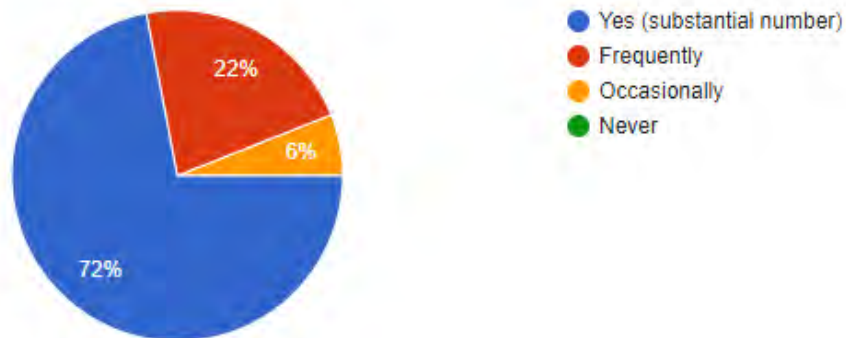
50 responses



PLEASE RATE EACH OF THE FOLLOWING AND PUT A (☐) MARK AGAINST ANY ONE OF THE OPTIONS

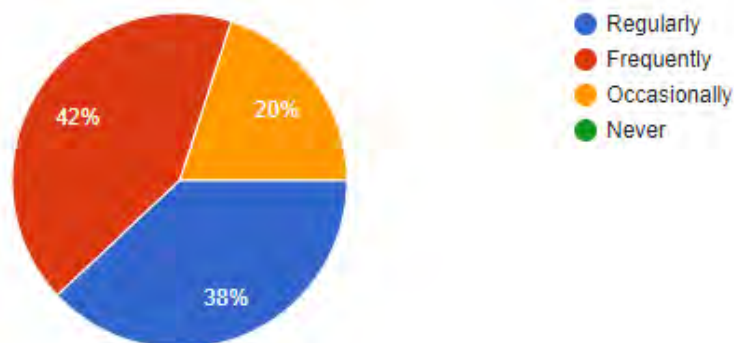
Does the department organise workshops and demonstrations, events and guest lectures over and above the prescribed syllabus?

50 responses



Overall mentoring of a student (e.g by the Principal, Vice Principal, Head of Department, Class teachers and individual subject teachers) regarding general issues, basic counselling, attendance and discipline is done

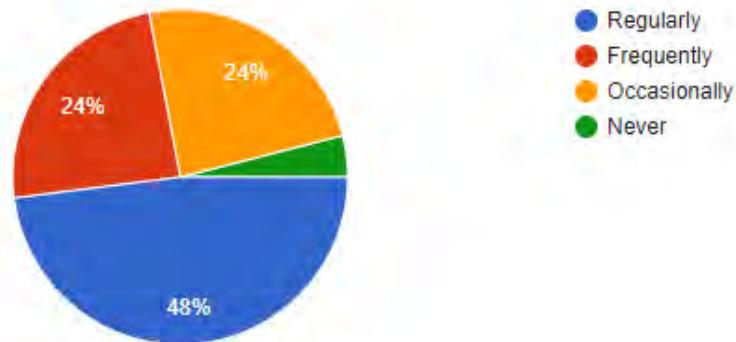
50 responses



Teacher Student mentoring for guidance in career options is done



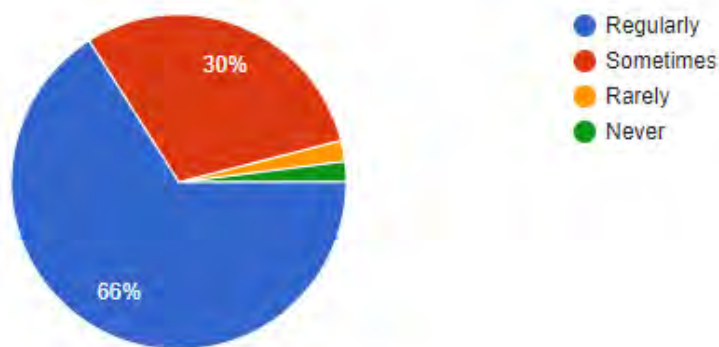
50 responses



Are services of a trained professional counselor available to students free of cost?



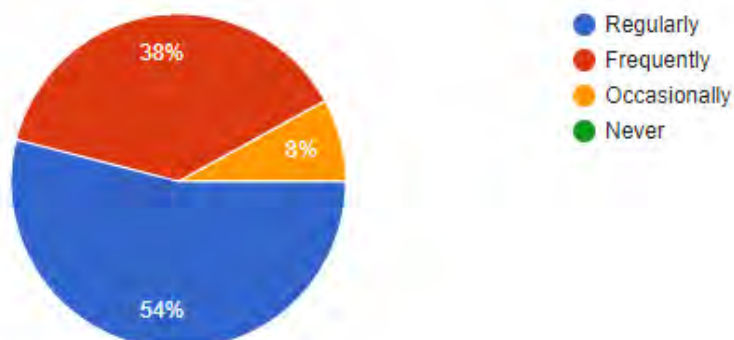
50 responses



Does the Institute organize special workshops both at the class and institute level regarding values & ethics specifically designed to create awareness in each student and to become better human beings?



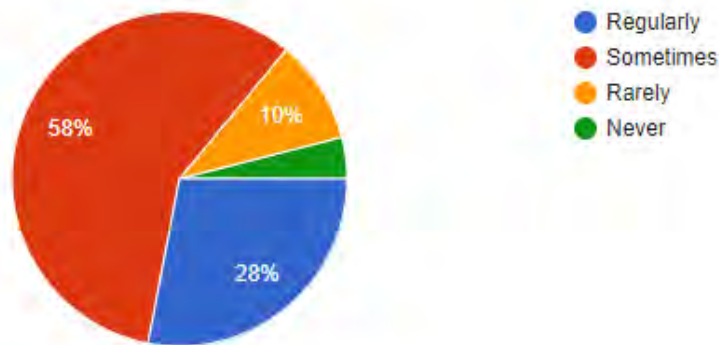
50 responses



Does the Institute organize field trips and outdoor workshops to industry related enterprises?

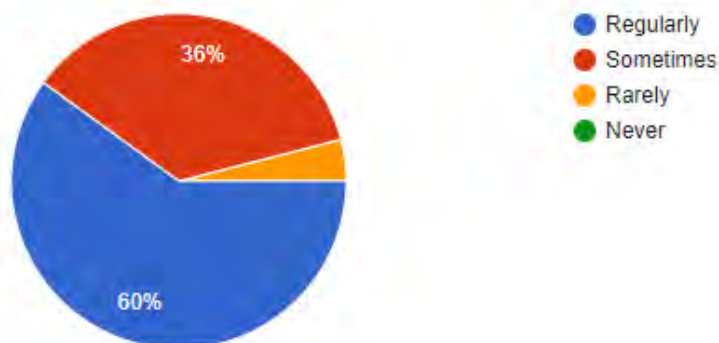


50 responses



Does the Institute initiate a general awareness in each student regarding the under privileged strata of society, encouraging 'outreach programmes'?

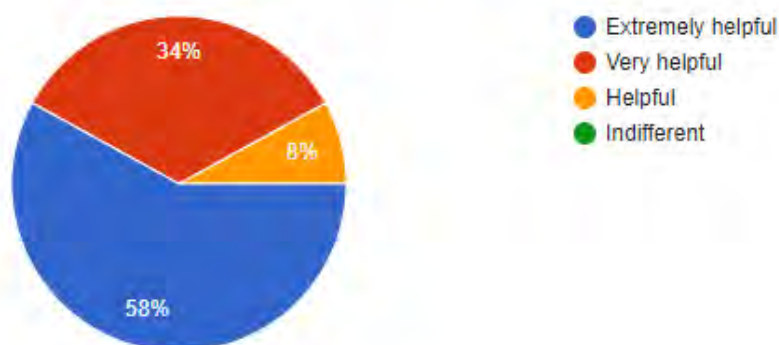
50 responses



How would you rate the attitude of the teaching staff of the Hospitality department?

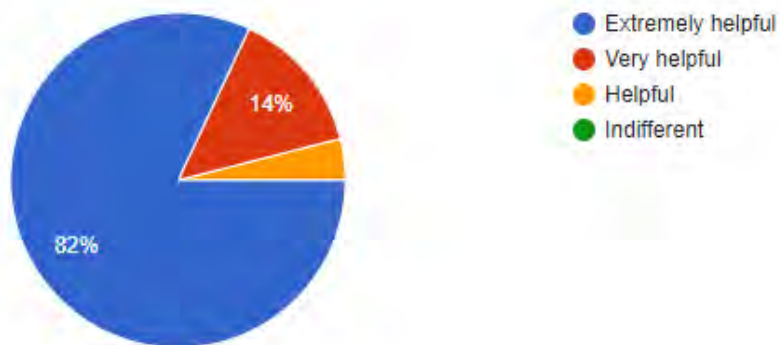


50 responses



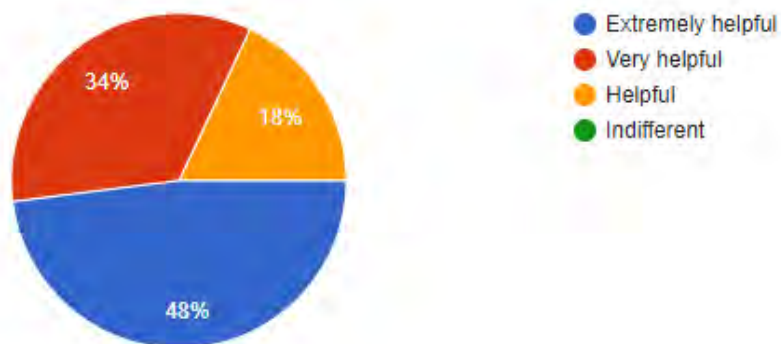
How would you rate the attitude of the support staff of the Hospitality department?

50 responses



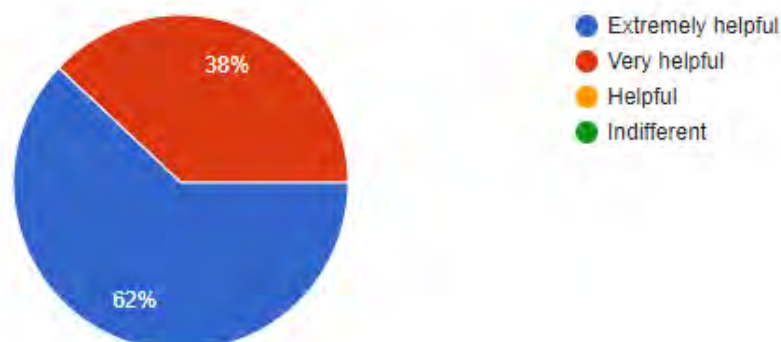
How would you rate the attitude of the administrative staff of the institute?

50 responses



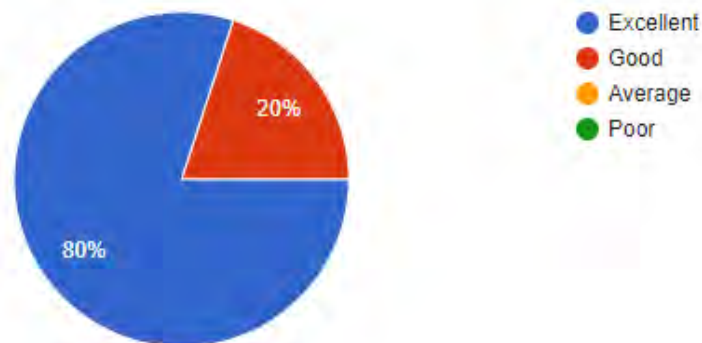
How would you rate the attitude of the library staff of the institute?

50 responses



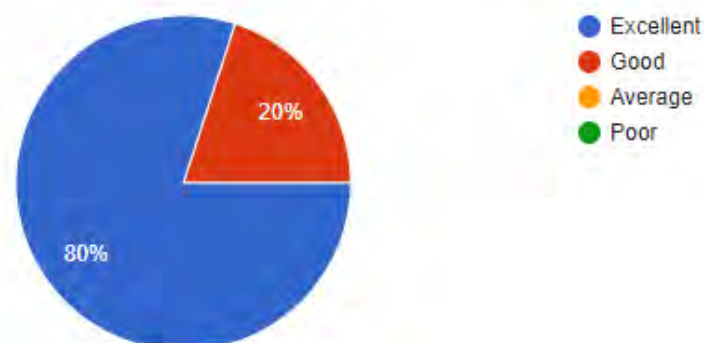
How would you rate the overall campus and general infrastructure?

50 responses



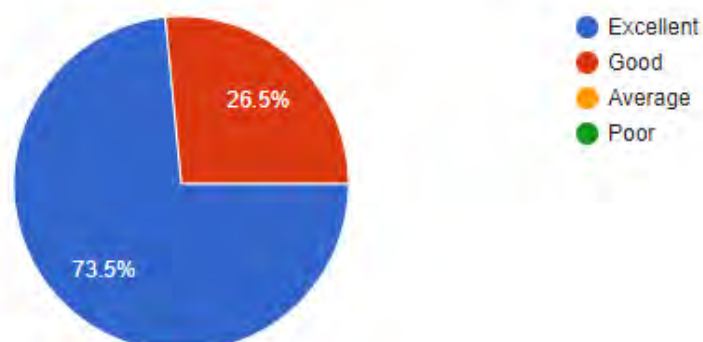
How would you rate this institute with reference to cleanliness, maintenance of the buildings, the lawns, Auditorium, and the common access areas?

50 responses



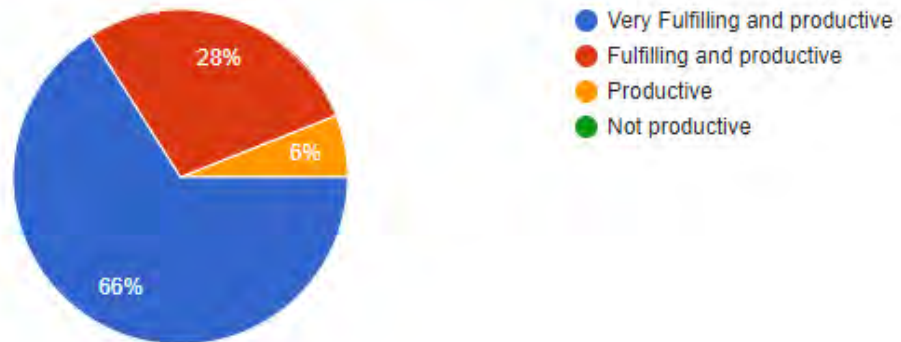
At the conclusion of the third year of B.Sc. in Hospitality Studies, how would you rate the training you have received in our institute for hospitality industry?

49 responses



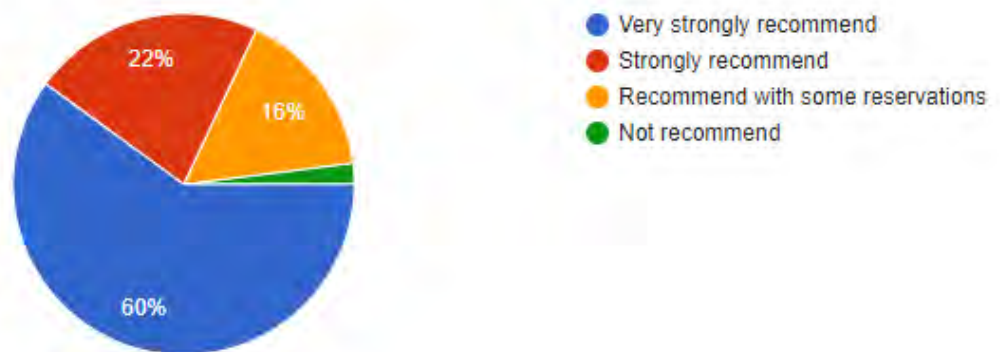
Has your investment of time, money and effort in this course been fulfilling and productive?

50 responses



Would you recommend the B.Sc. in Hospitality Studies course at our Institute, to your friend, relative, family member, acquaintance?

50 responses



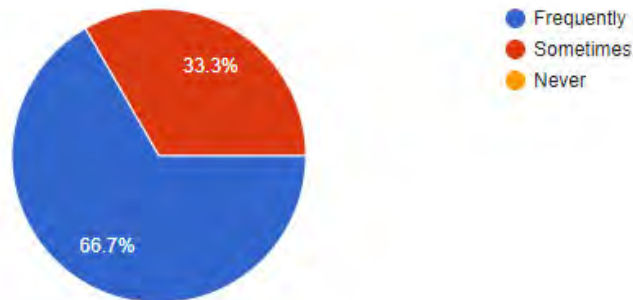
Thank You

CRAFTSMANSHIP IN BAKERY & PATISSERIE STUDENTS FEEDBACK FORM 2017-2018

TEACHING METHODOLOGY

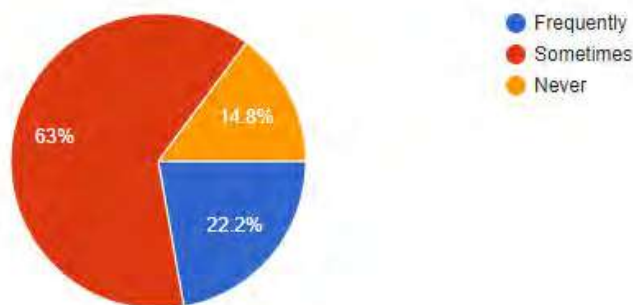
Usage of computer/ Power Point presentations and LCD projection facilities for theory classes

27 responses



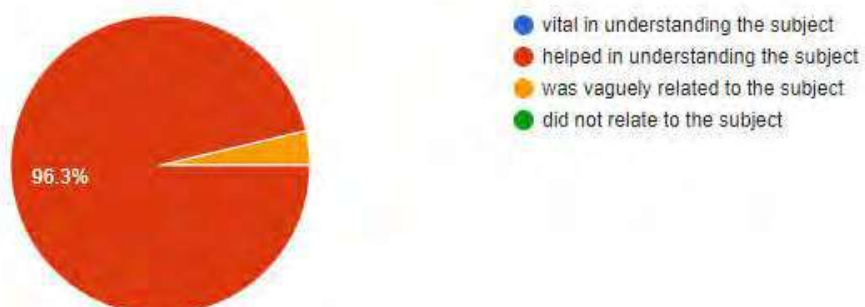
Audio visual (films & videos) 'Teaching Aids' used

27 responses



Were the Power Point presentations and Audio Visual Teaching Aids used

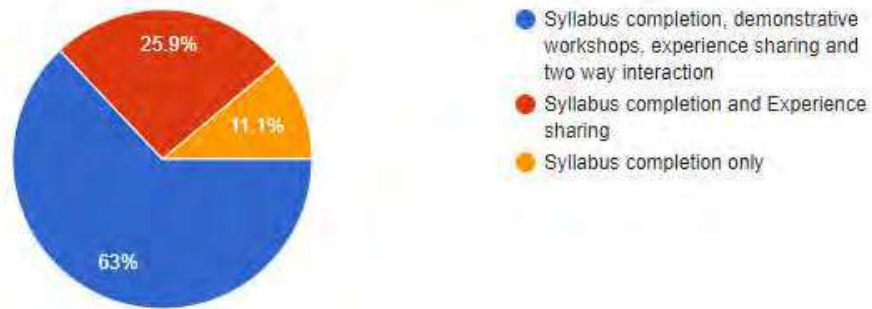
27 responses



Teacher Student Interaction during theory classes and 'practicals' included



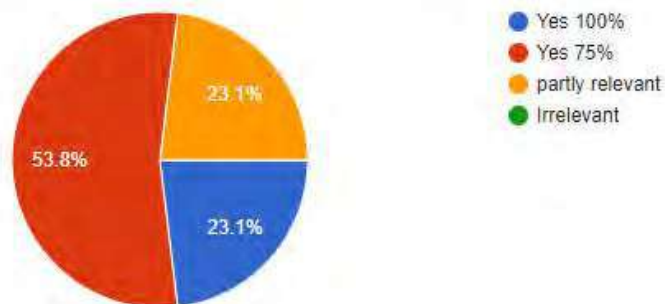
27 responses



ACADEMIC ACTIVITIES AND EVALUATION

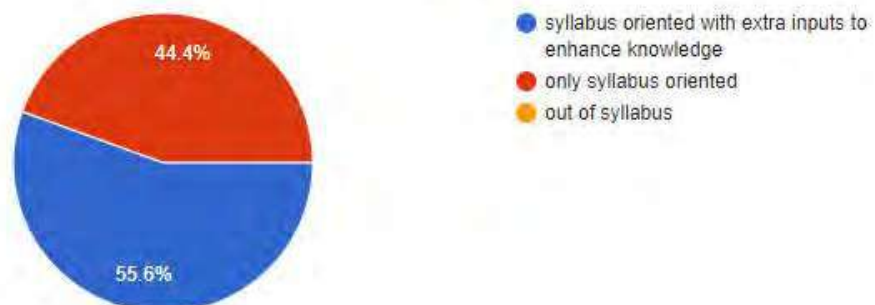
Is the Curriculum content relevant to the Industry requirements?

26 responses



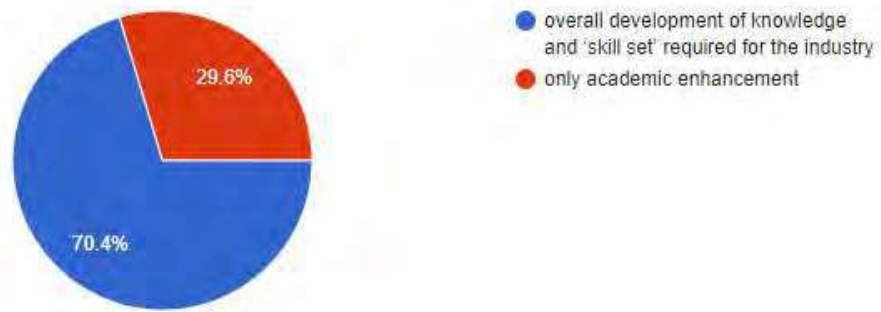
Are the classroom sessions, practical inputs and other academic activities

27 responses



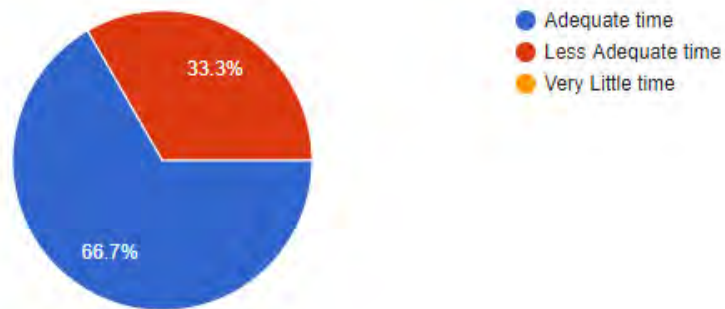
Has the prescribed syllabus and extra inputs created an

27 responses



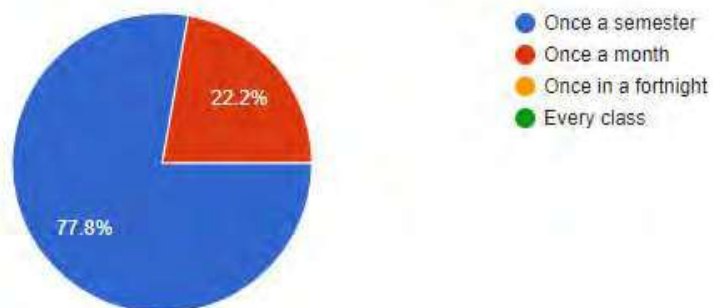
Are the syllabi contents and extra 'add ons' covered within the academic calendar 'time frame' with adequate time for examination preparation?

27 responses



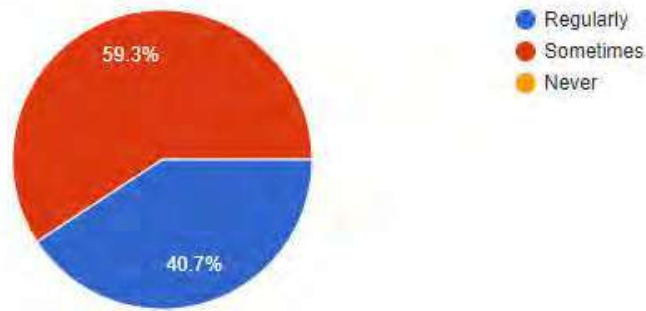
Are the student's journals pertaining to the 'practical' subjects checked at regular intervals?

27 responses



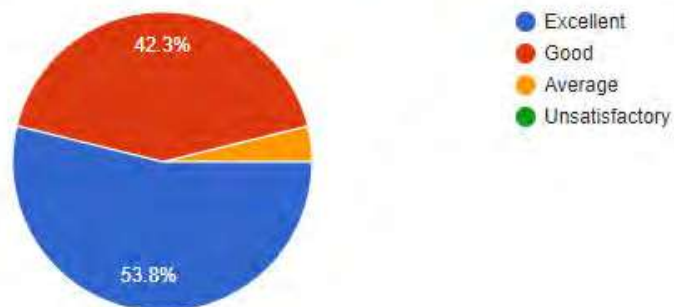
Are 'Project Work Assignments' incorporated in the teaching of the syllabi?

27 responses



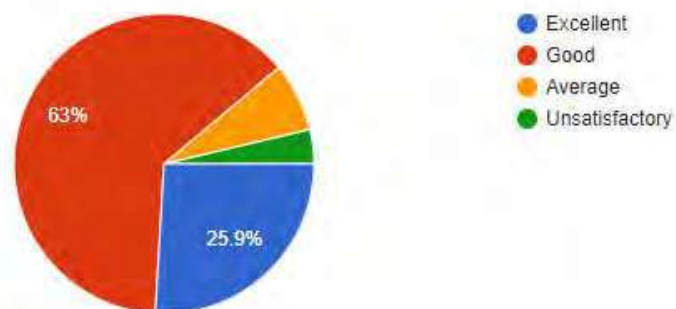
How would you rate the 'Yeast' practicals?

26 responses



How would you rate the 'Confectionery' practicals?

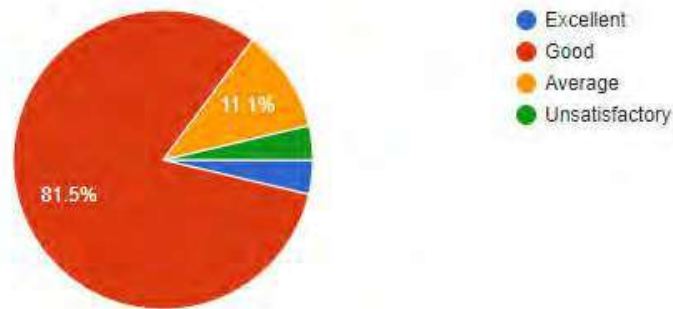
27 responses



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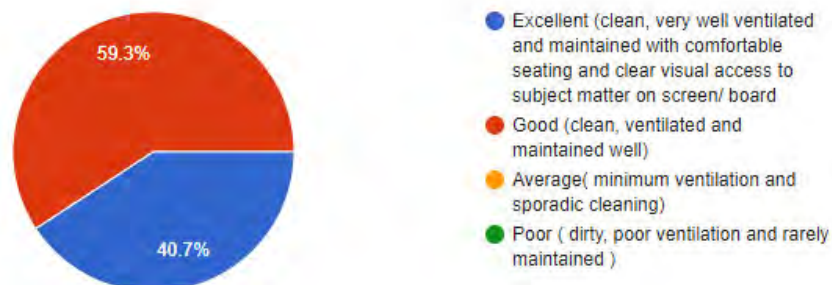
27 responses



PLEASE RATE THE FOLLOWING INFRASTRUCTURE OF OUR INSTITUTE WHICH YOU HAVE UTILIZED DURING DAILY CLASSES/ PRACTICAL SESSIONS

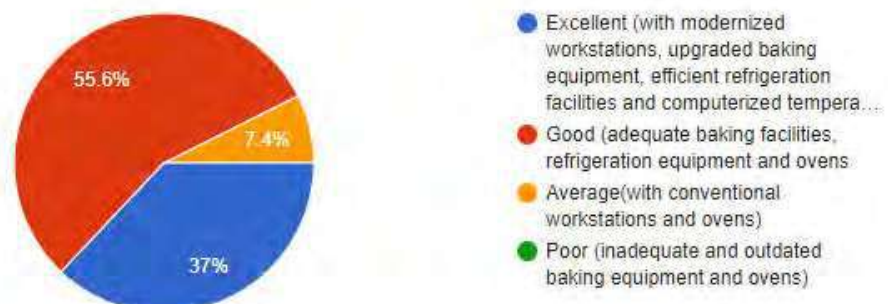
Class rooms

27 responses



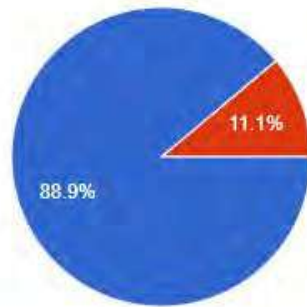
Bakery

27 responses



Computer Laboratory (practical sessions and computer solutions for making presentation and computer graphics)

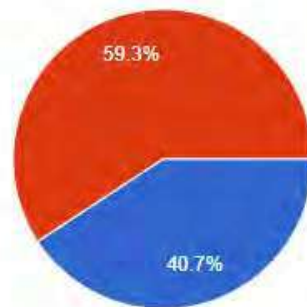
27 responses



- Excellent (air conditioned and well maintained with comfortable seating and adequate work stations (computers with PMS))
- Good (well-maintained with adequate seating and work stations)
- Average(minimum work stations (computers))
- Poor (inadequate infrastructure)

Library

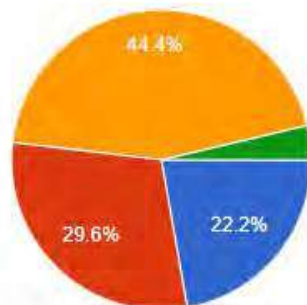
27 responses



- Excellent (Very large & air conditioned having books, reference journals and periodicals on all aspects of the hos...)
- Good (large and having adequate reading material- books, reference journals and periodicals on all aspe...)
- Average (small and non- air conditioned with bare minimum boo...)
- Poor (small, non air conditioned with inadequate books and study material)

Canteen

27 responses

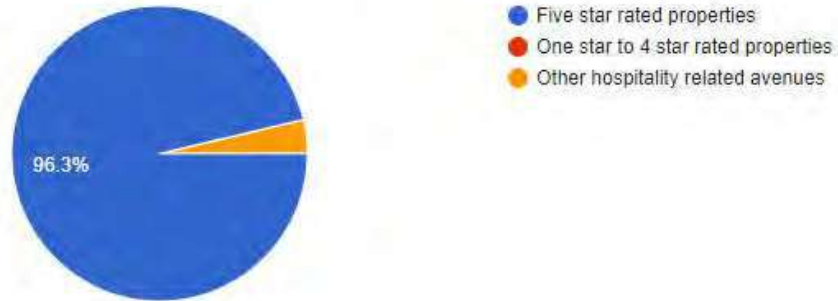


- Excellent (clean, well ventilated and maintained with comfortable seating providing subsidized mini meals and snacks)
- Good (clean, comfortable seating providing mini meals and snacks)
- Average (average standard of food and hygiene)
- Poor(poor hygiene standards and food quality)

INDUSTRIAL TRAINING

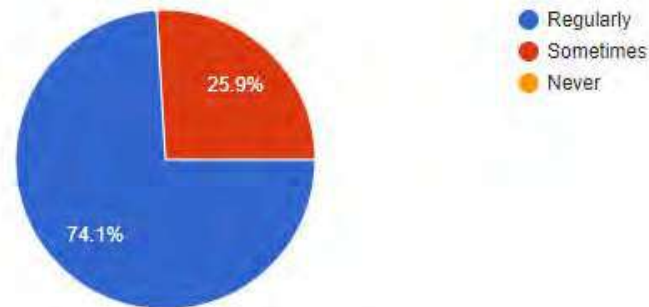
Are 'Industrial Training' placements arranged in

27 responses



Does the Head of Department with the faculty member in charge of 'Industrial Training' liaise with hotels for 'Industrial training' follow up and training issues faced by students?

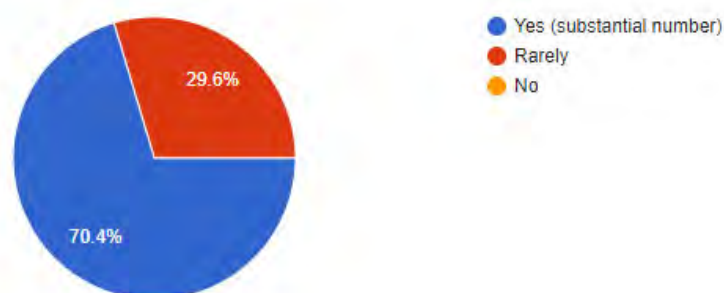
27 responses



PLEASE RATE EACH OF THE FOLLOWING AND PUT A (☐) MARK AGAINST ANY ONE OF THE OPTIONS

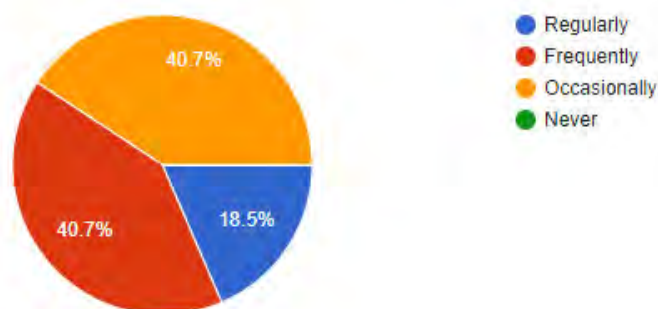
Does the course have workshops and demonstrations, events and guest lectures over and above the prescribed syllabus?

27 responses



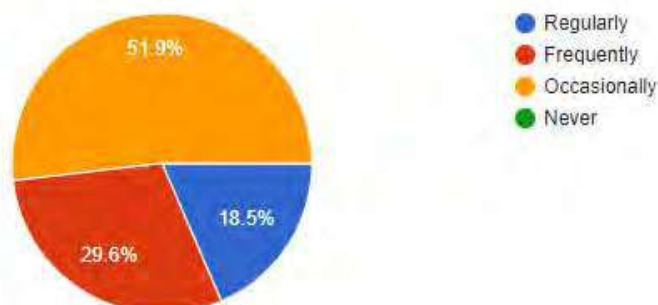
Overall mentoring of a student (e.g by the Principal, Vice Principal, Head of Department, Class teachers and individual subject teachers) regarding general issues, basic counselling, attendance and discipline.

27 responses



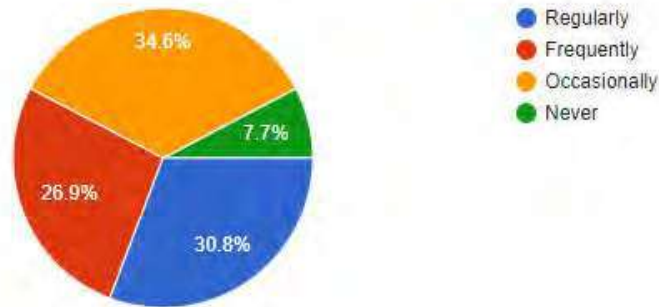
Teacher Student mentoring for guidance in career options

27 responses



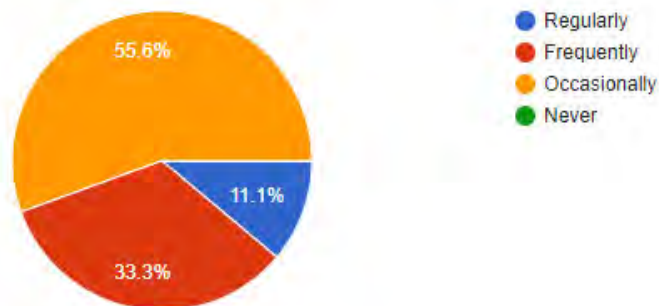
Are services of a trained professional Counselor accessible to students free of cost?

26 responses



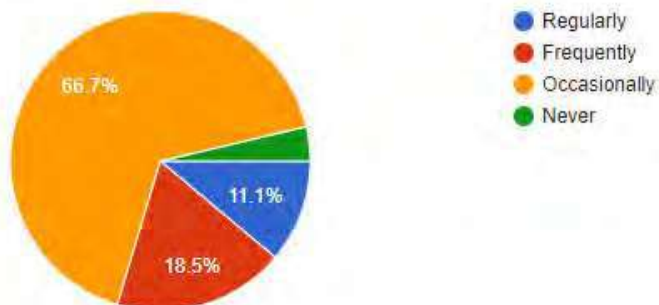
Does the Institute organize special workshops both at the class and institute level regarding values & ethics specifically designed to create awareness in each student and to become better human beings?

27 responses



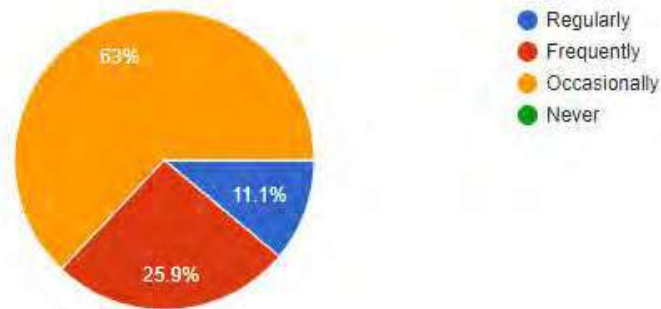
Does the Institute organize field trips and outdoor workshops to industry related enterprises ?

27 responses



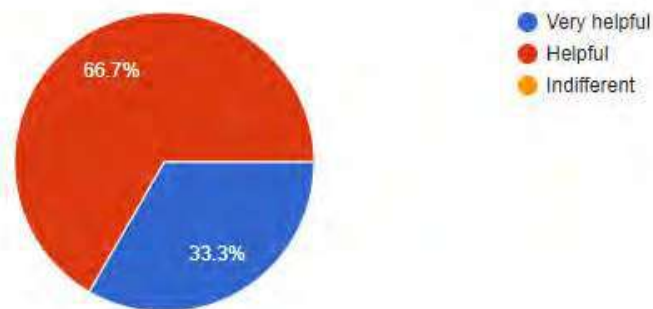
Does the Institute initiate a general awareness in each student regarding the under privileged strata of society, encouraging 'outreach programs'?

27 responses



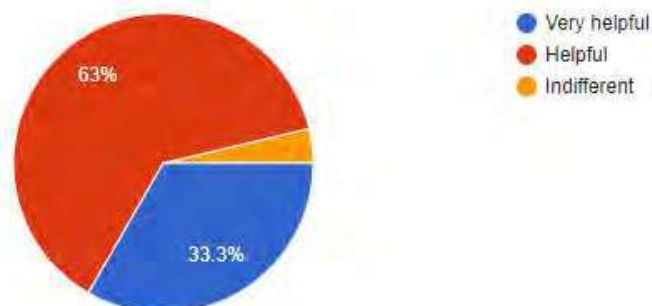
How would you rate the teaching staff of the Hospitality department?

27 responses



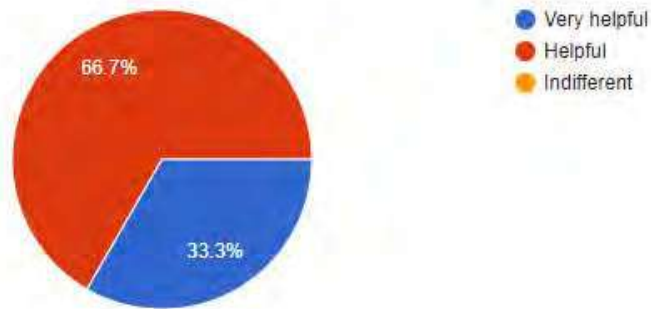
How would you rate the support staff of the Hospitality department?

27 responses



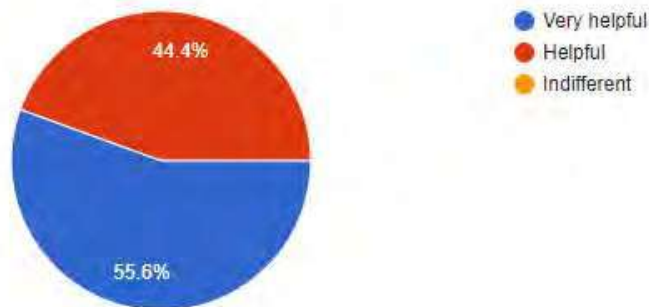
How would you rate the administrative staff of the institute?

27 responses



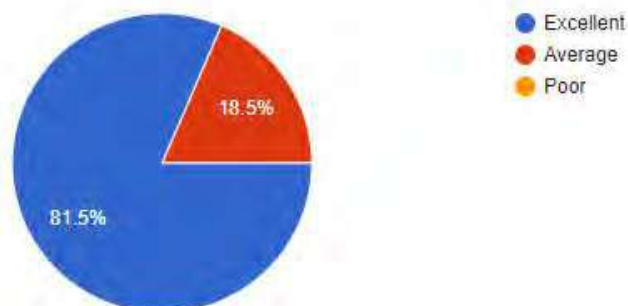
How would you rate the library staff of the institute ?

27 responses



How would you rate the overall campus and general infrastructure ?

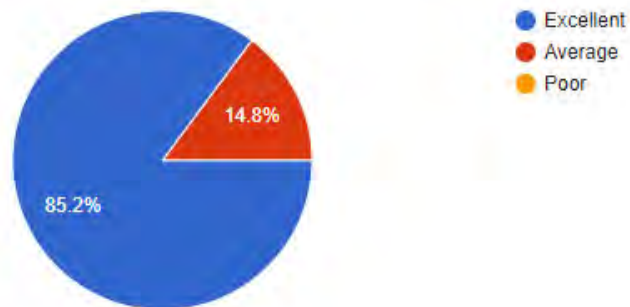
27 responses



How would you rate this institute with reference to cleanliness, maintenance of the buildings, the lawns, Auditorium, and the common access areas?

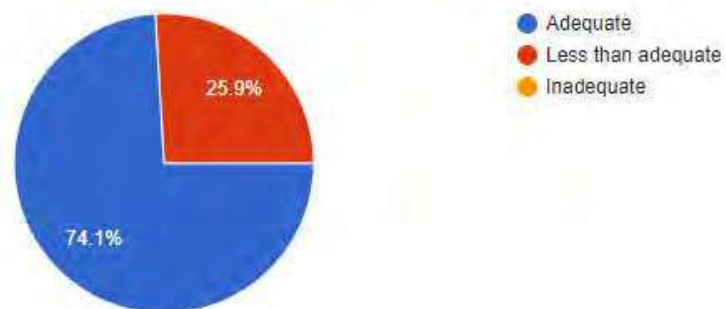


27 responses



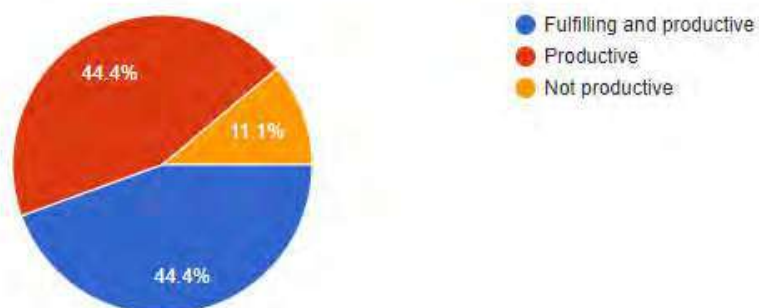
At the conclusion of the year, have you received adequate inputs in our institute for hospitality industry?

27 responses



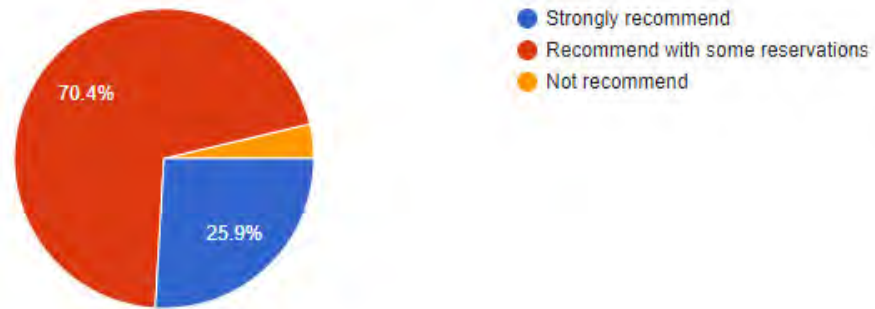
Has your investment of time, money and effort in this course been fulfilling and productive?

27 responses



Would you recommend this Institute and the Craft course to your friend, relative, family member, acquaintance?

27 responses

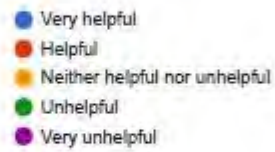
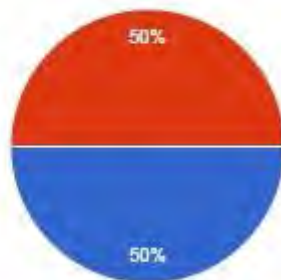


Thank You

SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

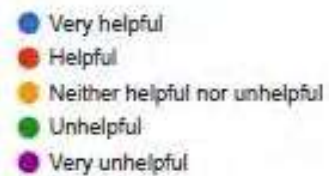
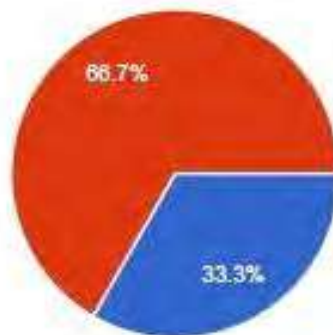
1. To what extent was the integrated curriculum helpful in building your skills for a media career?

30 responses



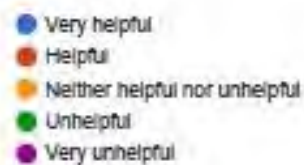
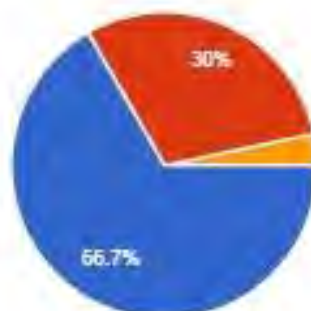
2. To what extent was the variety of subjects offered helpful in building your skills for a media career?

30 responses



3. How helpful were the INDIVIDUAL assignments that you did throughout the year in building your skills for a media career?

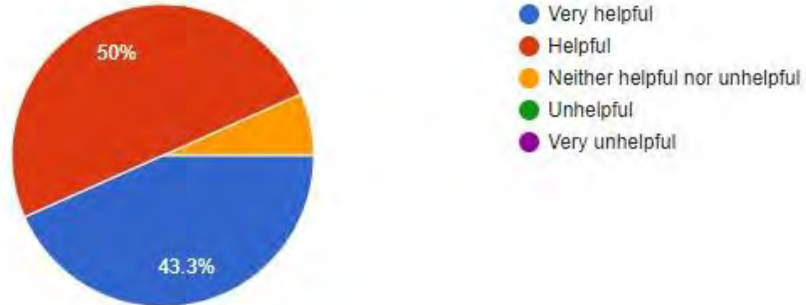
30 responses



SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

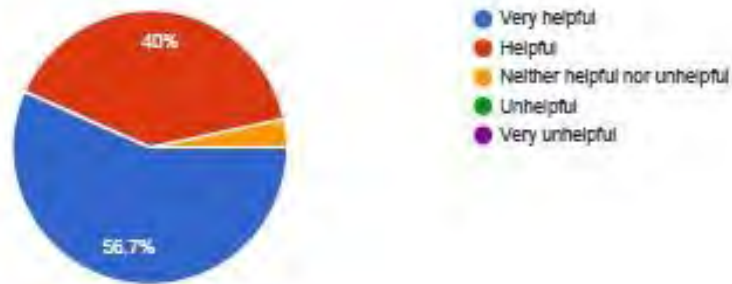
4. How helpful were the GROUP assignments that you did throughout the year in building your skills for a media career?

30 responses



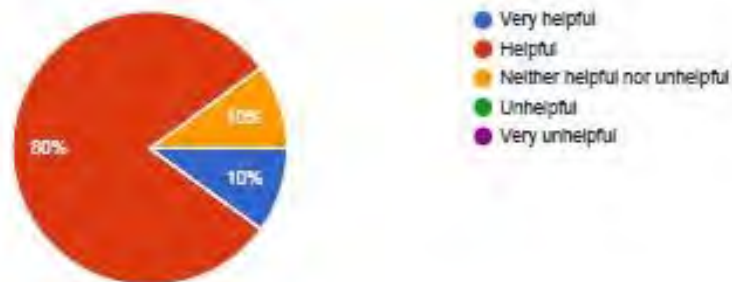
5. How helpful were the PRACTICAL sessions that you did throughout the year in building your skills for a media career?

30 responses



6. How helpful were the THEORY sessions that you did throughout the year in building your skills for a media career?

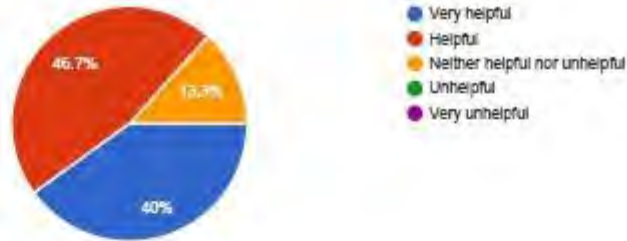
30 responses



SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

7. How helpful were the guest lectures that you had throughout the year in building your skills for a media career?

30 responses



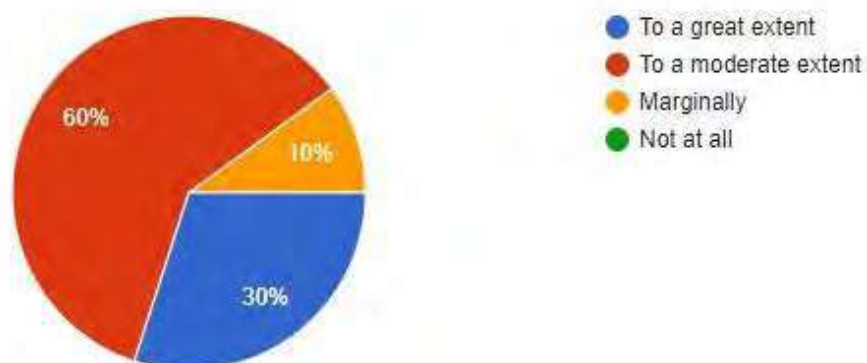
8. To what extent did you feel that current and topical issues were covered over and above the syllabus?

30 responses



9. To what extent do you feel the skills that you were taught have made you up-to-date with the requirement of this industry?

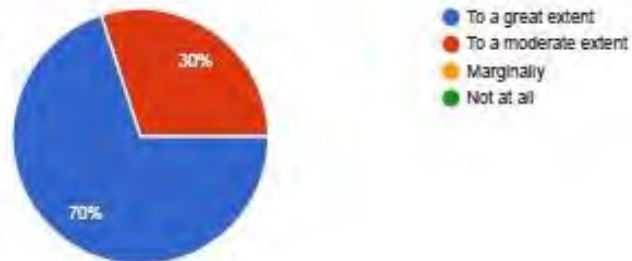
30 responses



SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

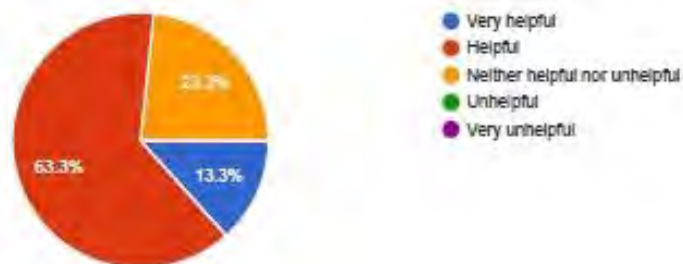
10. To what extent have you benefited from having exposure to leading media professionals as visiting faculty?

30 responses



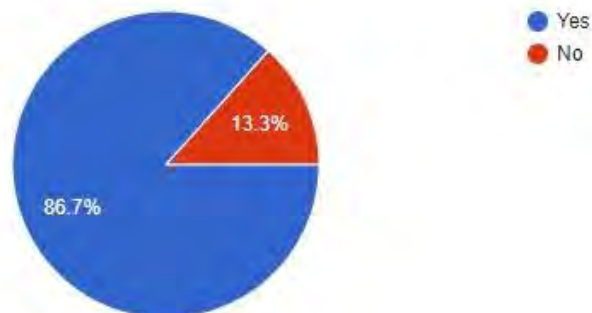
11. How helpful were the WORKSHOPS that you did throughout the year in building your skills for a media career?

30 responses



12. Does the department organize field trips and outdoor workshops to for you to gain an understanding of the media industry?

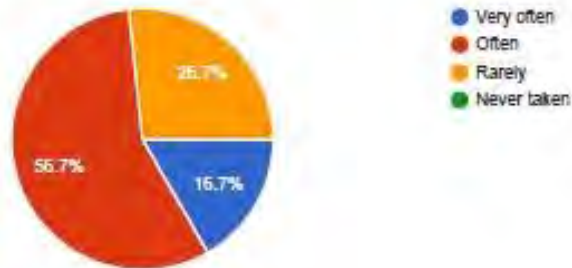
30 responses



SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

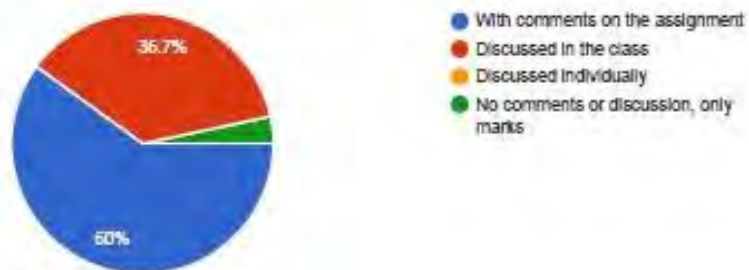
13. How often was your feedback taken?

30 responses



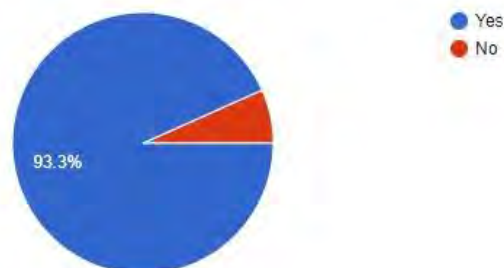
14. When you submitted assignments, how was the feedback given?

30 responses



15. Do you think the specialization period at the end of the course helped you?

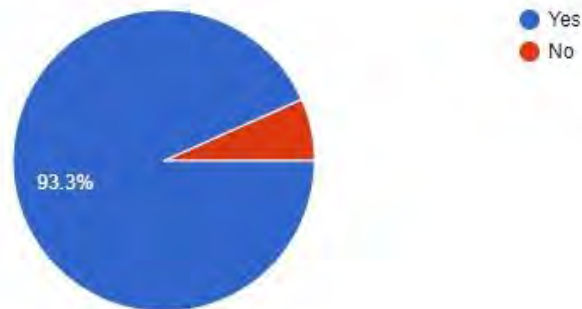
30 responses



SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

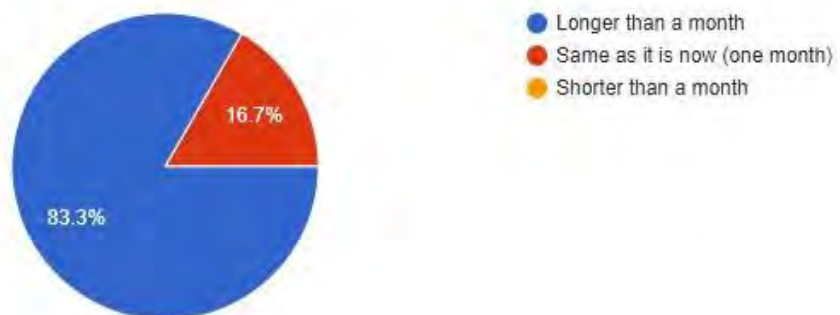
16. Was the specialization of your choice available?

30 responses



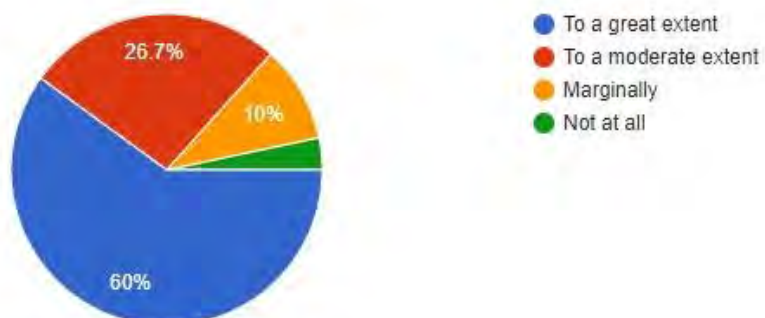
17. Do you think the specialization period should be:

30 responses



18. To what extent do you feel that the study tour contributed to your learning?

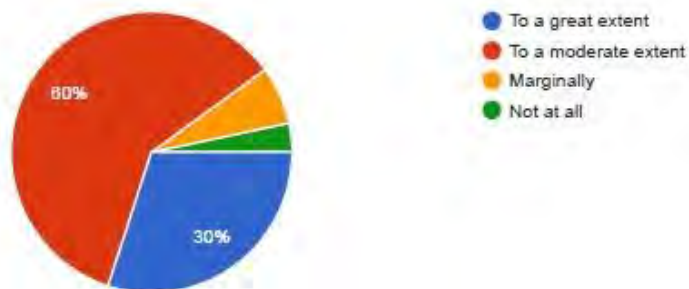
30 responses



SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

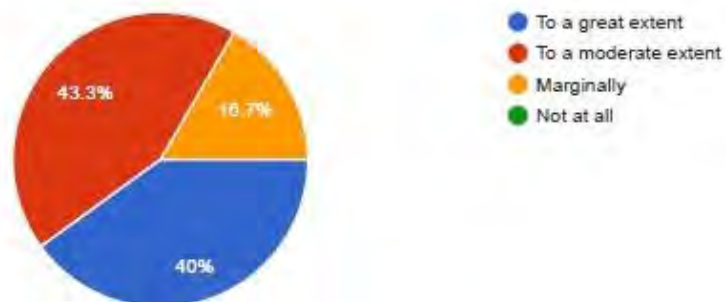
19. To what extent do you feel that assignments like Plot-a-Pot and Hands of Mumbai contributed to your understanding of society and gender?

30 responses



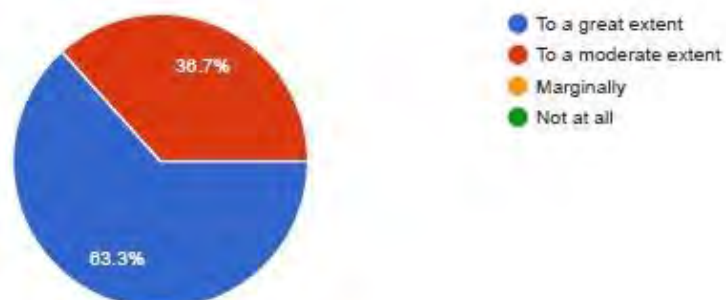
20. To what extent do you feel that the teaching process used in this course is innovative?

30 responses



21. To what extent do you feel that the faculty are up to date in their knowledge of the media industry?

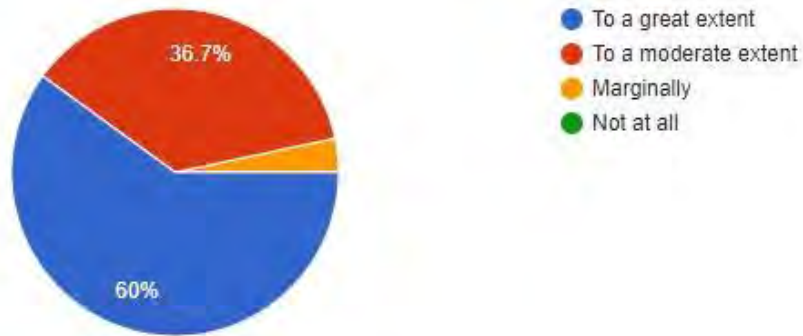
30 responses



SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

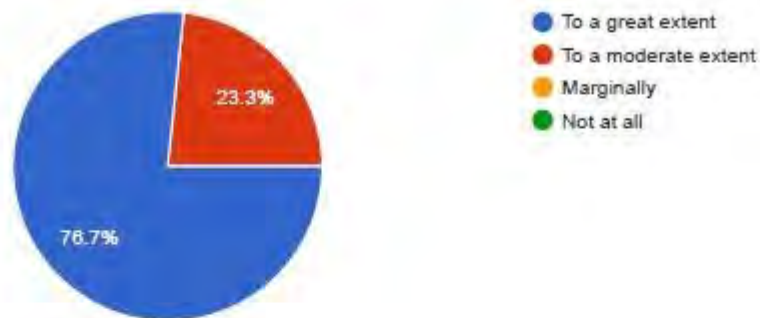
22. To what extent do you feel that the faculty are helpful?

30 responses



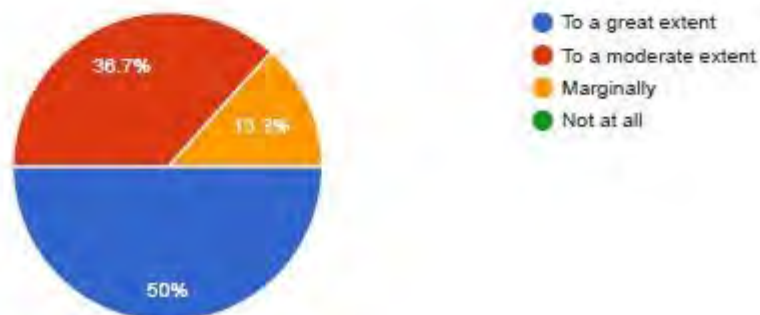
23. To what extent do you feel that the faculty have professional experience in the media industry?

30 responses



24. To what extent do you feel that the evaluation was done in a fair and transparent manner?

30 responses



SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

25. To what extent do you feel that the SCM course has trained you for a career in the media?

30 responses



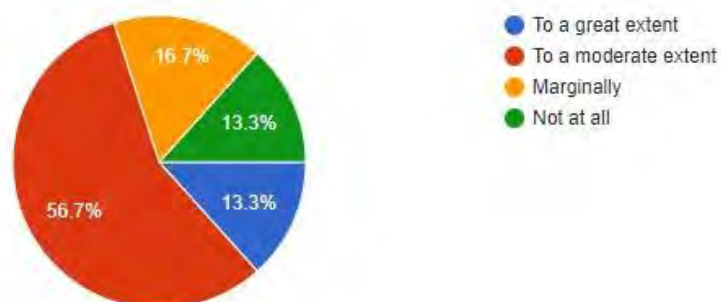
26. To what extent do you feel that the SCM course trained you to be an informed consumer of research in the media industry?

30 responses



27. To what extent did you find N-LIST to be useful when you did your research projects?

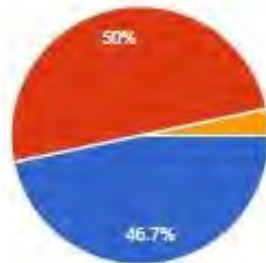
30 responses



SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

28. How did you find the class room?

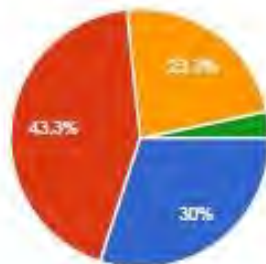
30 responses



- Excellent (clean, very well ventilated and maintained with comfortable seating and clear visual access to subject matter on screen/ board)
- Good (clean, ventilated and maintained well)
- Average (minimum ventilation and sporadic cleaning)
- Poor (dirty, poor ventilation and rarely maintained)

29. How did you find the PCR?

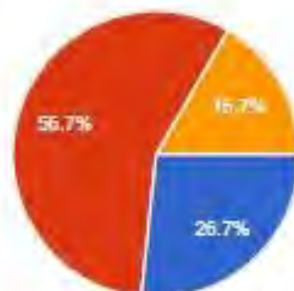
30 responses



- Excellent (with high-quality facilities, equipment, and air-conditioning)
- Good (with good quality facilities, equipment, and air-conditioning)
- Average (with acceptable quality facilities and equipment)
- Poor (inadequate and outdated facilities and equipment)

30. How did you find the editing studio?

30 responses

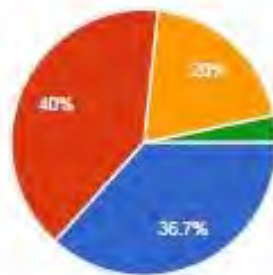


- Excellent (with high-quality facilities, equipment, and air-conditioning)
- Good (with good quality facilities, equipment, and air-conditioning)
- Average (with acceptable quality facilities and equipment)
- Poor (inadequate and outdated facilities and equipment)

SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

31. How did you find the audio studio?

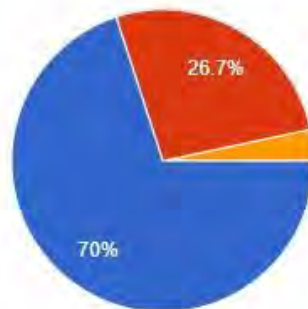
30 responses



- Excellent (with high-quality facilities, equipment, and air-conditioning)
- Good (with good quality facilities, equipment, and air-conditioning)
- Average (with acceptable quality facilities and equipment)
- Poor (Inadequate and outdated facilities and equipment)

32. How did you find the department's collection of DVD films and documentaries?

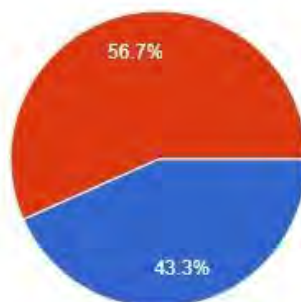
30 responses



- Excellent (all the classic films and documentaries above and beyond what is needed for the syllabus)
- Good (all the films and documentaries needed for the syllabus)
- Average (some films and documentaries needed for the syllabus)
- Poor (inadequate films and documentaries needed for the syllabus)

33. How did you find the library?

30 responses

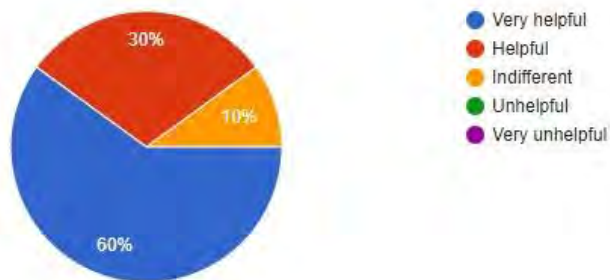


- Excellent (Very large & air conditioned having books, reference journals and periodicals on all aspects of the me...)
- Good (large and having adequate reading material- books, reference journals and periodicals on all aspe...)
- Average (small and non air conditioned with bare minimum boo...)
- Poor (small, non air conditioned with inadequate books and study material)

SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

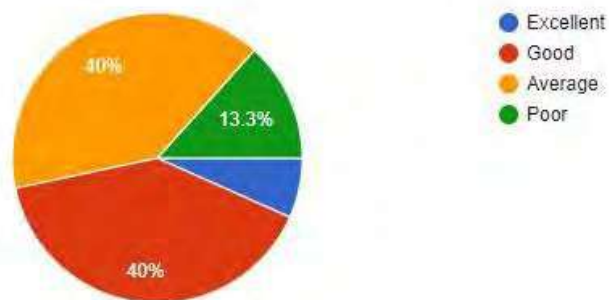
34. How would you rate the library staff of the institute ?

30 responses



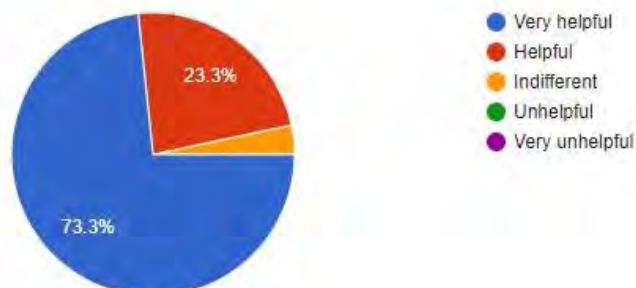
35. How did you find the WIFI at SCM?

30 responses



36. How would you rate the support staff of the SCM department?

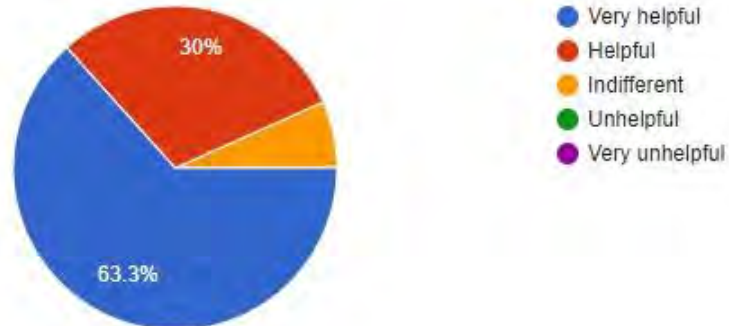
30 responses



SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

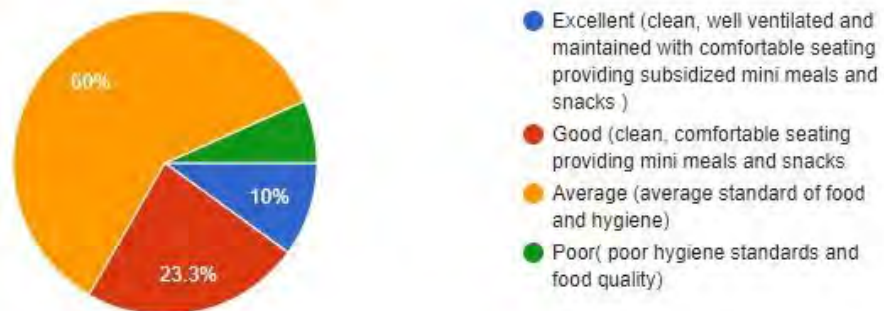
37. How would you rate the administrative staff of the institution?

30 responses



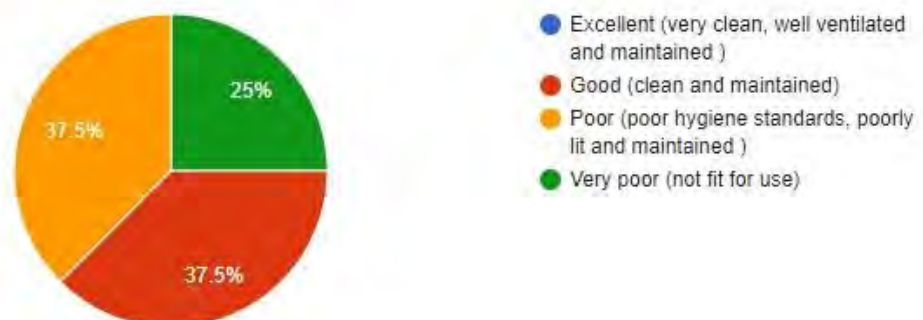
38. How did you find the canteen?

30 responses



39. How did you find the men's toilets? (Ladies, skip to the next question)

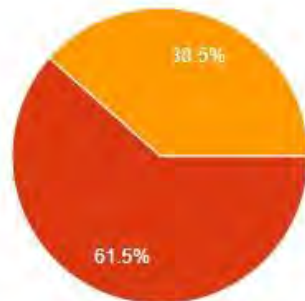
8 responses



SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

40. How did you find the women's toilets (Gentlemen, skip to the next question)

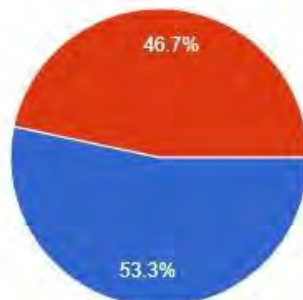
26 responses



- Excellent (very clean, well ventilated and maintained)
- Good (clean and maintained)
- Poor (poor hygiene standards, poorly lit and maintained)
- Very poor (not fit for use)

41. How would you rate the overall campus and general infrastructure ?

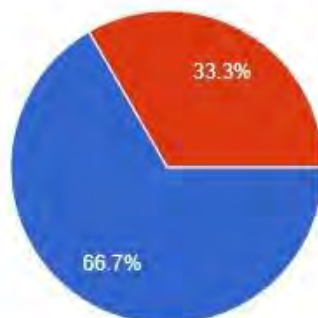
30 responses



- Excellent (very clean, well maintained)
- Good (clean and reasonably maintained)
- Poor (poor hygiene standards, poorly lit and maintained)

42. Were you aware that the services of a trained professional counsellor are accessible to students free of cost?

30 responses

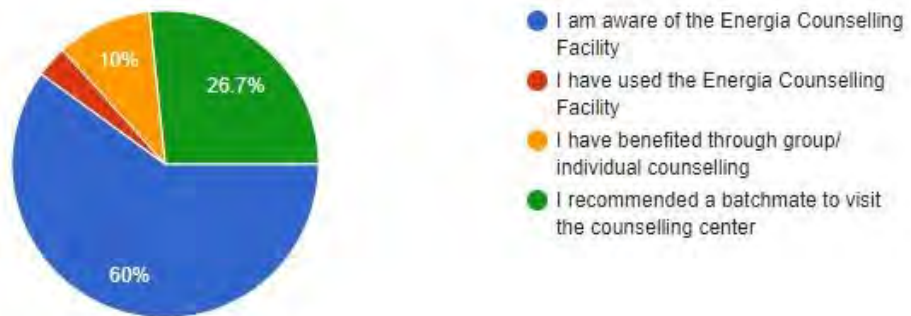


- Yes
- No

SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

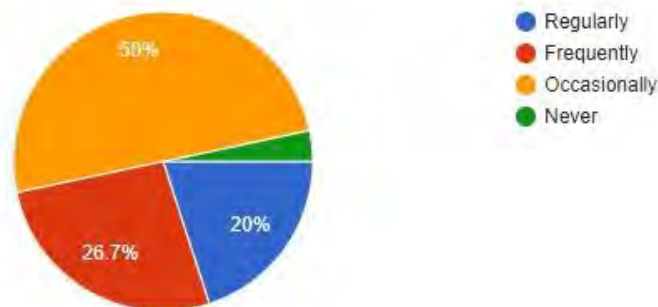
43. Regarding the availability of counselling support:

30 responses



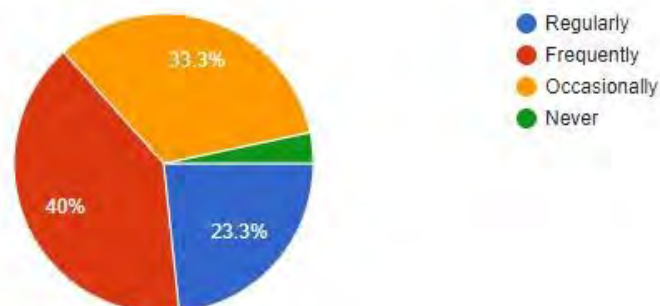
44. I received overall mentoring as a student (e.g by the Principal, Vice Principal, Head of Department, core and visiting faculty) regarding general issues, basic counselling, attendance and discipline.

30 responses



45. I received guidance in career options:

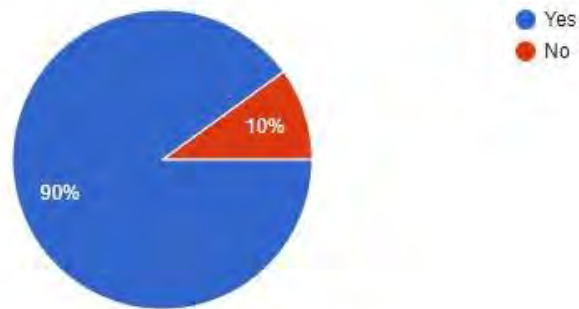
30 responses



SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

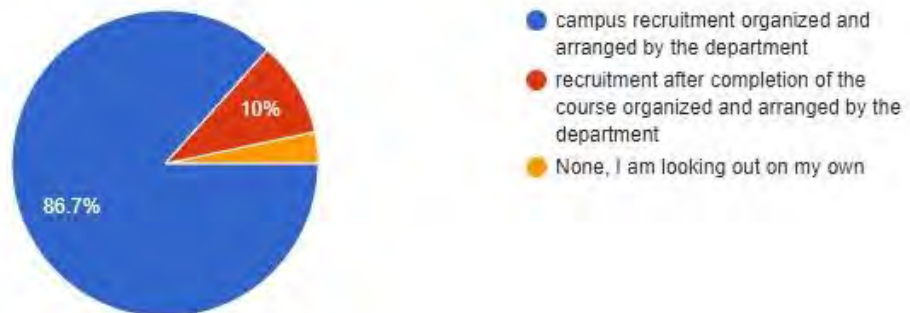
46. Were job placement opportunities offered to you?

30 responses



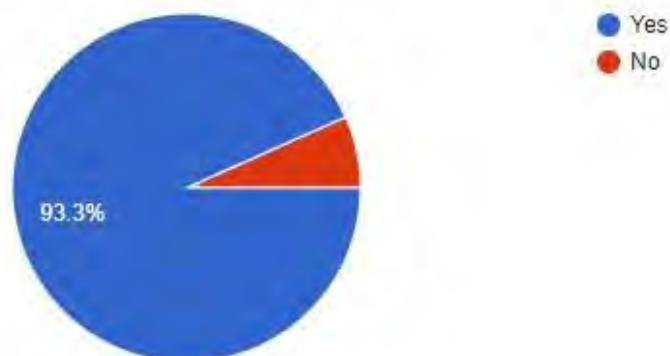
47. Were job placements opportunities offered by way of:

30 responses



48. Was your Class Representative elected democratically ?

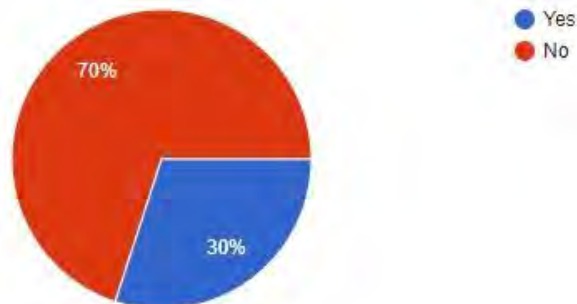
30 responses



SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

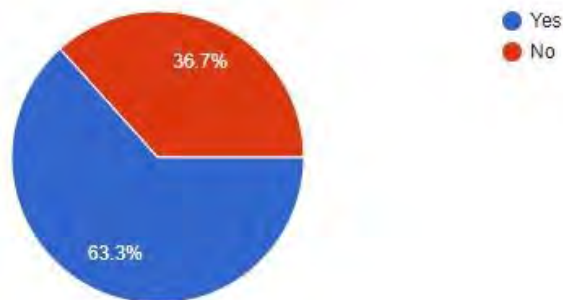
49. I was successful in raising sponsorship funds for the projects

30 responses



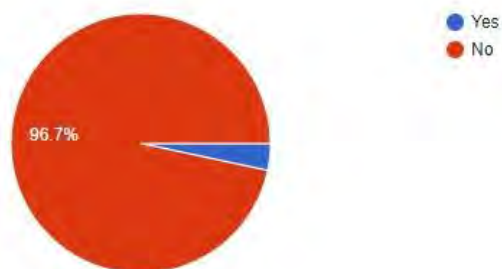
50. I learnt something by trying to raise funds for the projects

30 responses



51. I would have preferred to pay higher fees rather than raise funds through sponsorship for projects

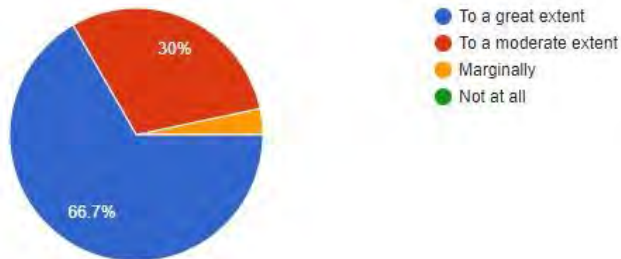
30 responses



SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

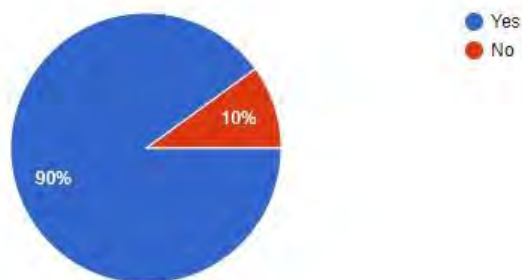
52. This course increased my awareness of environmental issues and I am able to understand and respond constructively to these.

30 responses



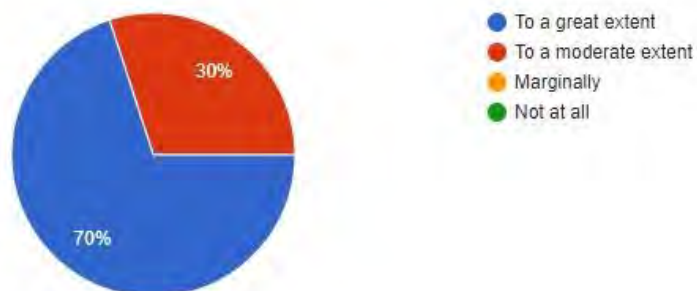
53. I understood gender and civic issues through the Plot-A-Pot assignment, the constructive complaining assignment and the RTI assignment better than if it had been a class room lecture on these topics

30 responses



54. I feel this course helped in the development of my intellectual potential through a focused academic experience

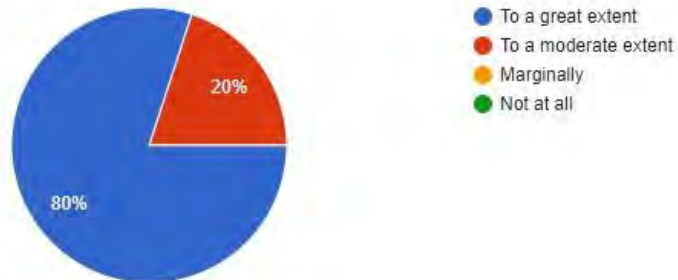
30 responses



SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

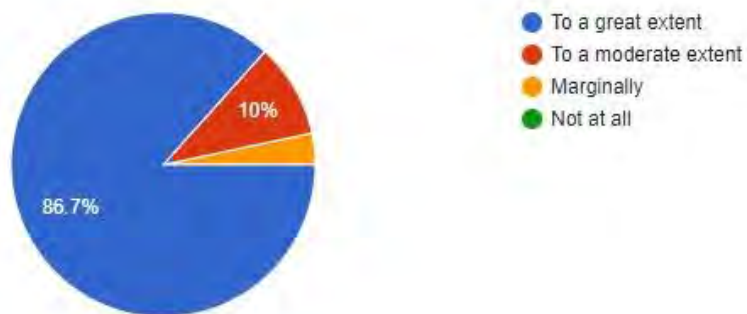
55. I feel this course enhanced the scope of my critical thinking

30 responses



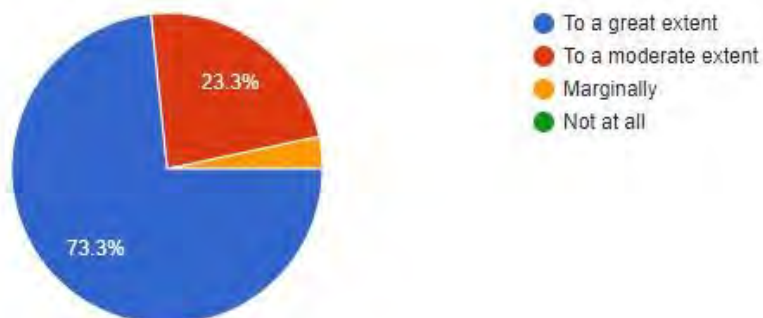
56. I feel this course helped to increase my awareness of gender issues

30 responses



57. I feel this course has increased my ability to look at the world from the perspective of the less privileged and to care about human rights

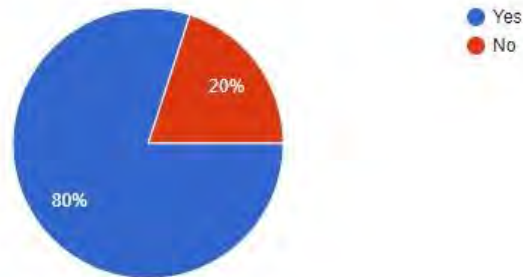
30 responses



SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

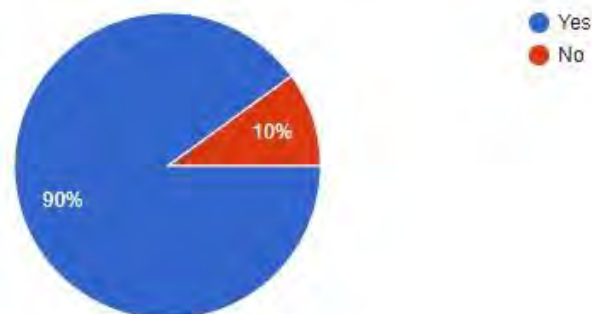
58. Do you think there were enough interactive sessions with media professionals?

30 responses



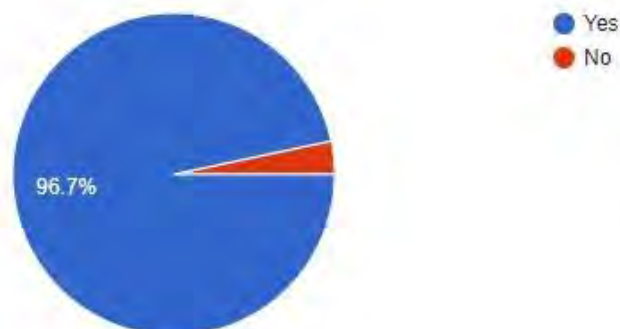
59. Does the institution organize special workshops both at the class and institute level regarding values & ethics specifically designed to create awareness in each student and to become better human beings?

30 responses



60. Has your investment of time, money and effort in this course been fulfilling and productive?

30 responses



SCMSOPHIA STUDENTS FEEDBACK FORM 2017-2018

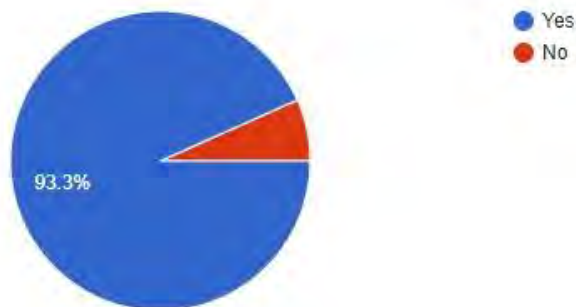
61. Would you recommend this institution to your friend, relative, family member, acquaintance?

30 responses



62. Would you recommend the SCM course to your friend, relative, family member, acquaintance?

30 responses

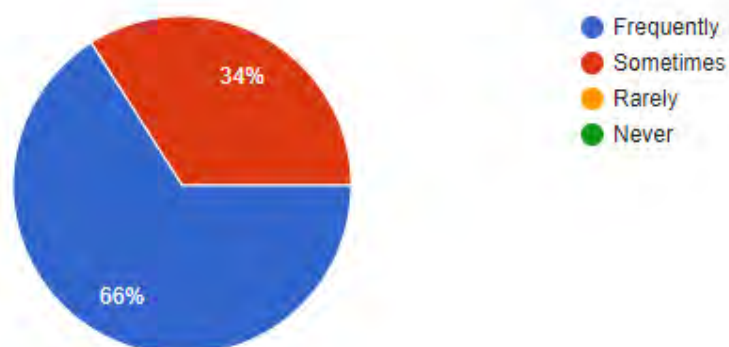


T.Y.BSc. IN HOSPITALITY STUDIES STUDENTS FEEDBACK FORM 2018-2019

TEACHING METHODOLOGY

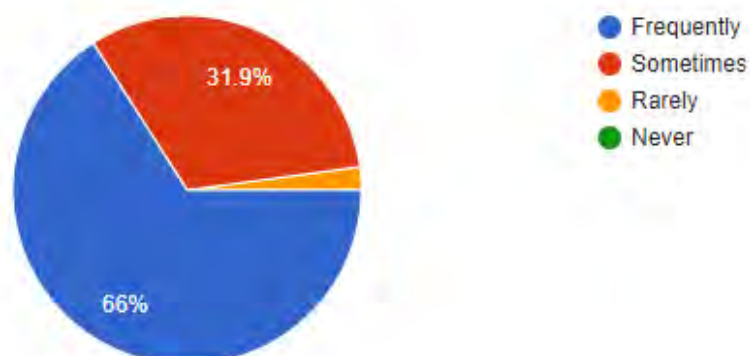
Usage of computer/ Power Point presentations and LCD projection facilities for theory classes

47 responses



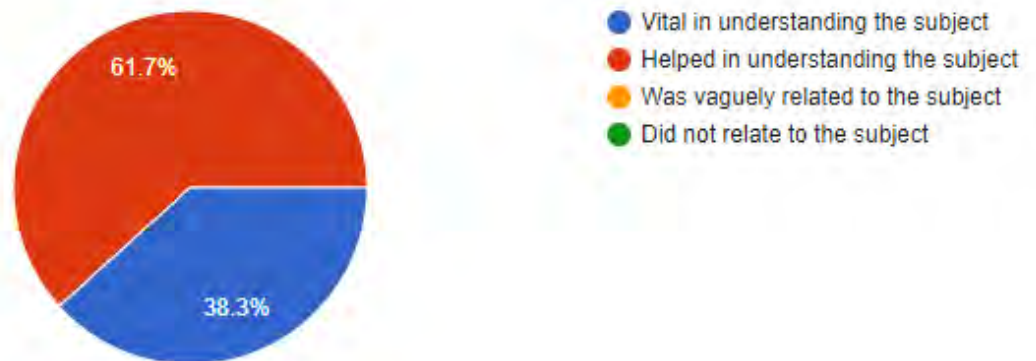
Audio visual(films & videos) 'Teaching Aids' used

47 responses



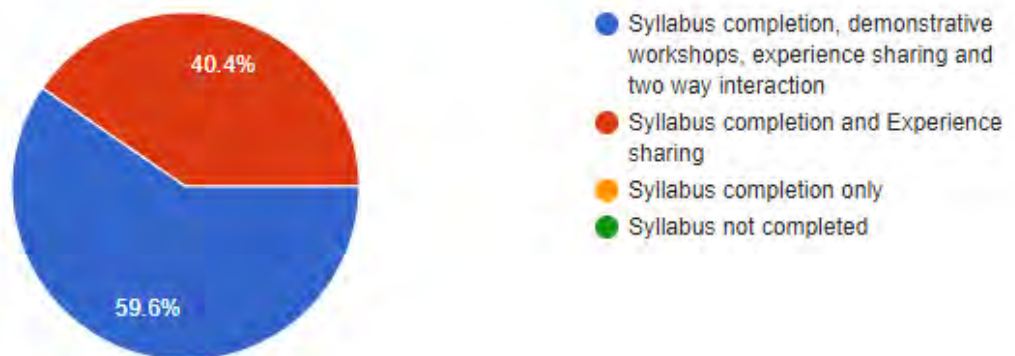
Were the Power Point presentations and Audio visual Teaching Aids used

47 responses



Teacher Student Interaction during theory classes and 'practicals' included

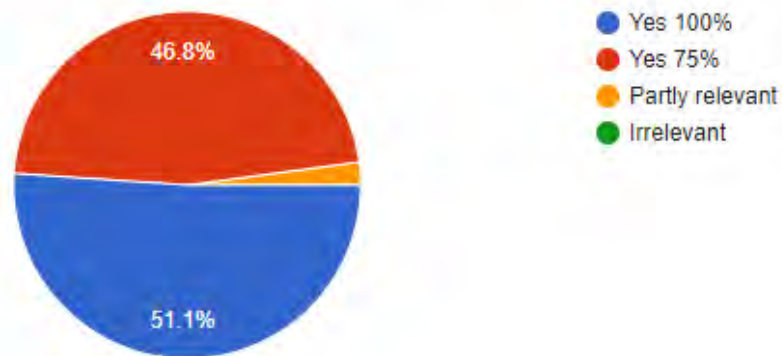
47 responses



ACADEMIC ACTIVITIES AND EVALUATION

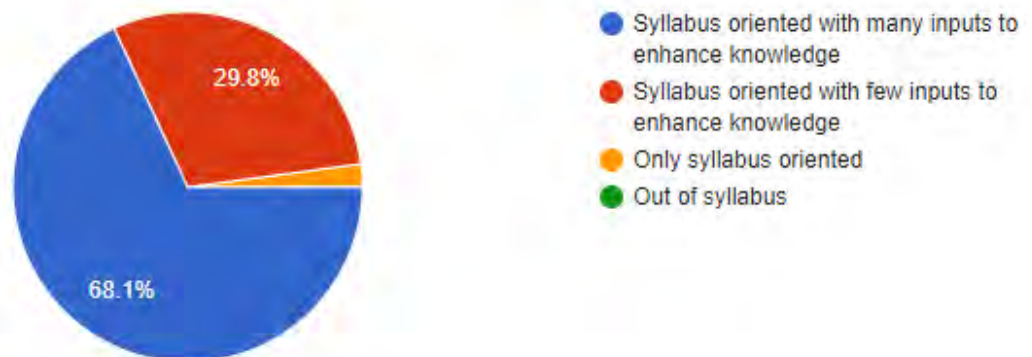
Is the Curriculum content relevant to the Industry requirements?

47 responses



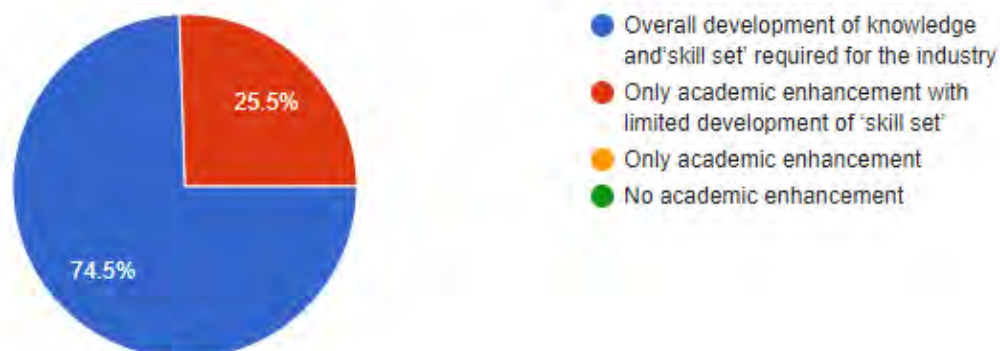
Are the lectures, practicals and other academic activities

47 responses



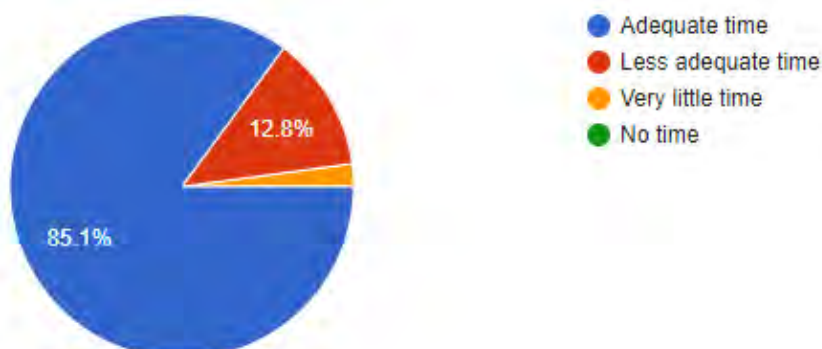
The prescribed syllabus and extra inputs have created

47 responses



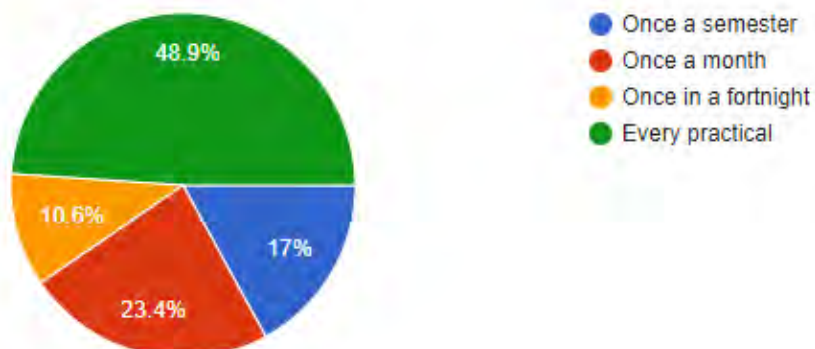
Are the syllabi contents and extra 'add ons' covered within the academic calendar 'time frame' with adequate time for examination preparation?

47 responses



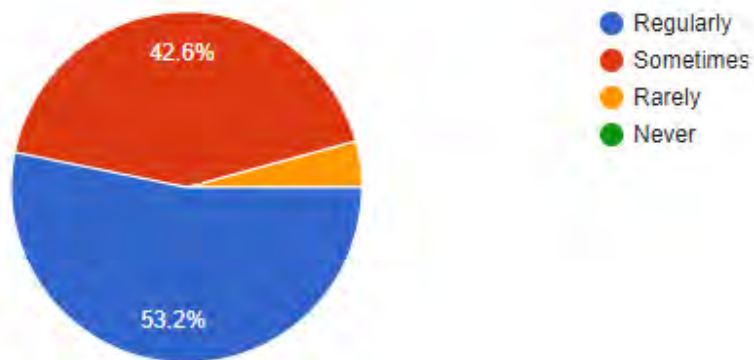
Are the student's journals pertaining to the 'practical' subjects checked at regular intervals?

47 responses



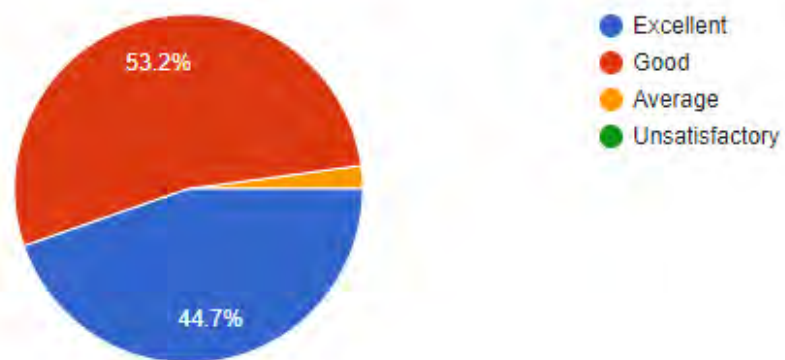
Are 'Project Work Assignments' and 'Case Studies' incorporated in the teaching of the syllabi?

47 responses



How would you rate the Overall Theory Inputs provided to you?

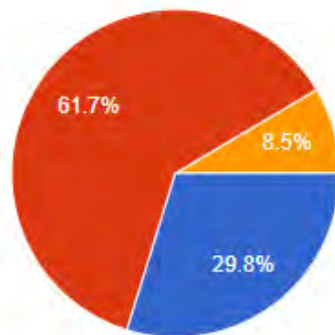
47 responses



PLEASE RATE THE FOLLOWING INFRASTRUCTURE OF OUR INSTITUTE WHICH YOU HAVE UTILIZED DURING DAILY CLASSES/ PRACTICAL SESSIONS

Class rooms

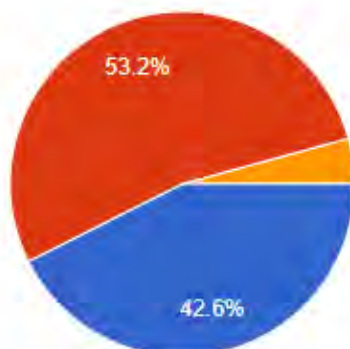
47 responses



- Excellent (clean, very well ventilated and maintained with comfortable seating and clear visual access to subject matter on screen/ board)
- Good (clean, ventilated and maintained well)
- Average(minimum ventilation and sporadic cleaning)
- Poor (dirty, poor ventilation and rarely maintained)

International Cuisine Kitchen

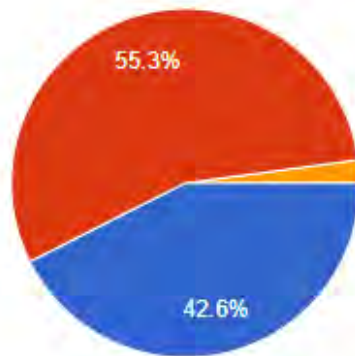
47 responses



- Excellent (with upgraded cooking facilities, kitchen equipment, commercial chilling equipment and...)
- Good (good cooking facilities, kitchen equipment, chilling equipment and ovens)
- Average (with conventional cooking facilities)
- Poor (inadequate and outdated cooking equipment and ovens)

Quantity Cooking Kitchen

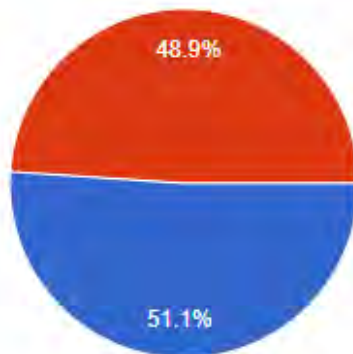
47 responses



- Excellent (with upgraded cooking facilities, kitchen equipment, commercial chilling equipment and...)
- Good (good cooking facilities, kitchen equipment, chilling equipment and ovens)
- Average (with conventional cooking facilities)
- Poor (inadequate and outdated cooking equipment and ovens)

Specialization Kitchen

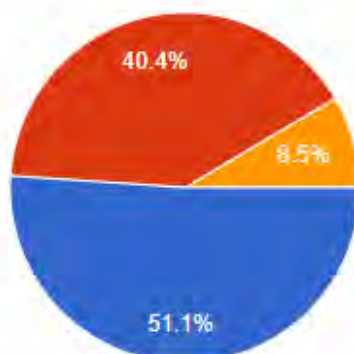
47 responses



- Excellent (with upgraded cooking facilities, kitchen equipment, commercial chilling equipment and...)
- Good (good cooking facilities, kitchen equipment, chilling equipment and ovens)
- Average (with conventional cooking facilities)
- Poor (inadequate and outdated cooking equipment and ovens)

Bakery

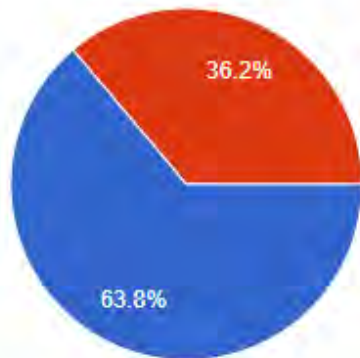
47 responses



- Excellent (with modernized workstations, upgraded baking equipment, efficient refrigeration facilities and computerized tempera...)
- Good (adequate baking facilities, refrigeration equipment and ovens)
- Average (with conventional workstations and ovens)
- Poor (inadequate and outdated baking equipment and ovens)

Training Restaurants

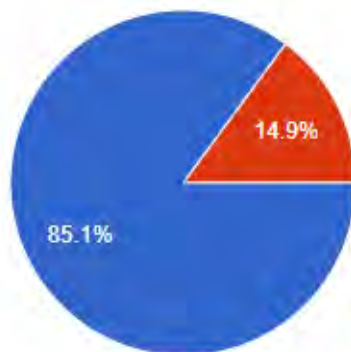
47 responses



- Excellent (clean, well ventilated and maintained with comfortable seating and adequate modern service equip...
- Good(clean, well ventilated and maintained with comfortable seating and sufficient equipment (crockery...
- Average (minimum ventilation with average service equipment (crocker...
- Poor(dirty, inadequate equipment, poor ventilation and rarely maintain...

Computer Laboratory (for Front office 'Property Management Software' practical sessions and computer solutions for office organization –MS Word/ MS Excel etc.)

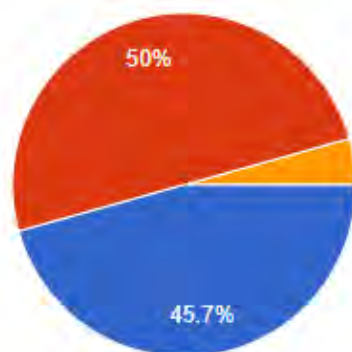
47 responses



- Excellent (air conditioned and well maintained with comfortable seating and adequate work stations (computers with PMS)
- Good (well maintained with adequate seating and work stations)
- Average(minimum work stations (computers with PMS)
- Poor (inadequate infrastructure and no PMS availability)

House Keeping Room (model guest room on 6th Floor)

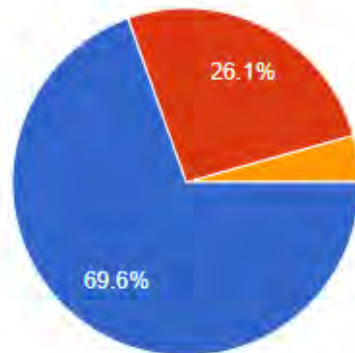
46 responses



- Excellent (large, air conditioned and well maintained with simulated five star accommodation facilities, furnit...
- Good (well maintained with adequate furniture & fittings to simulate a hotel room)
- Average(small and non air conditioned with bare minimum sim...
- Poor (small and non air conditioned and inadequate)

Library

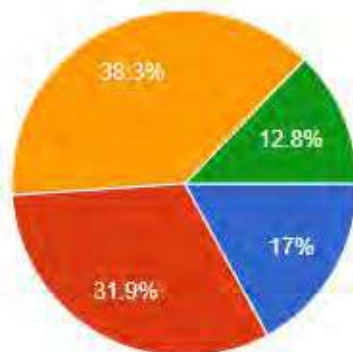
46 responses



- Excellent (Very large & air conditioned having books, reference journals and periodicals on all aspects of the hos...
- Good (large and having adequate reading material- books, reference journals and periodicals on all aspe...
- Average(small and non air conditioned with bare minimum boo...
- Poor (small, non air conditioned with inadequate books and study material)

Canteen

47 responses



- Excellent (clean, well ventilated and maintained with comfortable seating, providing subsidized mini meals and snacks)
- Good (clean, comfortable seating, providing mini meals and snacks)
- Average (average standard of food and hygiene)
- Poor(poor hygiene standards and food quality)

INDUSTRIAL TRAINING

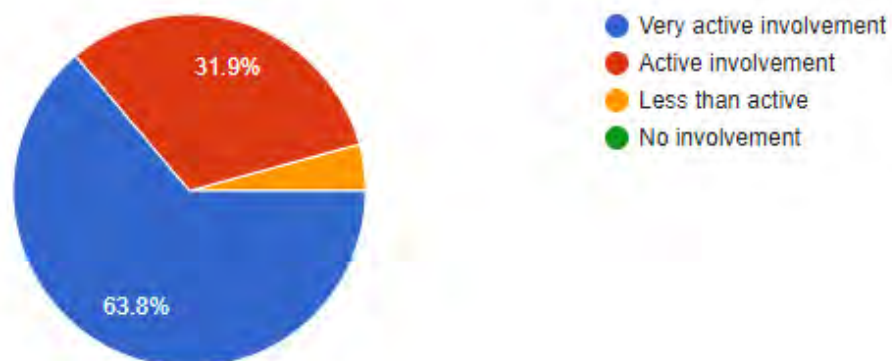
Are 'Industrial Training' placements arranged in

47 responses



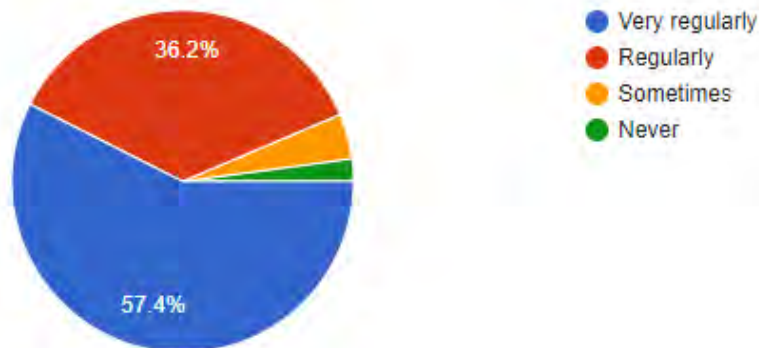
Are staff members actively involved in follow up of the 'Industrial Training' progress of each student throughout the training tenure?

47 responses



Does the Head of Department with the faculty member in charge of 'Industrial Training' liaise with hotels for 'Industrial training' follow up and training issues faced by students?

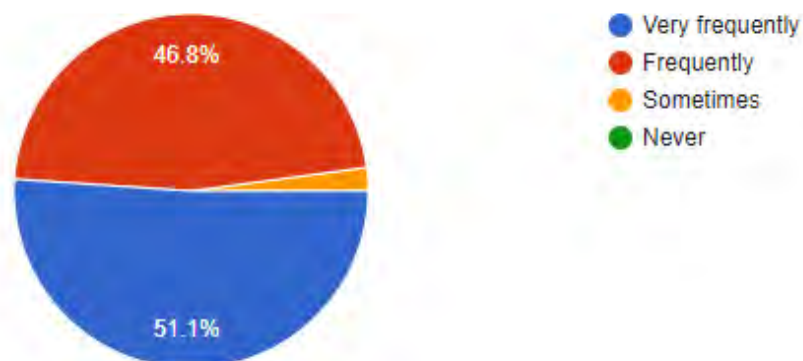
47 responses



JOB PLACEMENTS

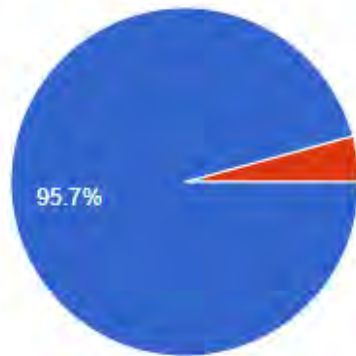
Does the department interact with industry and organize job placement interviews for final year students (on campus / off campus)

47 responses



Job placements opportunities offered to final year students

47 responses

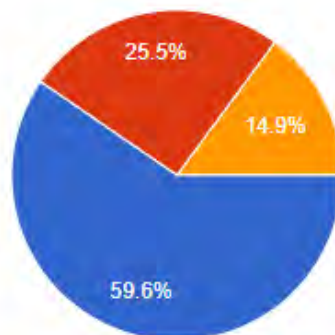


- Placements offered in 'Operations areas' of 5 star Luxury Hotels and premium hospitality related avenues
- Placements offered in 'Operations areas' of non 5 star Luxury Hotels and non hospitality related avenues
- Only in companies which are indirectly related to hotel industry
- No Placements Offered

PLEASE RATE EACH OF THE FOLLOWING AND PUT A (☐) MARK AGAINST ANY ONE OF THE OPTIONS

Does the department organises workshops and demonstrations, events and guest lectures over and above the prescribed syllabus?

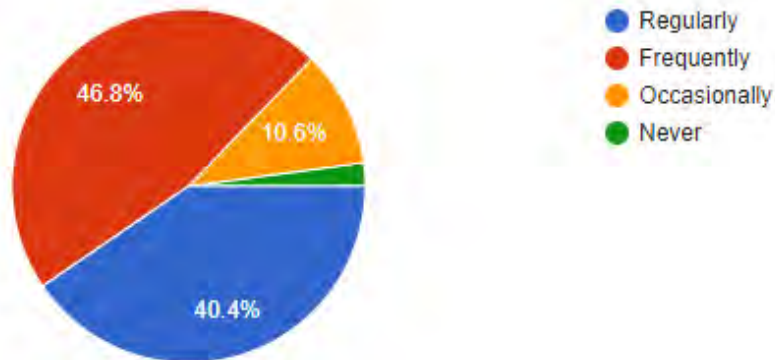
47 responses



- Yes (substantial number)
- Frequently
- Occasionally
- Never

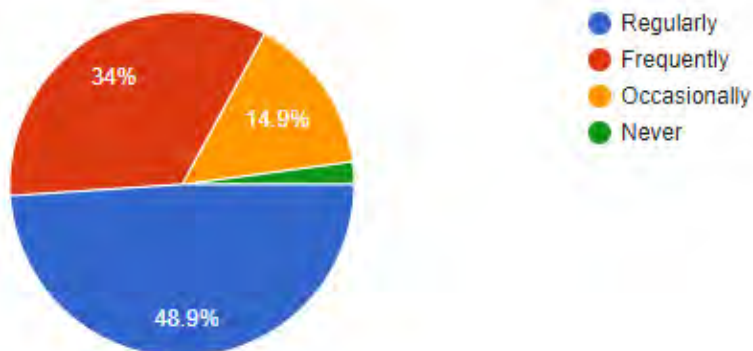
Overall mentoring of a student (e.g by the Principal, Vice Principal, Head of Department, Class teachers and individual subject teachers) regarding general issues, basic counselling, attendance and discipline is done

47 responses



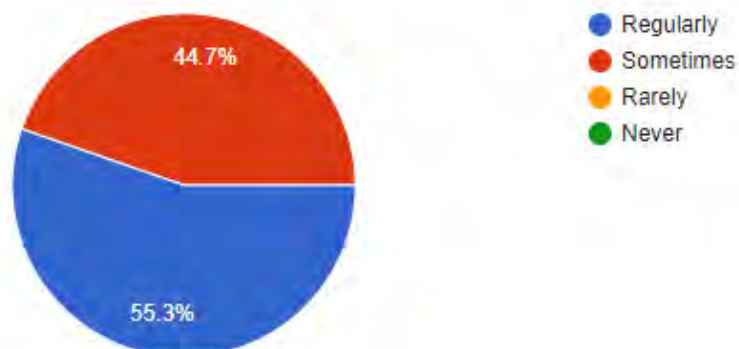
Teacher Student mentoring for guidance in career options is done

47 responses



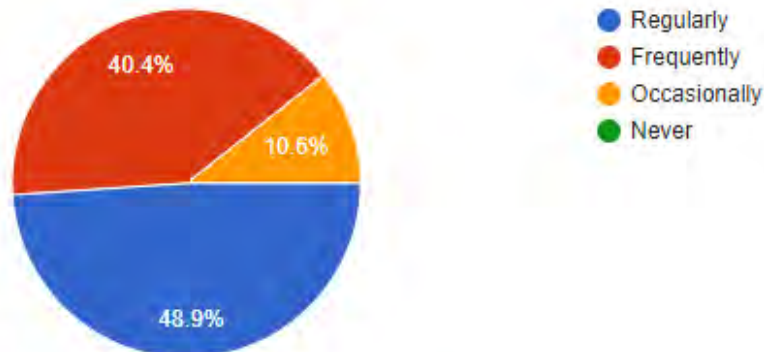
Are services of a trained professional counselor available to students free of cost?

47 responses



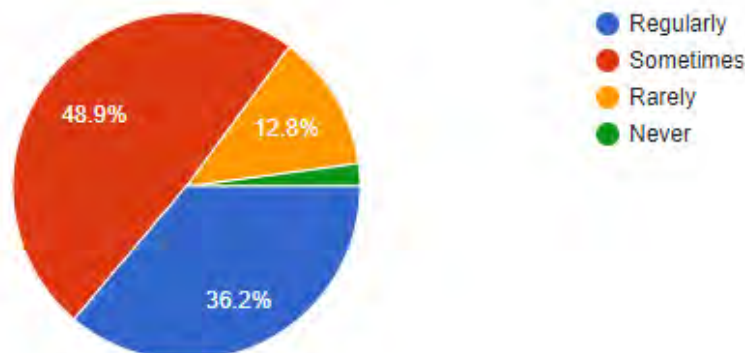
Does the Institute organize special workshops both at the class and institute level regarding values & ethics specifically designed to create awareness in each student and to become better human beings?

47 responses



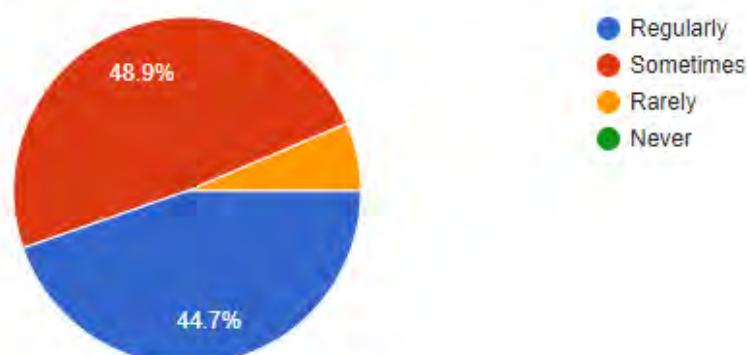
Does the Institute organize field trips and outdoor workshops to industry related enterprises?

47 responses



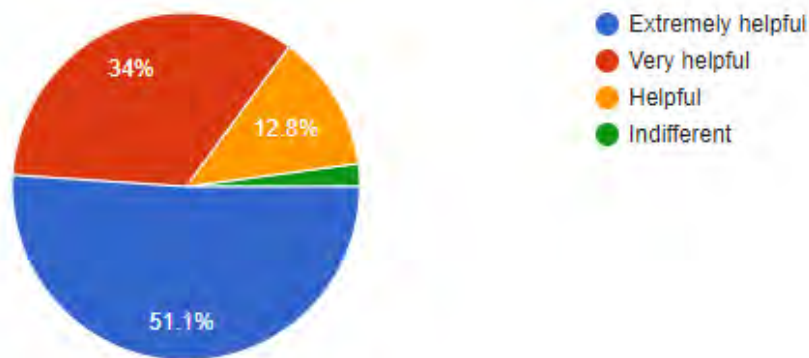
Does the Institute initiate a general awareness in each student regarding the under privileged strata of society, encouraging 'outreach programmes'?

47 responses



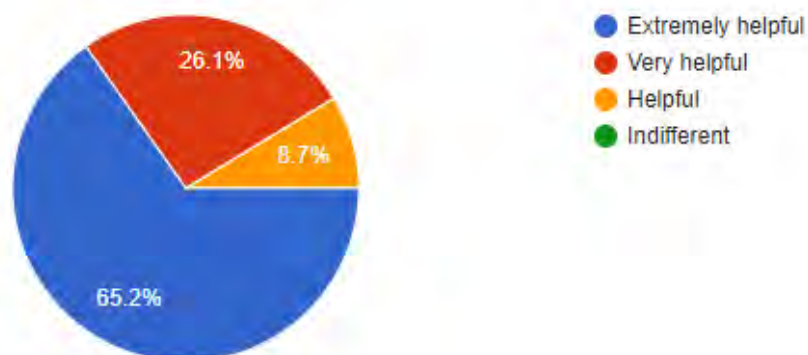
How would you rate the attitude of the teaching staff of the Hospitality department?

47 responses



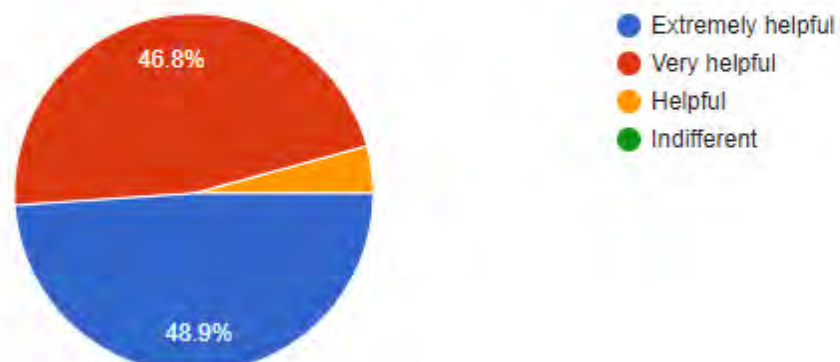
How would you rate the attitude of the support staff of the Hospitality department?

46 responses



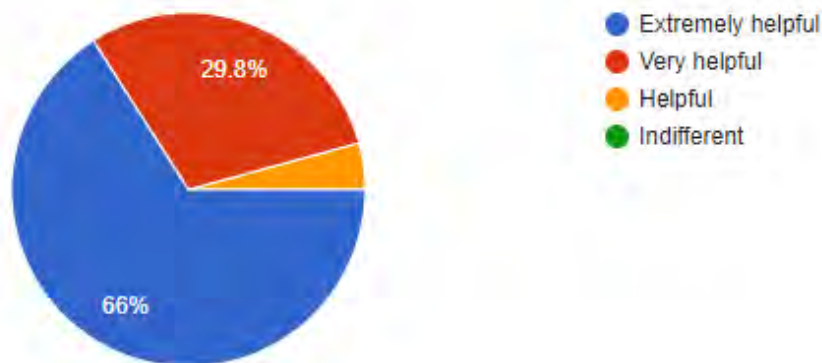
How would you rate the attitude of the administrative staff of the institute?

47 responses



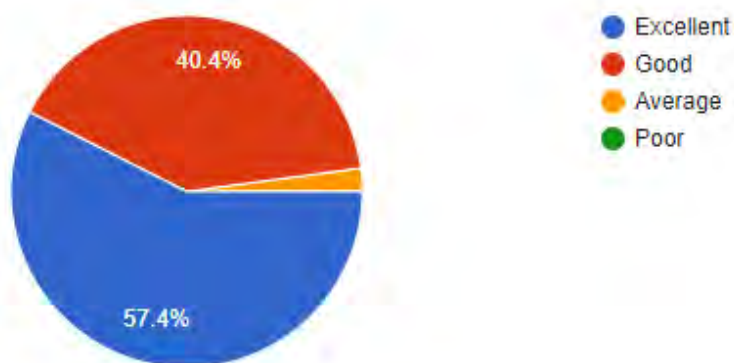
How would you rate the attitude of the library staff of the institute?

47 responses



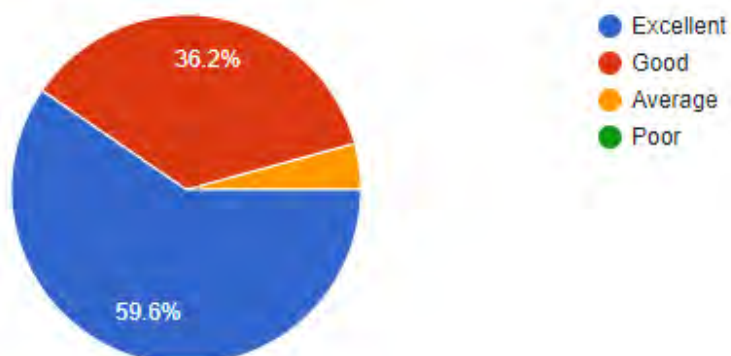
How would you rate the overall campus and general infrastructure?

47 responses



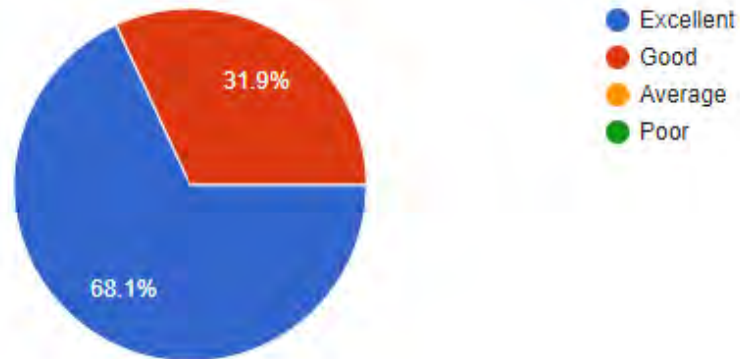
How would you rate this institute with reference to cleanliness, maintenance of the buildings, the lawns, Auditorium, and the common access areas?

47 responses



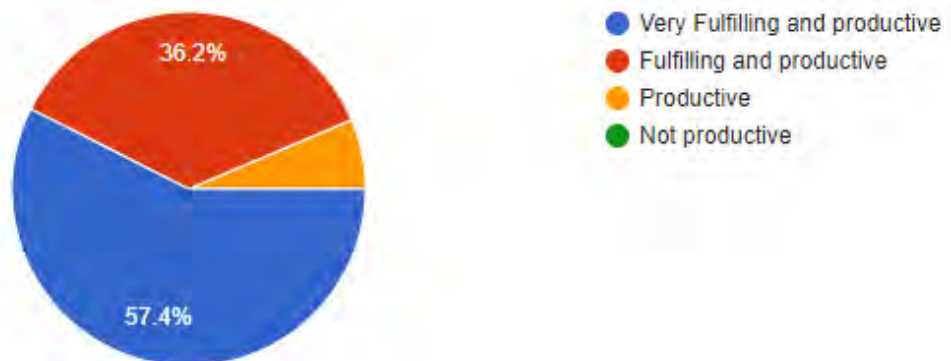
At the conclusion of the third year of B.Sc. in Hospitality Studies, how would you rate the training you have received in our institute for hospitality industry?

47 responses



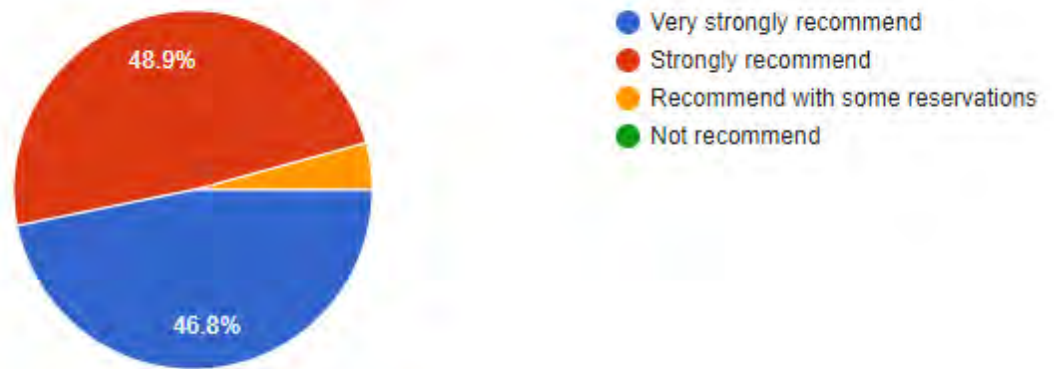
Has your investment of time, money and effort in this course been fulfilling and productive?

47 responses



Would you recommend the B.Sc. in Hospitality Studies course at our Institute, to your friend, relative, family member, acquaintance?

47 responses



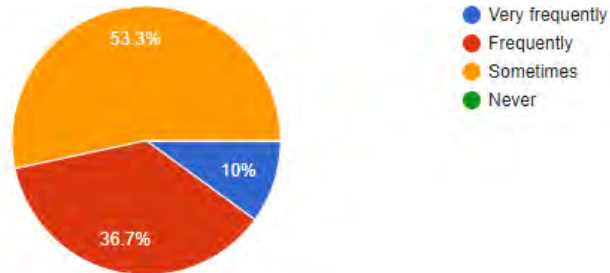
Thank You

CRAFTSMANSHIP IN BAKERY & PATISSERIE STUDENTS FEEDBACK FORM 2018 - 2019

TEACHING METHODOLOGY

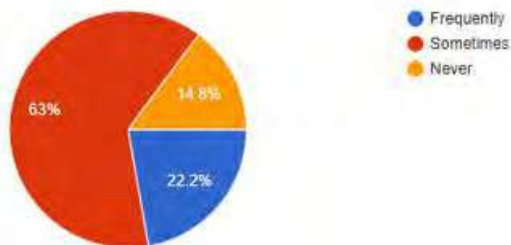
Usage of computer/ Power Point presentations and LCD projection facilities for theory classes

30 responses



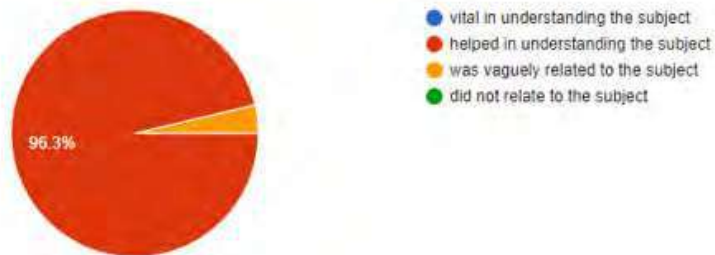
Audio visual (films & videos) 'Teaching Aids' used

27 responses



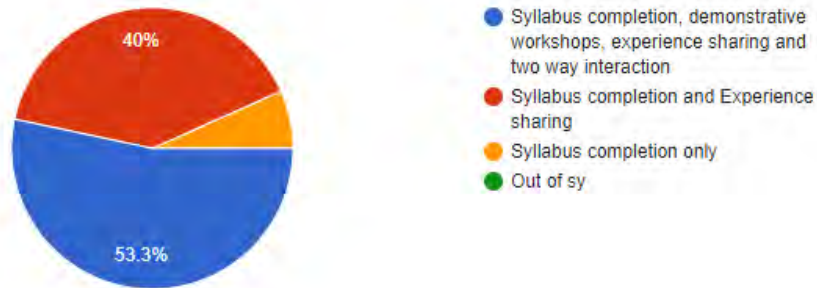
Were the Power Point presentations and Audio Visual Teaching Aids used

27 responses



Teacher Student Interaction during theory classes and 'practicals' included

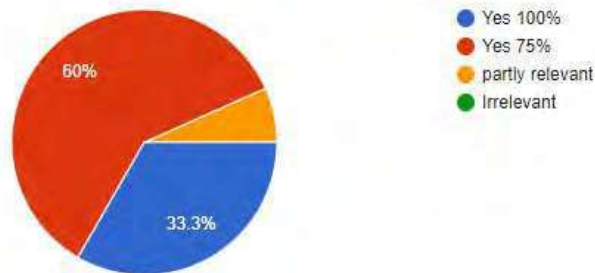
30 responses



ACADEMIC ACTIVITIES AND EVALUATION

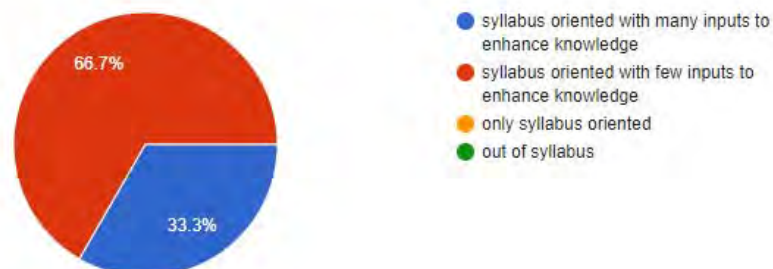
Is the Curriculum content relevant to the Industry requirements?

30 responses



Are the classroom sessions, practical inputs and other academic activities

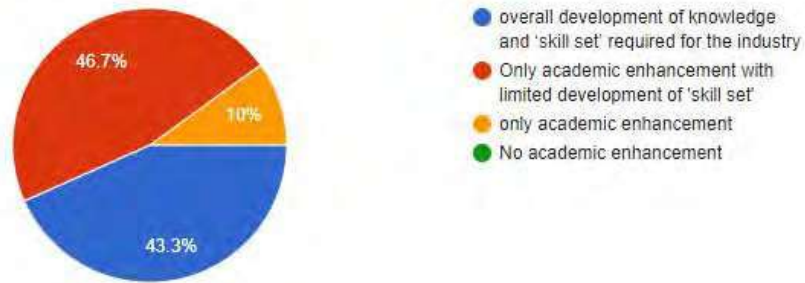
30 responses



Has the prescribed syllabus and extra inputs created an



30 responses



Are the syllabi contents and extra 'add ons' covered within the academic calendar 'time frame' with adequate time for examination preparation?



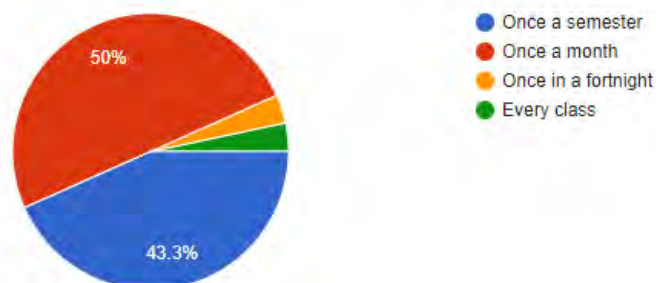
30 responses



Are the student's journals pertaining to the 'practical' subjects checked at regular intervals?

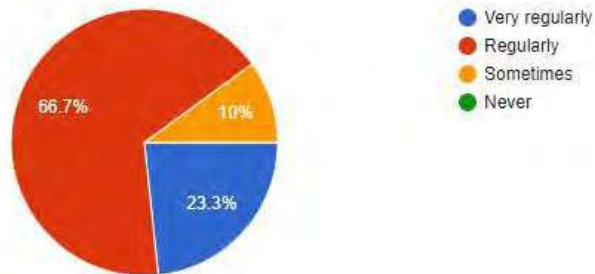


30 responses



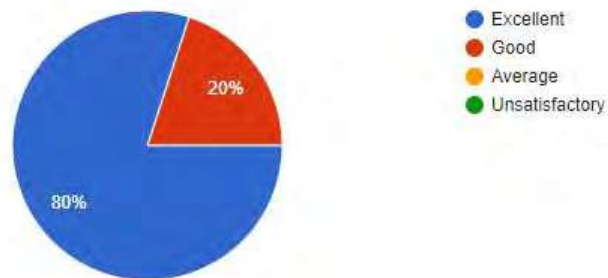
Are 'Project Work Assignments' incorporated in the teaching of the syllabi?

30 responses



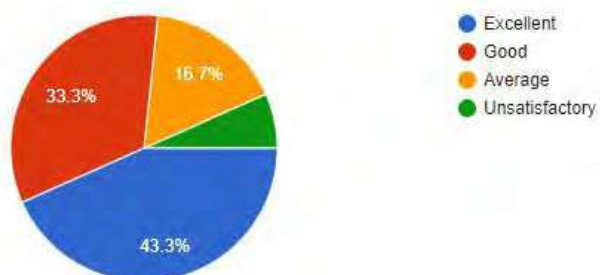
How would you rate the 'Yeast' practicals?

30 responses



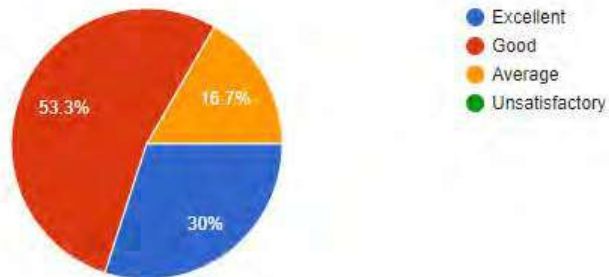
How would you rate the 'Confectionery' practicals?

30 responses



How would you rate the Overall Theory Inputs provided to you?

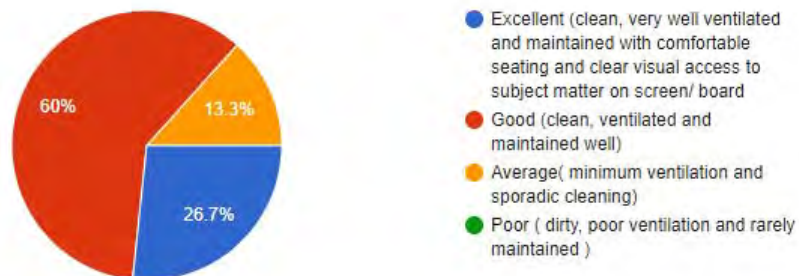
30 responses



PLEASE RATE THE FOLLOWING INFRASTRUCTURE OF OUR INSTITUTE WHICH YOU HAVE UTILIZED DURING DAILY CLASSES/ PRACTICAL SESSIONS

Class rooms

30 responses



Bakery

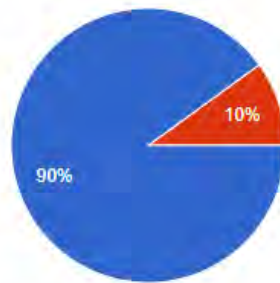
30 responses



Computer Laboratory (practical sessions and computer solutions for making presentation and computer graphics)



30 responses

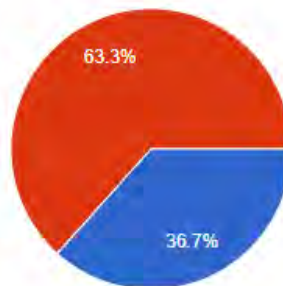


- Excellent (air conditioned and well maintained with comfortable seating and adequate work stations (computers with PMS))
- Good (well-maintained with adequate seating and work stations)
- Average(minimum work stations (computers))
- Poor (inadequate infrastructure)

Library



30 responses

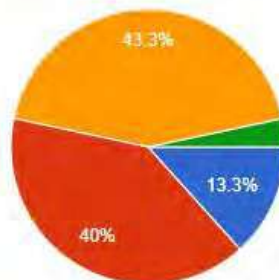


- Excellent (Very large & air conditioned having books, reference journals and periodicals on all aspects of the hos...)
- Good (large and having adequate reading material- books, reference journals and periodicals on all aspe...)
- Average (small and non- air conditioned with bare minimum boo...)
- Poor (small, non air conditioned with inadequate books and study material)

Canteen



30 responses



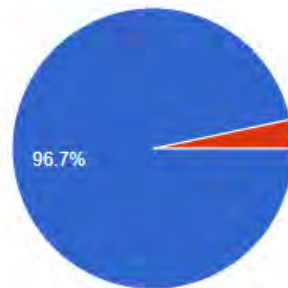
- Excellent (clean, well ventilated and maintained with comfortable seating providing subsidized mini meals and snacks)
- Good (clean, comfortable seating providing mini meals and snacks)
- Average (average standard of food and hygiene)
- Poor(poor hygiene standards and food quality)

INDUSTRIAL TRAINING

Are 'Industrial Training' placements arranged in



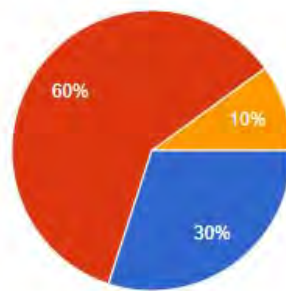
30 responses



- Five star rated properties
- One star to 4 star rated properties
- Other hospitality related avenues
- Organisations indirectly related to hotel industry

Does the Head of Department with the faculty member in charge of 'Industrial Training' liaise with hotels for 'Industrial training' follow up and training issues faced by students?

30 responses

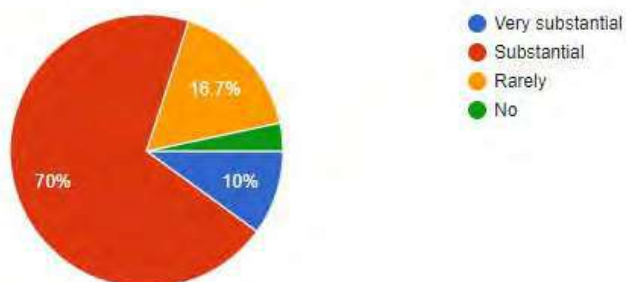


- Very regularly
- Regularly
- Sometimes
- Never

PLEASE RATE EACH OF THE FOLLOWING AND PUT A (☐) MARK AGAINST ANY ONE OF THE OPTIONS

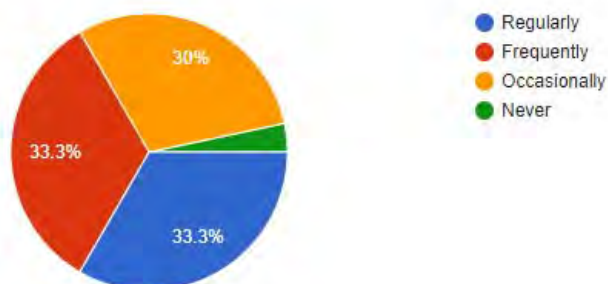
Does the course have workshops and demonstrations, events and guest lectures over and above the prescribed syllabus?

30 responses



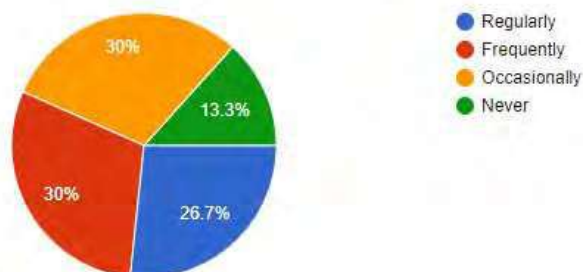
Overall mentoring of a student (e.g by the Principal, Vice Principal, Head of Department, Class teachers and individual subject teachers) regarding general issues, basic counselling, attendance and discipline.

30 responses



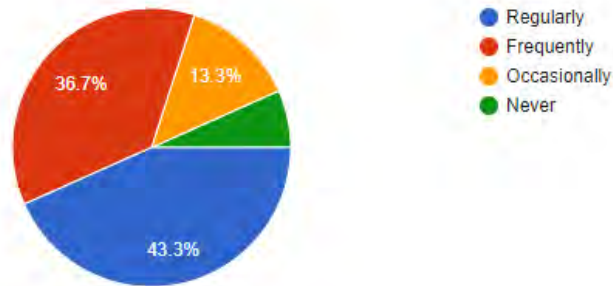
Teacher Student mentoring for guidance in career options

30 responses



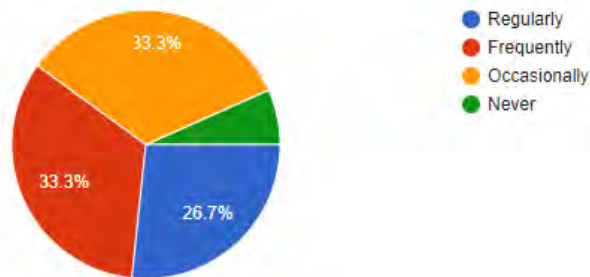
Are services of a trained professional Counselor accessible to students free of cost?

30 responses



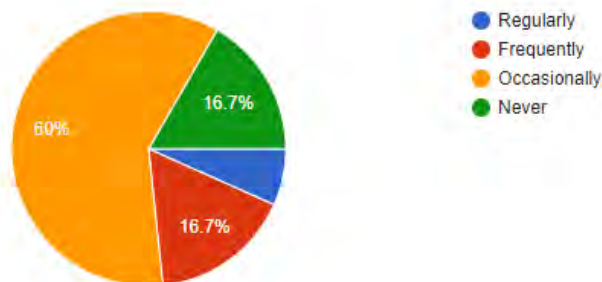
Does the Institute organize special workshops both at the class and institute level regarding values & ethics specifically designed to create awareness in each student and to become better human beings?

30 responses



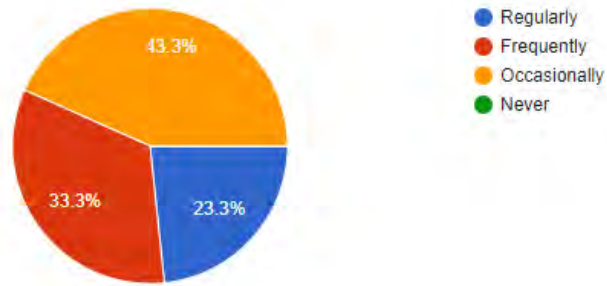
Does the Institute organize field trips and outdoor workshops to industry related enterprises ?

30 responses



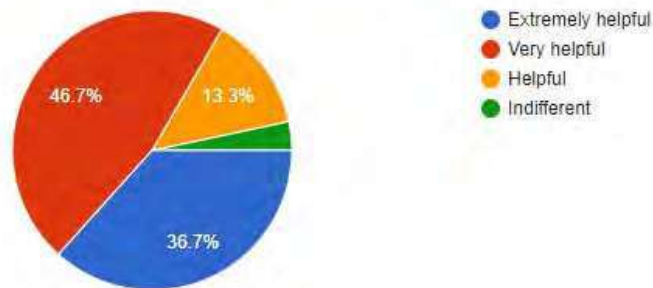
Does the Institute initiate a general awareness in each student regarding the under privileged strata of society, encouraging 'outreach programs'?

30 responses



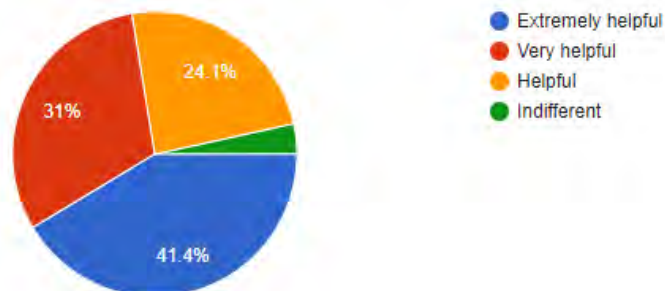
How would you rate the attitude of the teaching staff of the Hospitality department?

30 responses



How would you rate the attitude of the support staff of the Hospitality department?

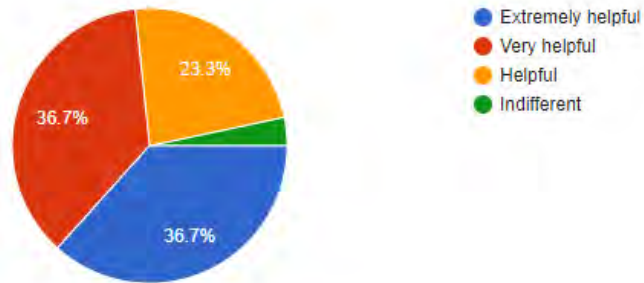
29 responses



How would you rate the attitude of the administrative staff of the institute?



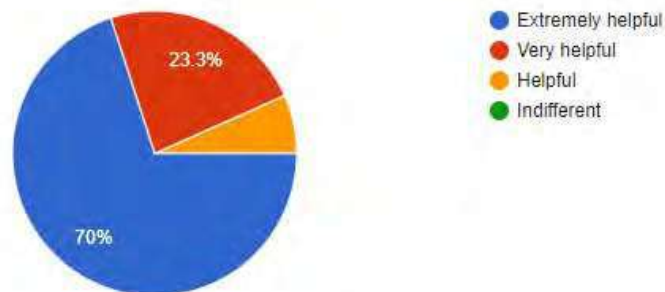
30 responses



How would you rate the attitude of the library staff of the institute ?

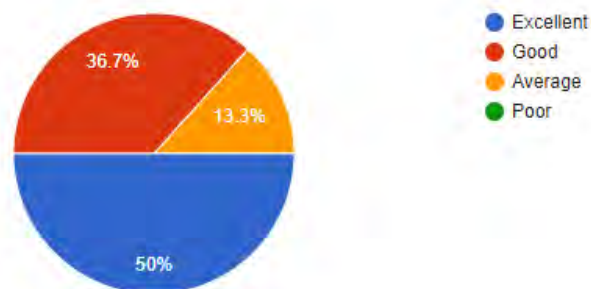


30 responses



How would you rate the overall campus and general infrastructure ?

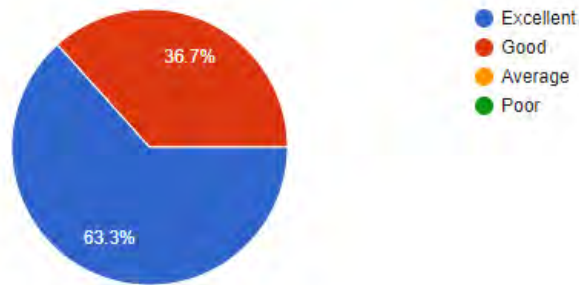
30 responses



How would you rate this institute with reference to cleanliness, maintenance of the buildings, the lawns, Auditorium, and the common access areas?



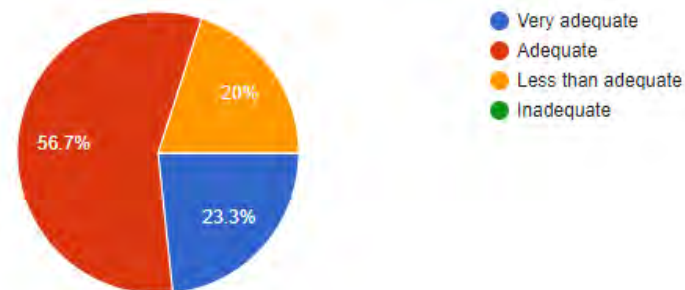
30 responses



At the conclusion of the year, have you received adequate inputs in our institute for hospitality industry?

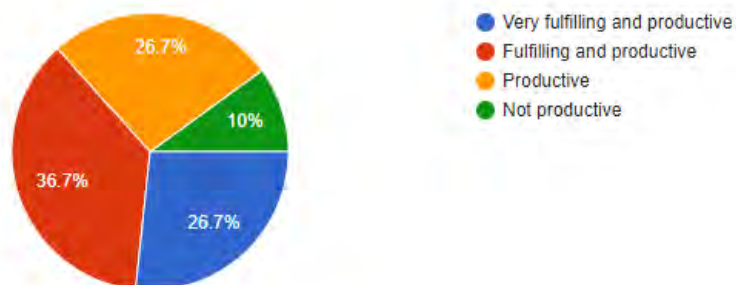


30 responses



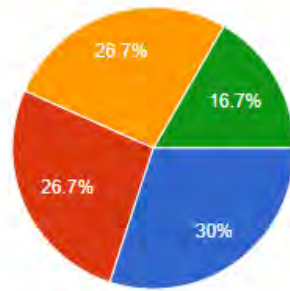
Has your investment of time, money and effort in this course been fulfilling and productive?

30 responses



Would you recommend this Institute and the Craft course to your friend, relative, family member, acquaintance?

30 responses



- Vey strongly recommend
- Strongly recommend
- Recommend with some reservations
- Not recommend

Thank You

2018-2019 SCM SOPHIA STUDENT SATISFACTION SURVEY

27 responses

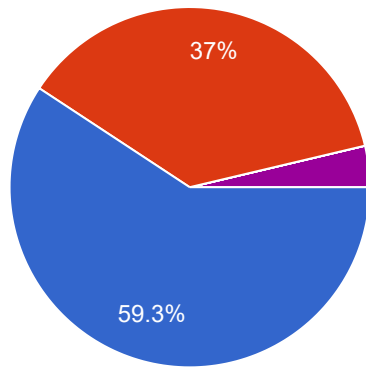
Untitled Title

Untitled title

1. To what extent was the integrated curriculum helpful in building your skills for a media career?



27 responses

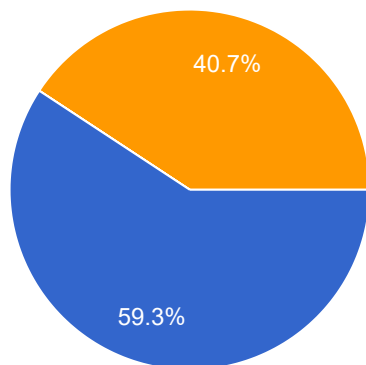


- Very helpful
- Helpful
- Neither helpful nor unhelpful
- Unhelpful
- Very unhelpful

2. To what extent was the variety of subjects offered helpful in building your skills for a media career?



27 responses



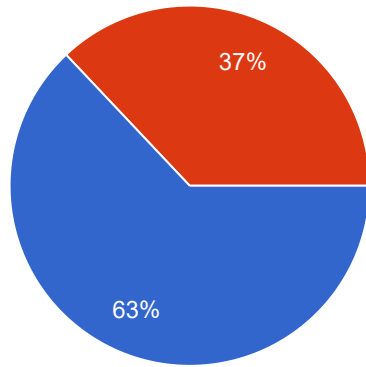
- veryhelpful
- Option 6
- Helpful
- Neither helpful nor unhelpful
- Unhelpful
- Very unhelpful



3. How helpful were the INDIVIDUAL assignments that you did throughout the year in building your skills for a media career?



27 responses

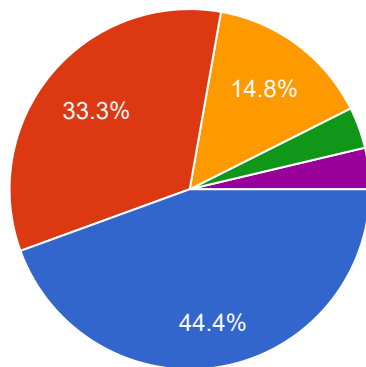


- Very helpful
- Helpful
- Neither helpful nor unhelpful
- Unhelpful
- Very unhelpful

4. How helpful were the GROUP assignments that you did throughout the year in building your skills for a media career?



27 responses

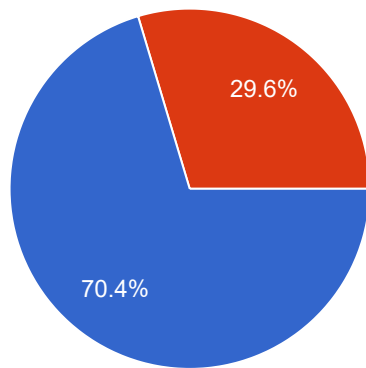


- Very helpful
- Helpful
- Neither helpful nor unhelpful
- Unhelpful
- Very unhelpful

5. How helpful were the PRACTICAL sessions that you did throughout the year in building your skills for a media career?



27 responses



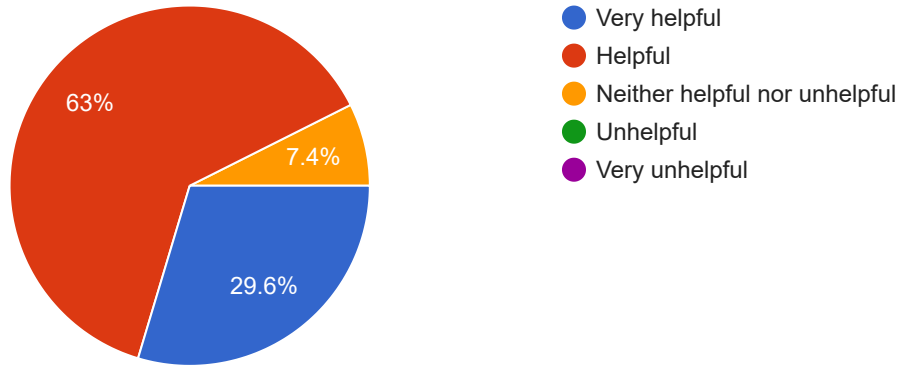
- Very helpful
- Helpful
- Neither helpful nor unhelpful
- Unhelpful
- Very unhelpful



6. How helpful were the THEORY sessions that you did throughout the year in building your skills for a media career?



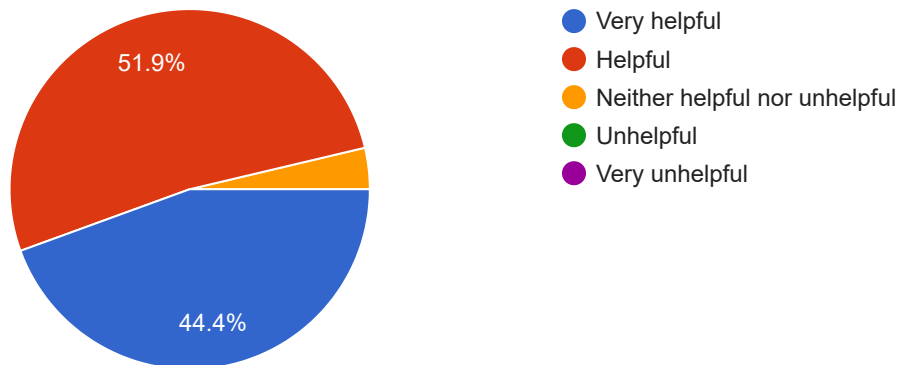
27 responses



7. How helpful were the guest lectures that you had throughout the year in building your skills for a media career?



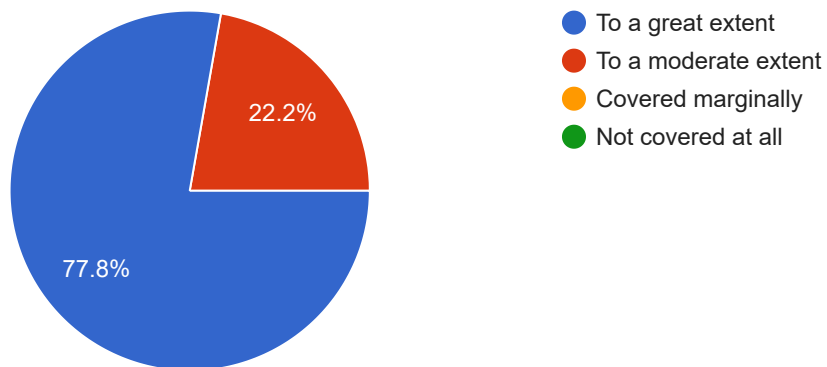
27 responses



8. To what extent did you feel that current and topical issues were covered over and above the syllabus?



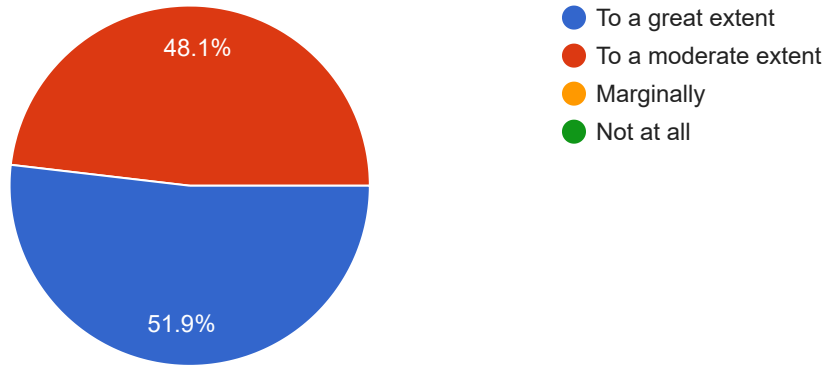
27 responses



9. To what extent do you feel the skills that you were taught have made you up-to-date with the requirement of this industry?



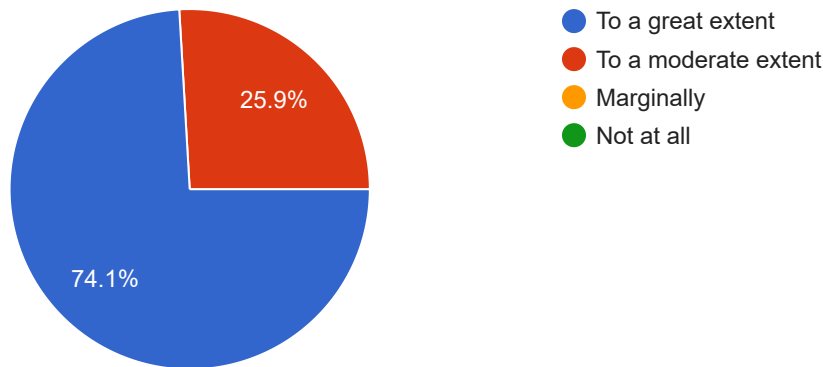
27 responses



10. To what extent have you benefited from having exposure to leading media professionals as visiting faculty?



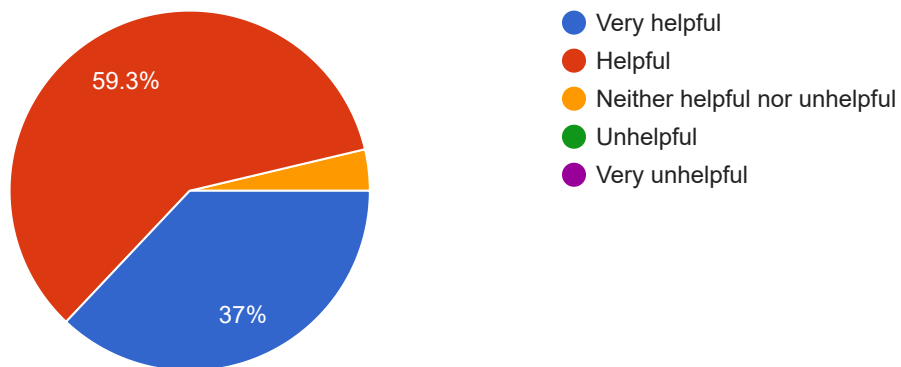
27 responses



11. How helpful were the WORKSHOPS that you did throughout the year in building your skills for a media career?



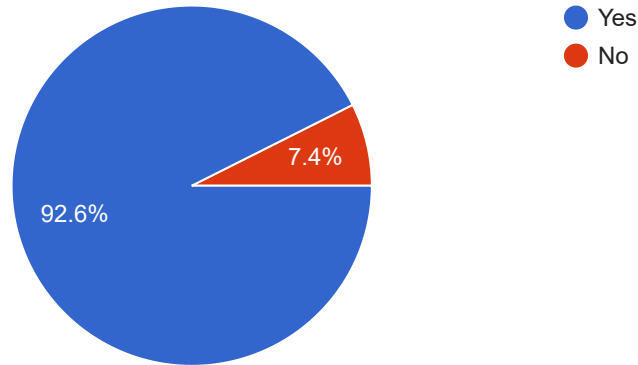
27 responses



12. Does the department organize field trips and outdoor workshops to for you to gain an understanding of the media industry?



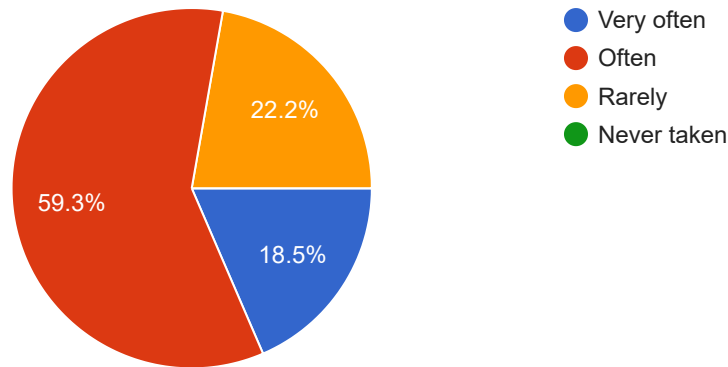
27 responses



13. How often was your feedback taken?



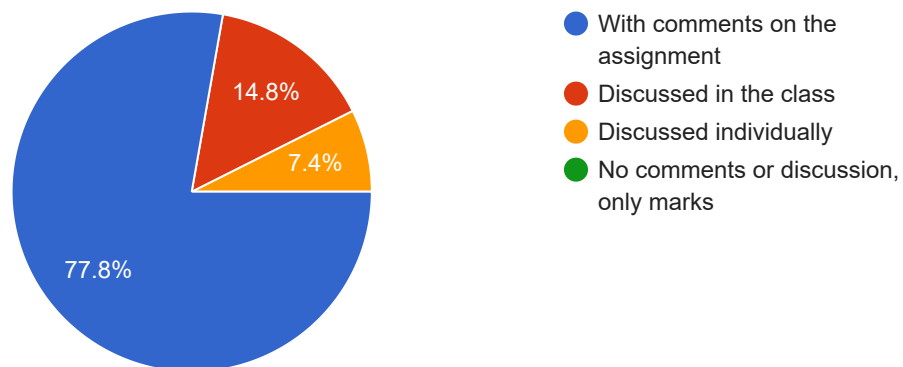
27 responses



14. When you submitted assignments, how was the feedback given?



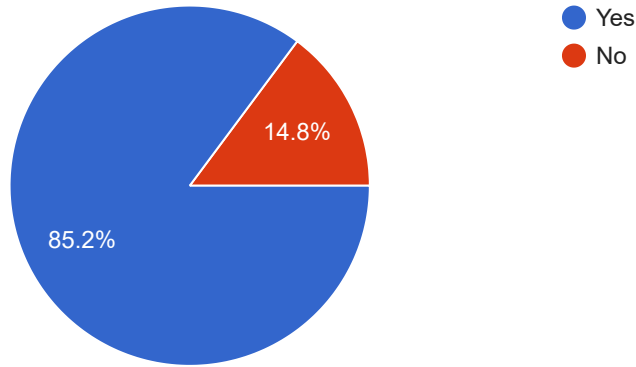
27 responses



15. Do you think the specialization period at the end of the course helped you?

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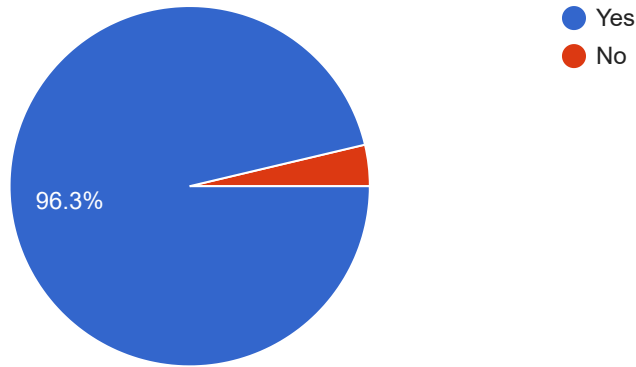
27 responses



16. Was the specialization of your choice available?

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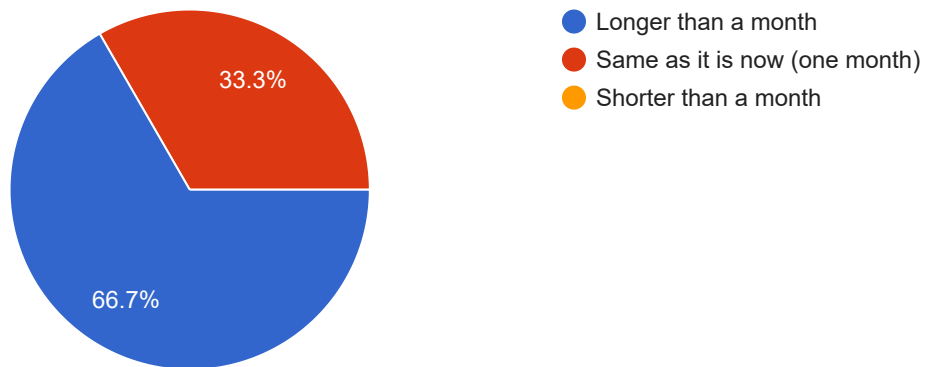
27 responses



17. Do you think the specialization period should be:

 Copy

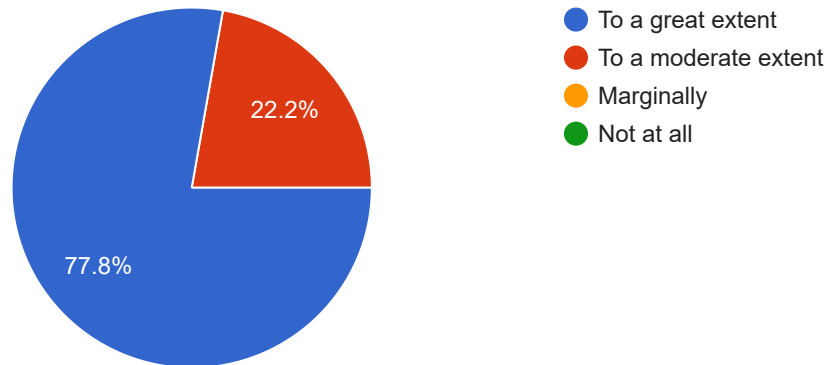
27 responses



18. To what extent do you feel that the study tour contributed to your learning?

 Copy

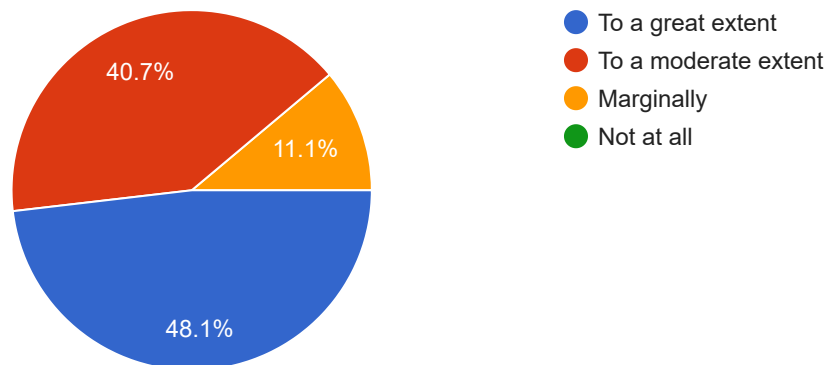
27 responses



19. To what extent do you feel that assignments like Gender lens and Hands of Mumbai contributed to your understanding of society and gender?

 Copy

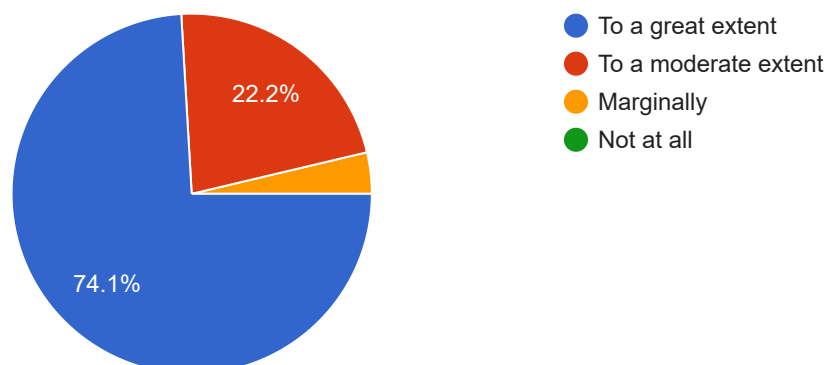
27 responses



20. To what extent do you feel that the teaching process used in this course is innovative?

 Copy

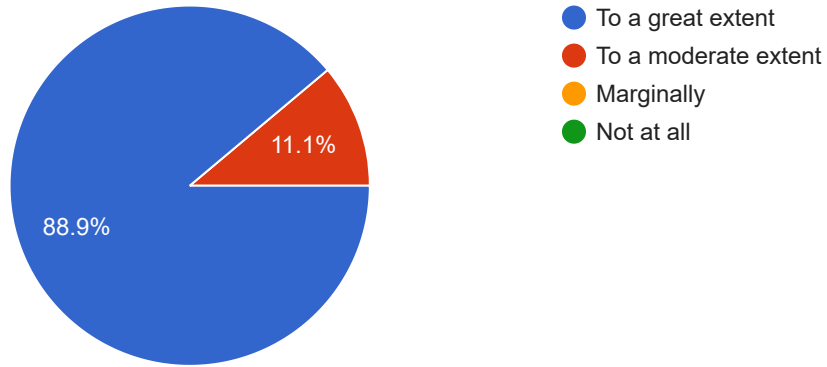
27 responses



21. To what extent do you feel that the faculty are up to date in their knowledge of the media industry?



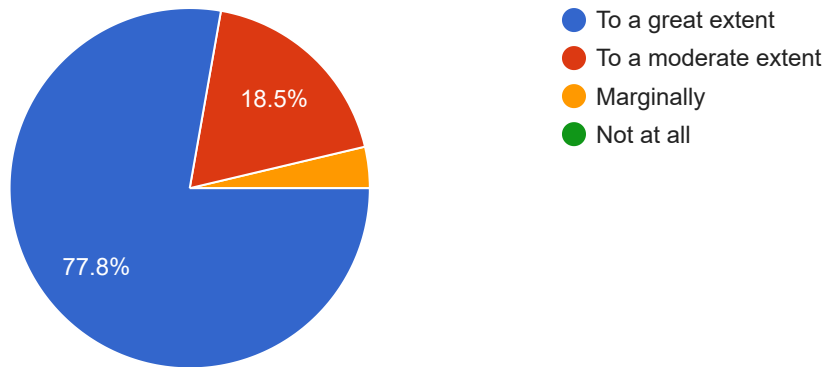
27 responses



22. To what extent do you feel that the faculty are helpful?



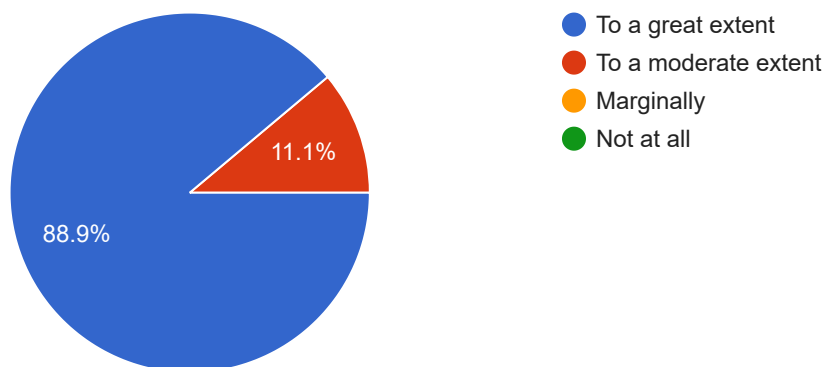
27 responses



23. To what extent do you feel that the faculty have professional experience in the media industry?



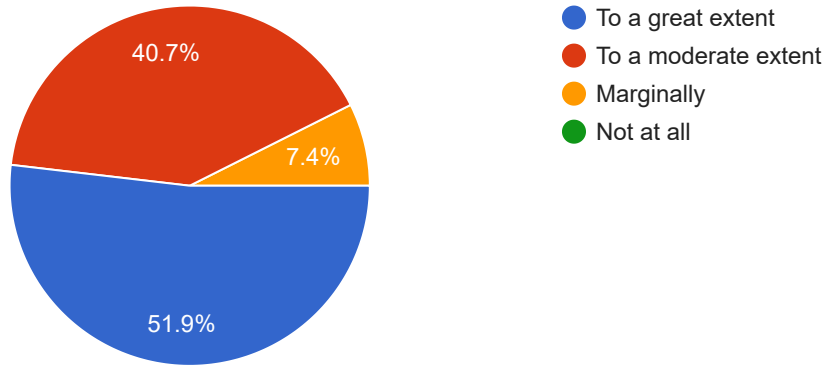
27 responses



24. To what extent do you feel that the evaluation was done in a fair and transparent manner?



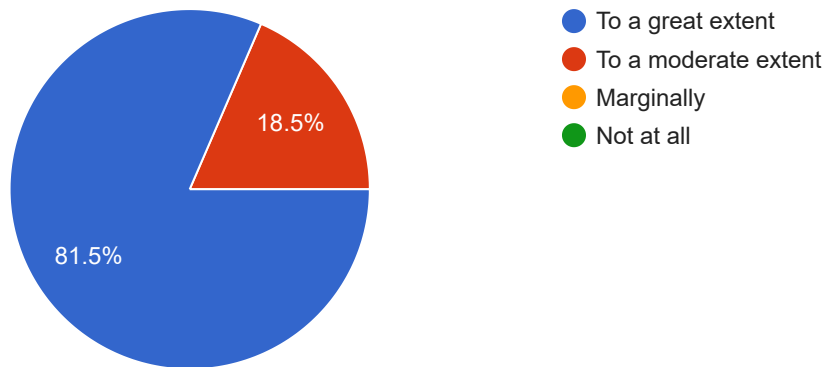
27 responses



25. To what extent do you feel that the SCM course has trained you for a career in the media?



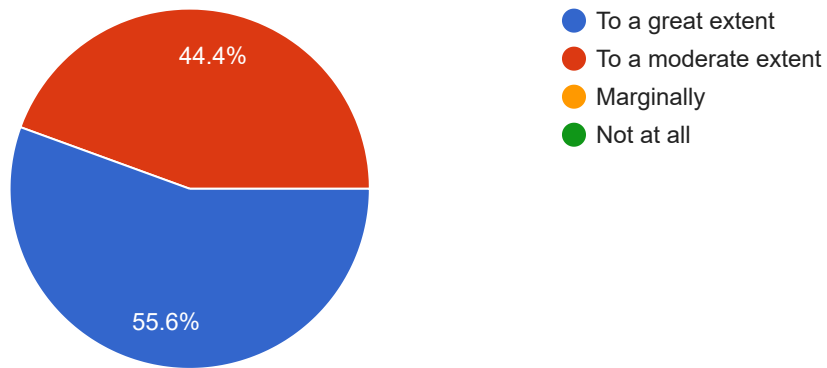
27 responses



26. To what extent do you feel that the SCM course trained you to be an informed consumer of research in the media industry?



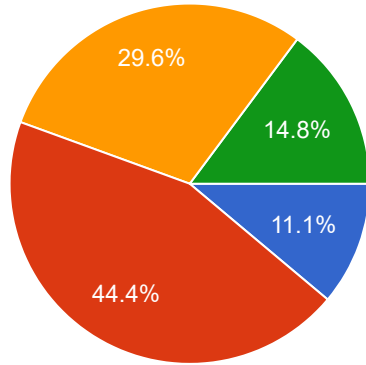
27 responses



27. To what extent did you find N-LIST to be useful when you did your research projects?



27 responses

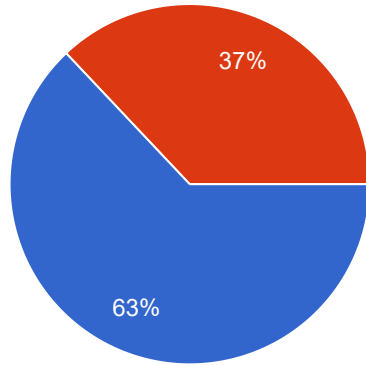


- To a great extent
- To a moderate extent
- Marginally
- Not at all

28. How did you find the class room?



27 responses

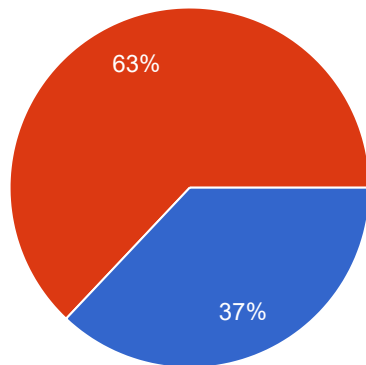


- Excellent (clean, very well ventilated and maintained with comfortable seating and clear visual access to subject matte...)
- Good (clean, ventilated and maintained well)
- Average(minimum ventilation and sporadic cleaning)
- Poor (dirty, poor ventilation and rarely maintained)

29. How did you find the PCR?



27 responses



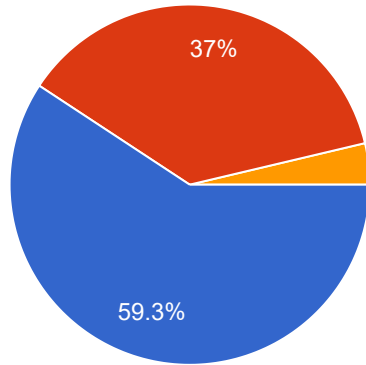
- Excellent (with high-quality facilities, equipment, and air-conditioning)
- Good (with good quality facilities, equipment, and air-conditioning)
- Average (with acceptable quality facilities and equipment)
- Poor (inadequate and outdated facilities and equipment)



30. How did you find the editing studio?



27 responses

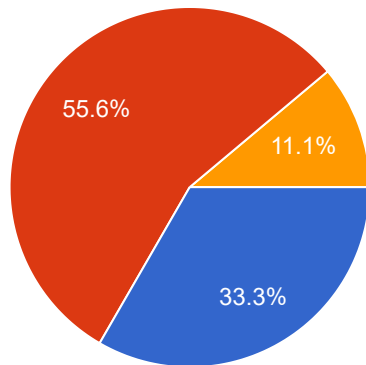


- Excellent (with high-quality facilities, equipment, and air-conditioning)
- Good (with good quality facilities, equipment, and air-conditioning)
- Average (with acceptable quality facilities and equipment)
- Poor (inadequate and outdated facilities and equipment)

31. How did you find the audio studio?



27 responses

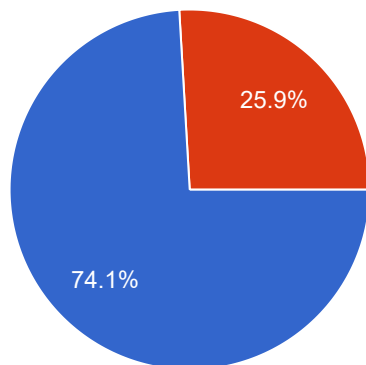


- Excellent (with high-quality facilities, equipment, and air-conditioning)
- Good (with good quality facilities, equipment, and air-conditioning)
- Average (with acceptable quality facilities and equipment)
- Poor (inadequate and outdated facilities and equipment)

32. How did you find the department's collection of DVD films and documentaries?



27 responses



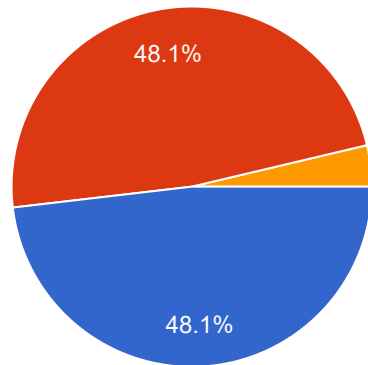
- Excellent (all the classic films and documentaries above and beyond what is needed for the...)
- Good (all the films and documentaries needed for the syllabus)
- Average (some films and documentaries needed for the...)
- Poor (inadequate films and documentaries needed for the...)



33. How did you find the library?



27 responses

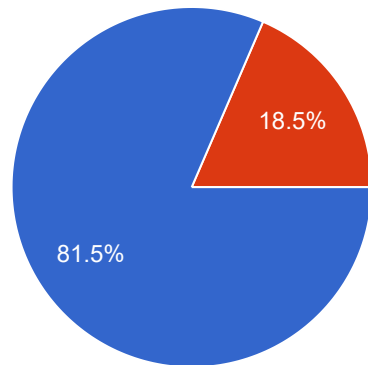


- Excellent (Very large & air conditioned having books, reference journals and periodicals)
- Good (large and having adequate reading material-books, reference journals and periodicals)
- Average (small and non air conditioned with bare minimum)
- Poor (small, non air conditioned with inadequate books and staff)

34. How would you rate the library staff of the institute ?



27 responses

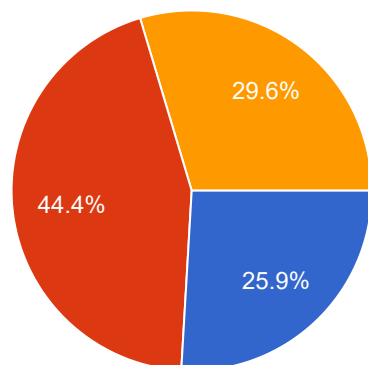


- Very helpful
- Helpful
- Indifferent
- Unhelpful
- Very unhelpful

35. How did you find the WIFI at SCM?



27 responses



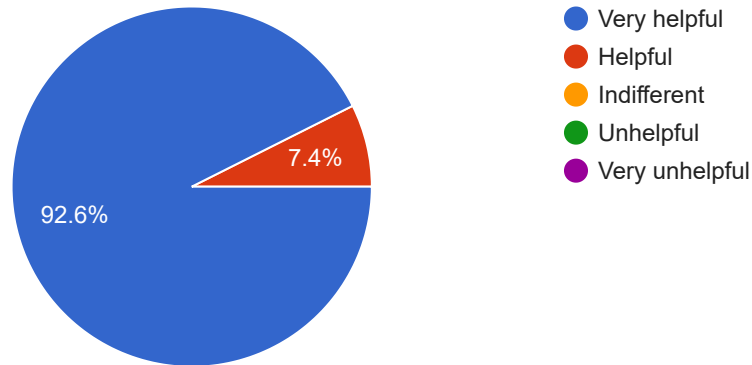
- Excellent
- Good
- Average
- Poor



36. How would you rate the support staff of the SCM department?



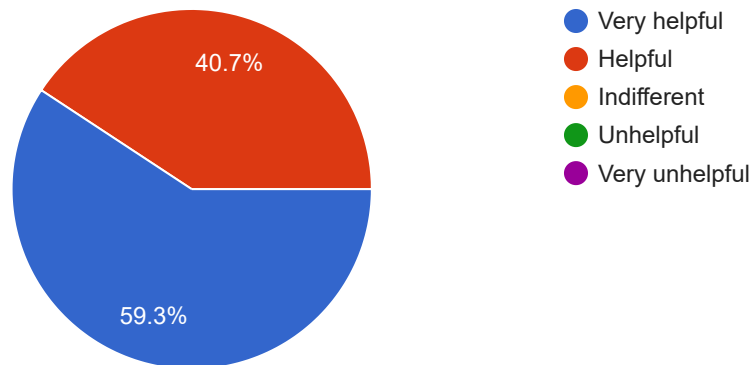
27 responses



37. How would you rate the administrative staff of the institution?



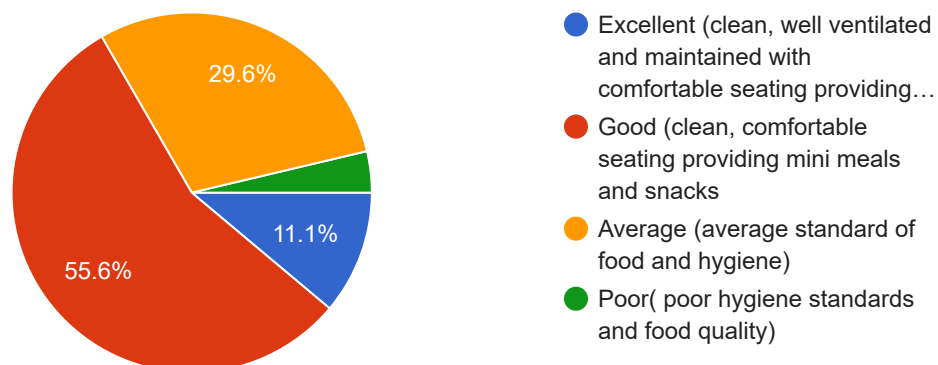
27 responses



38. How did you find the canteen?



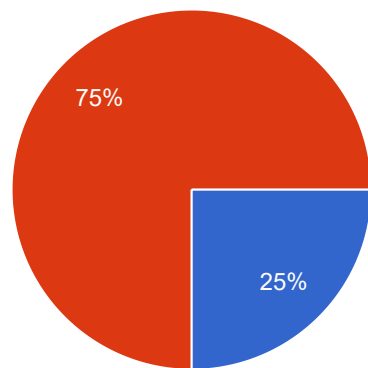
27 responses



39. How did you find the men's toilets? (Ladies, skip to the next question)



4 responses

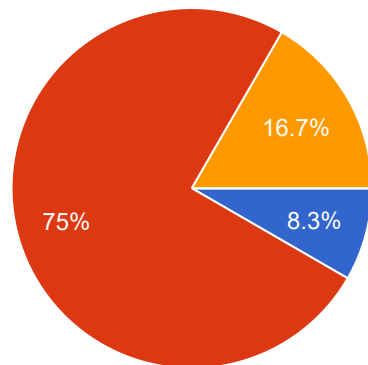


- Excellent (very clean, well ventilated and maintained)
- Good (clean and maintained)
- Poor (poor hygiene standards, poorly lit and maintained)
- Very poor (not fit for use)

40. How did you find the women's toilets (Gentlemen, skip to the next question)



24 responses

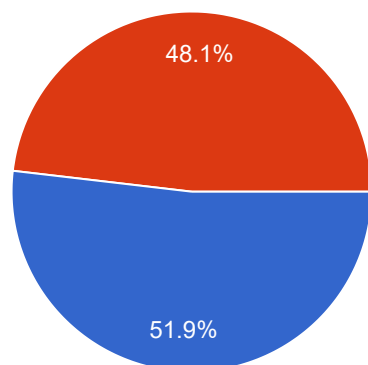


- Excellent (very clean, well ventilated and maintained)
- Good (clean and maintained)
- Poor (poor hygiene standards, poorly lit and maintained)
- Very poor (not fit for use)

41. How would you rate the overall campus and general infrastructure ?



27 responses



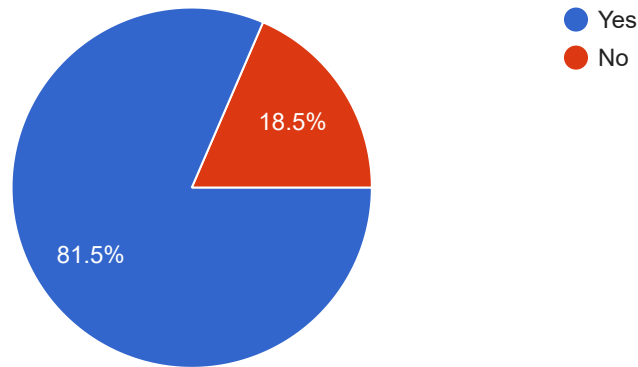
- Excellent (very clean, well maintained)
- Good (clean and reasonably maintained)
- Poor (poor hygiene standards, poorly lit and maintained)



42. Were you aware that the services of a trained professional counsellor are accessible to students free of cost?



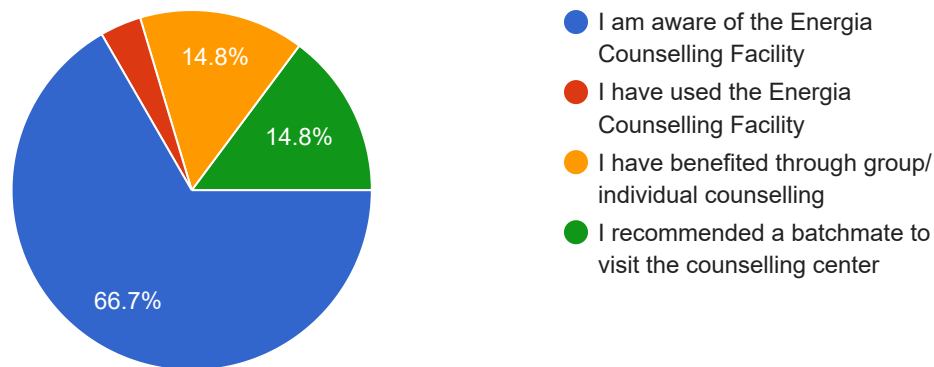
27 responses



43. Regarding the availability of counselling support:



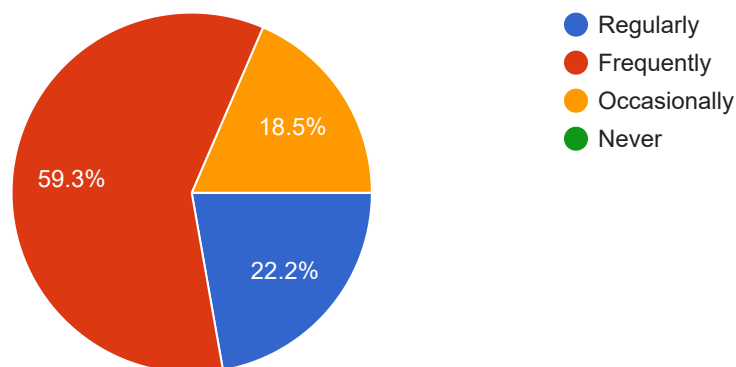
27 responses



44. I received overall mentoring as a student (e.g by the Principal, Vice Principal, Head of Department, core and visiting faculty) regarding general issues, basic counselling, attendance and discipline.



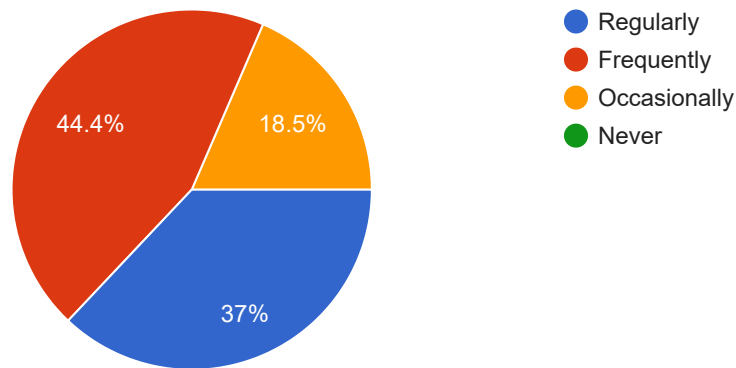
27 responses



45. I received guidance in career options:

 Copy

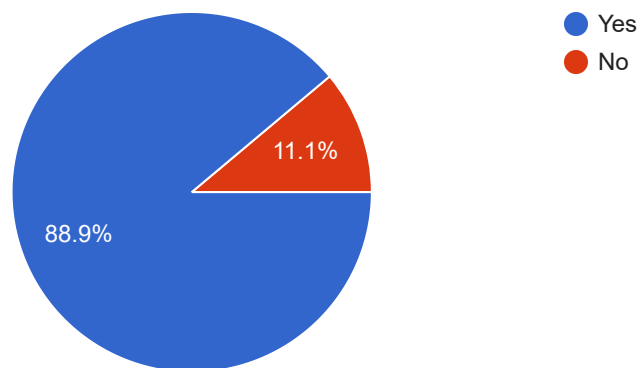
27 responses



46. Were job placement opportunities offered to you?

 Copy

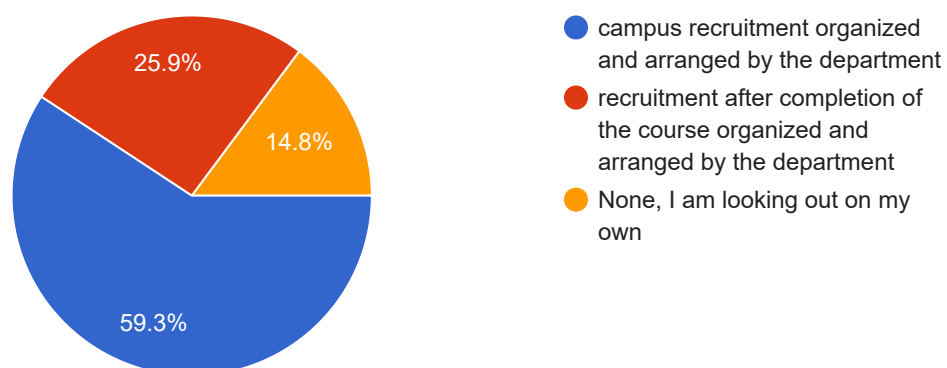
27 responses



47. Were job placements opportunities offered by way of:

 Copy

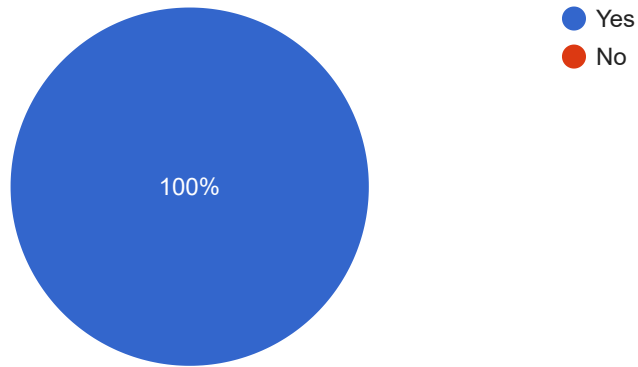
27 responses



48. Was your Class Representative elected democratically ?

 Copy

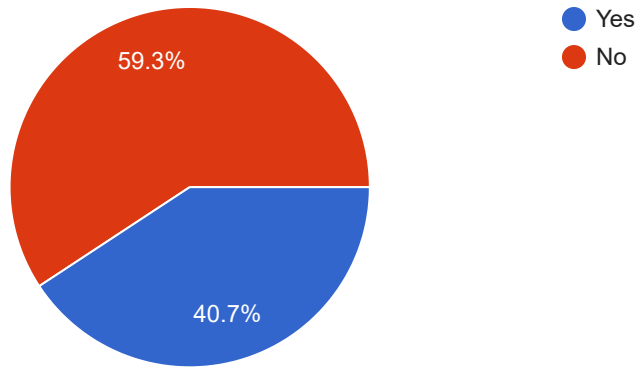
27 responses



49. I was successful in raising sponsorship funds for the projects

 Copy

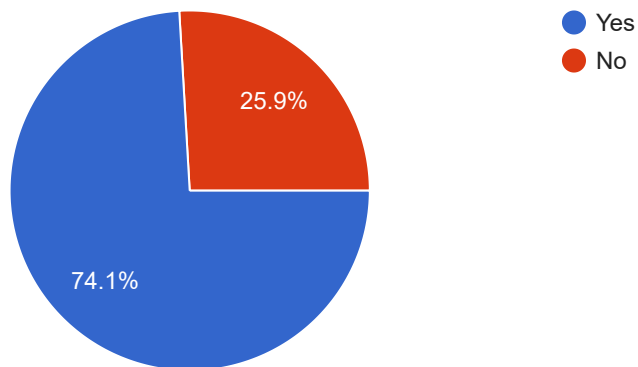
27 responses



50. I learnt something by trying to raise funds for the projects

 Copy

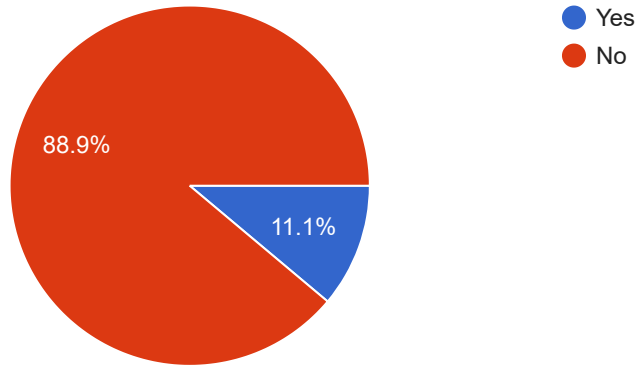
27 responses



51. I would have preferred to pay higher fees rather than raise funds through sponsorship for projects

 Copy

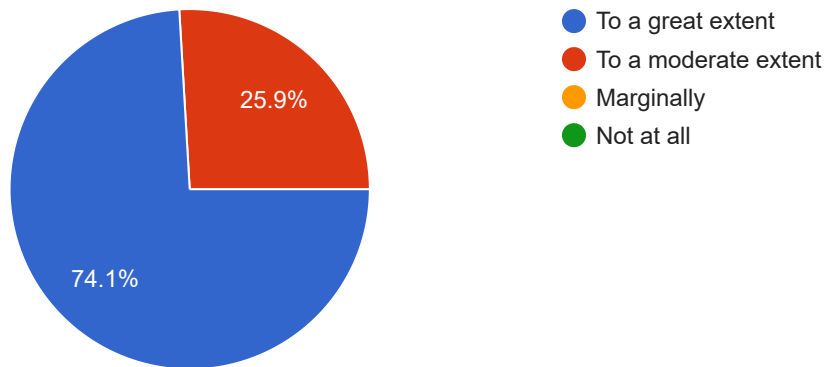
27 responses



52. This course increased my awareness of environmental issues and I am able to understand respond constructively to these.

 Copy

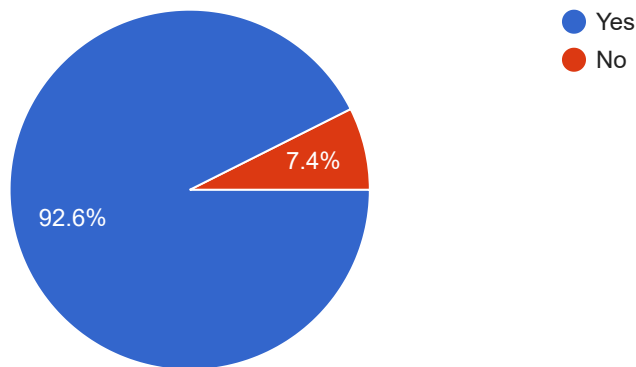
27 responses



53. I understood gender and civic issues through the Plot-A-Pot assignment, the constructive complaining assignment and the RTI assignment better than if it had been a class room lecture on these topics

 Copy

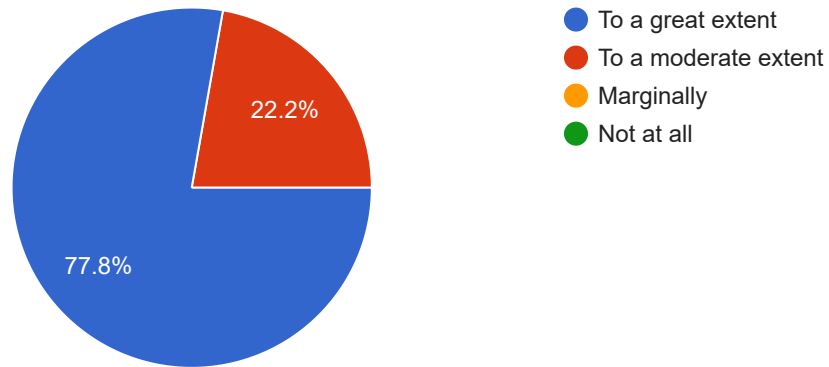
27 responses



54. I feel this course helped in the development of my intellectual potential through a focused academic experience



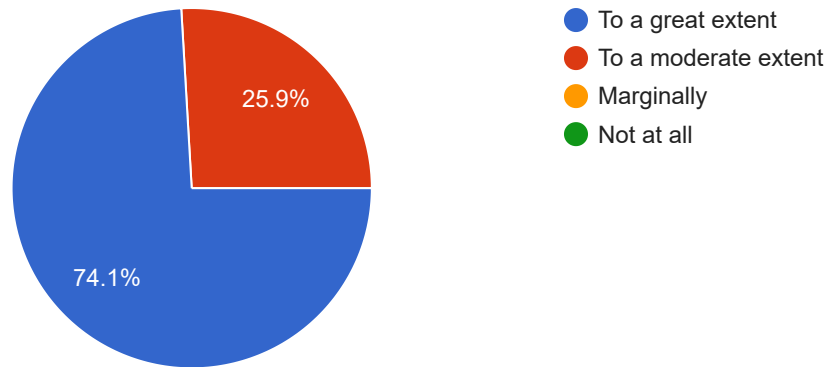
27 responses



55. I feel this course enhanced the scope of my critical thinking



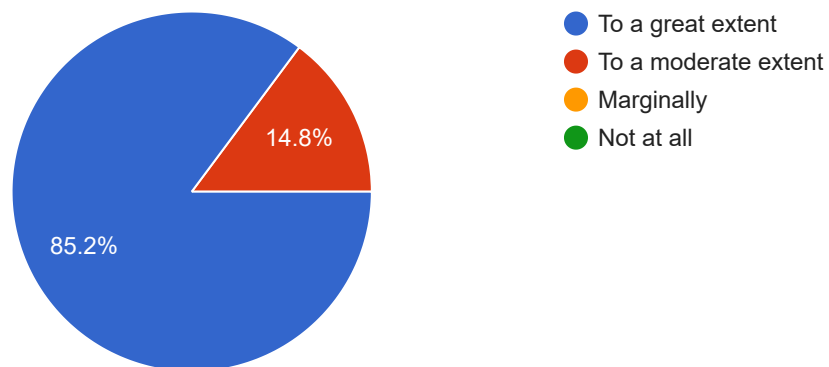
27 responses



56. I feel this course helped to increase my awareness of gender issues



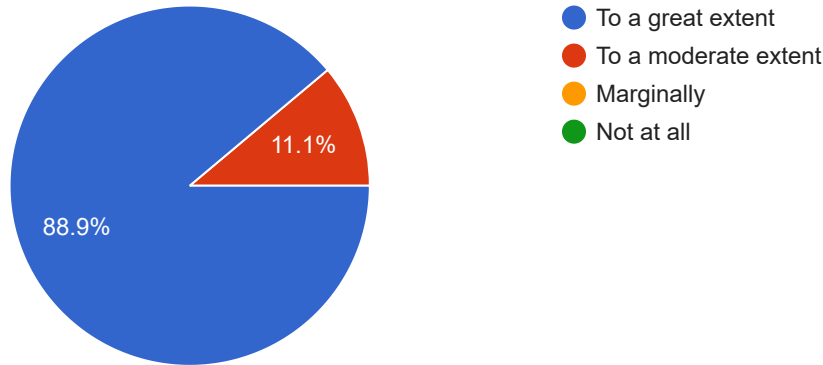
27 responses



57. I feel this course has increased my ability to look at the world from the perspective of the less privileged and to care about human rights



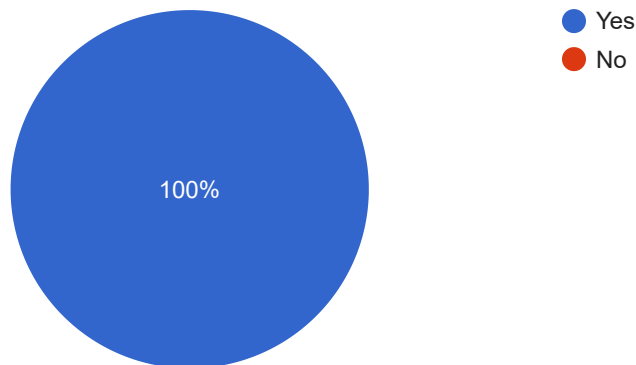
27 responses



58. Do you think there were enough interactive sessions with media professionals?



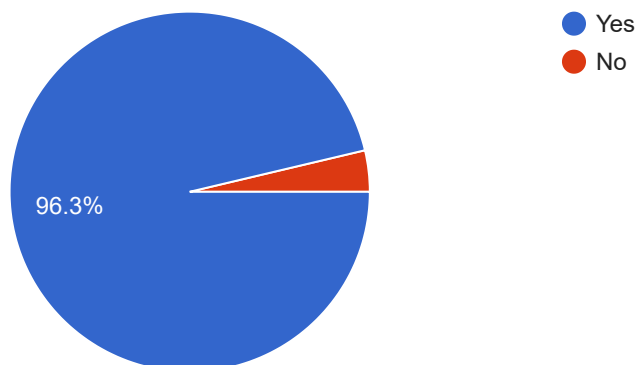
27 responses



59. Does the institution organize special workshops both at the class and institute level regarding values & ethics specifically designed to create awareness in each student and to become better human beings?



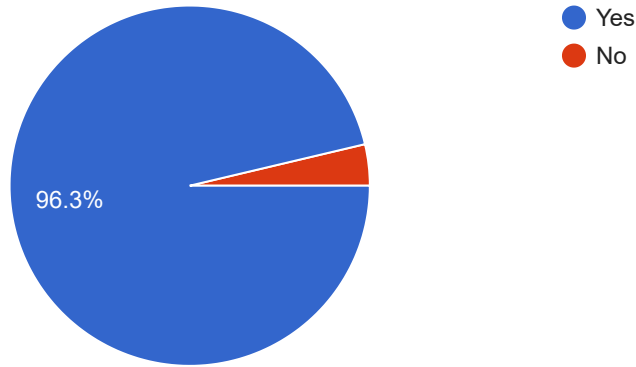
27 responses



60. Has your investment of time, money and effort in this course been fulfilling and productive?



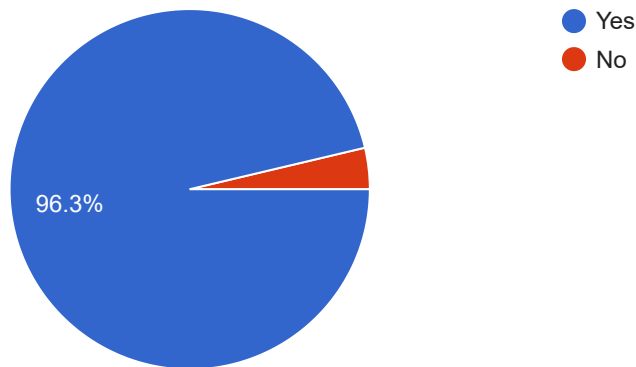
27 responses



61. Would you recommend this institution to your friend, relative, family member, acquaintance?



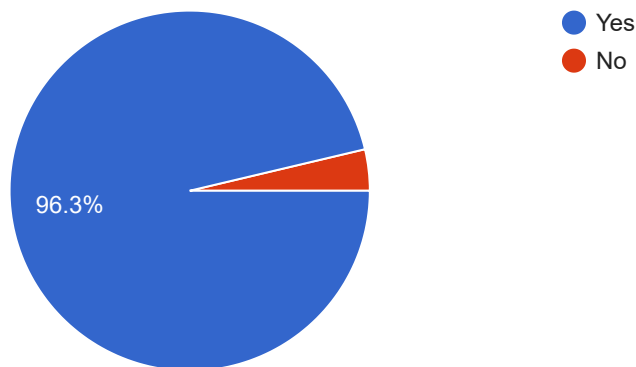
27 responses



62. Would you recommend the SCM course to your friend, relative, family member, acquaintance?



27 responses



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CRAFTSMANSHIP IN BAKERY & PATISSERIE

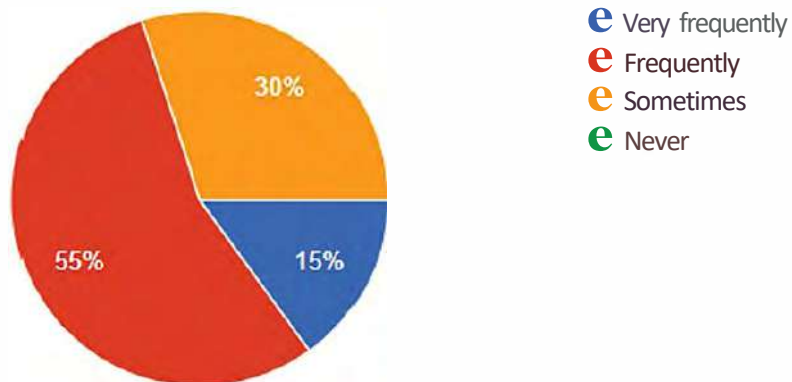
STUDENTS FEEDBACK FORM 2019-2020

20 responses

TEACHING METHODOLOGY

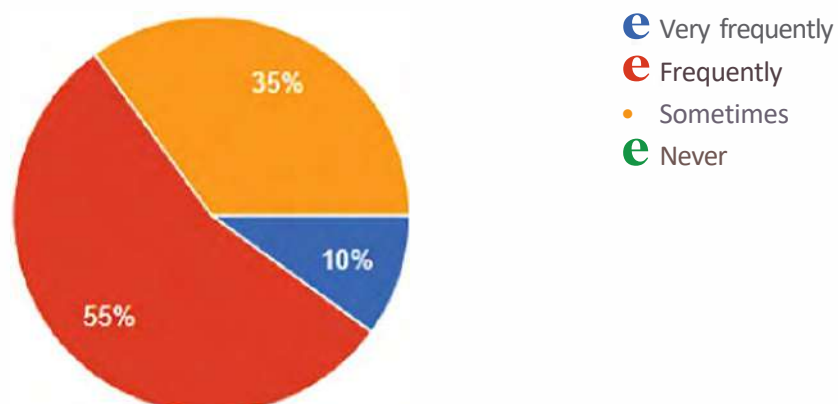
Usage of computer/ Power Point presentations and LCD projection facilities for theory classes

20 responses



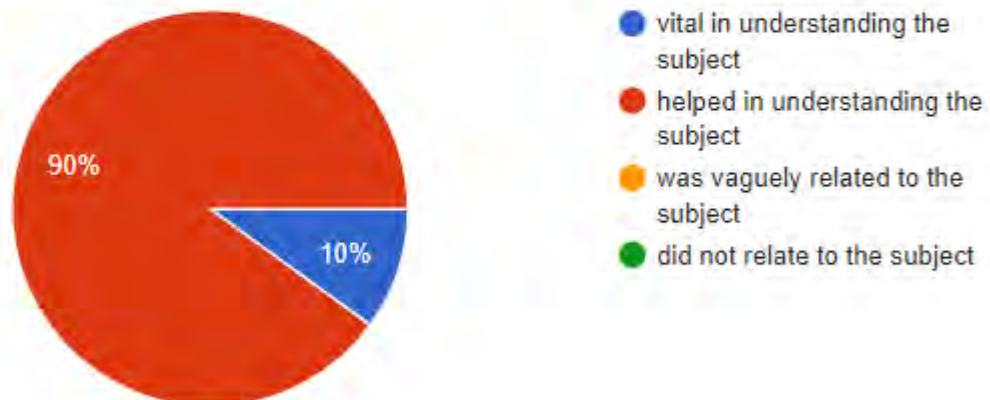
Audio visual (films & videos) 'Teaching Aids' used

20 responses



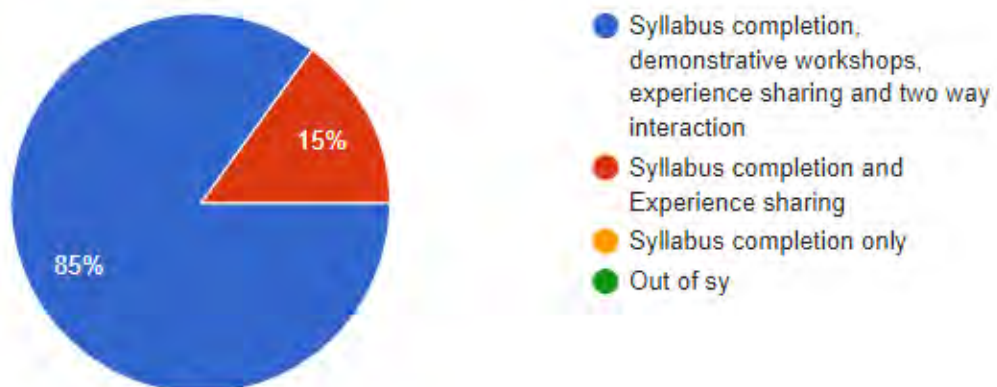
Were the Power Point presentations and Audio Visual Teaching Aids used

20 responses



Teacher Student Interaction during theory classes and 'practicals' included

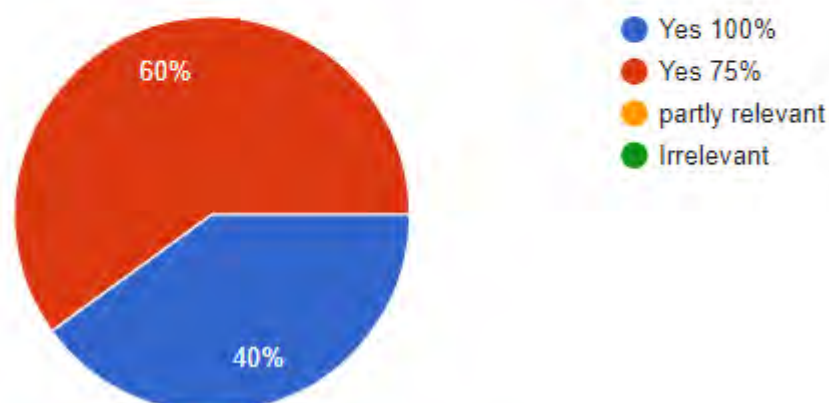
20 responses



ACADEMIC ACTIVITIES AND EVALUATION

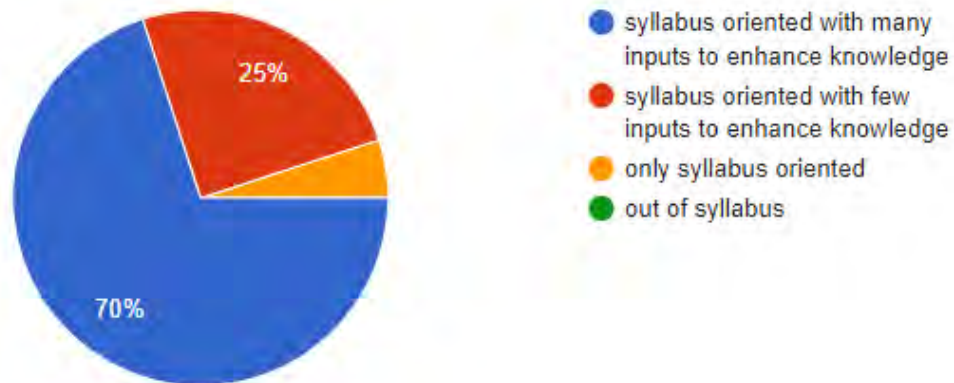
Is the Curriculum content relevant to the Industry requirements?

20 responses



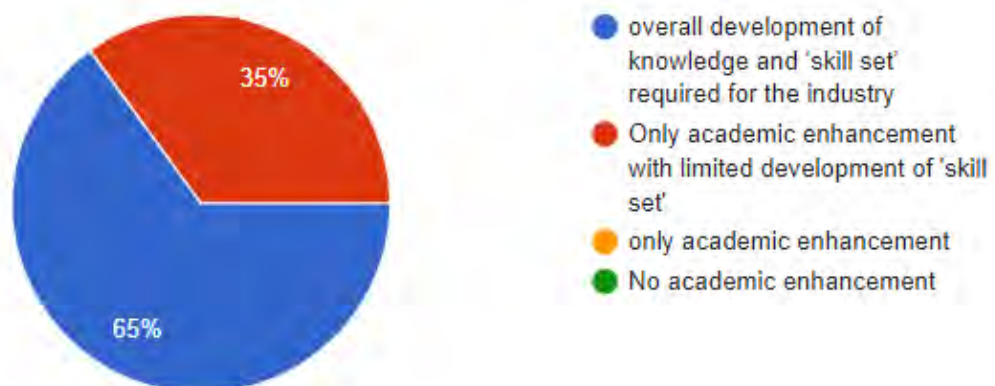
Are the classroom sessions, practical inputs and other academic activities

20 responses



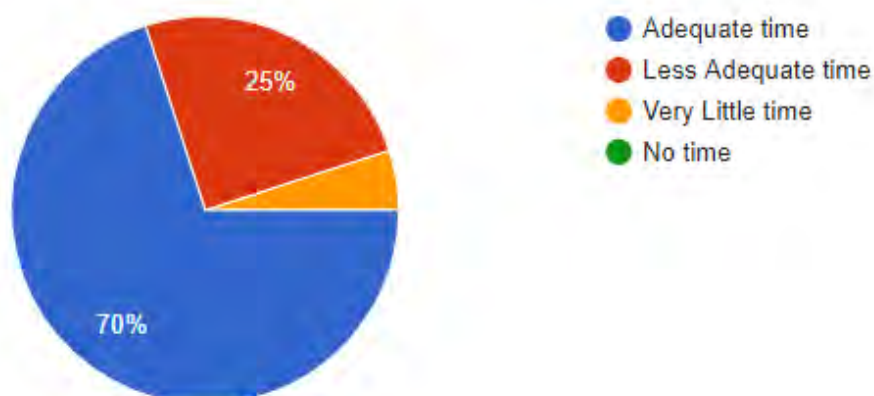
Has the prescribed syllabus and extra inputs created an

20 responses



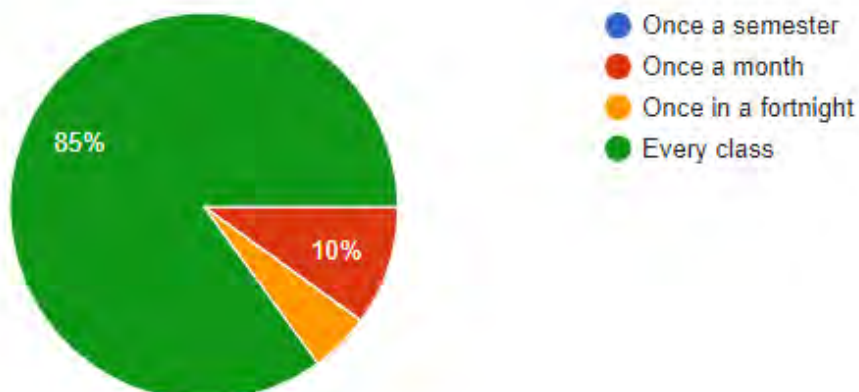
Are the syllabi contents and extra 'add ons' covered within the academic calendar 'time frame' with adequate time for examination preparation?

20 responses



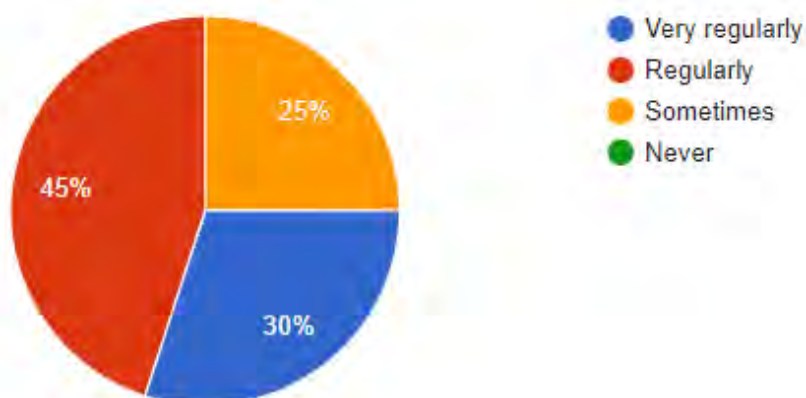
Are the student's journals pertaining to the 'practical' subjects checked at regular intervals?

20 responses



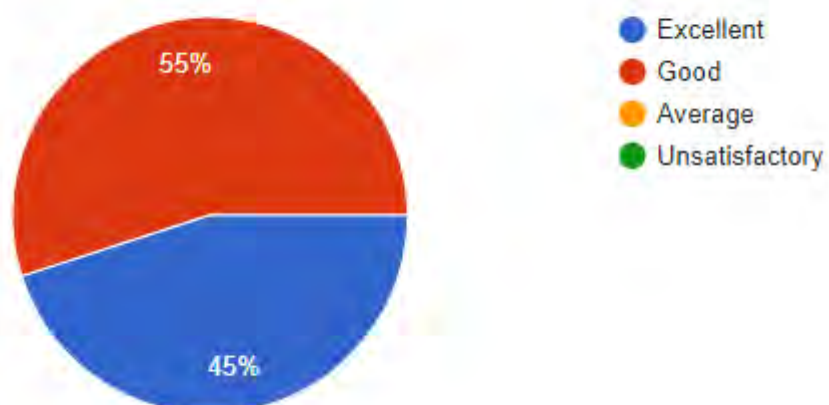
Are 'Project Work Assignments' incorporated in the teaching of the syllabi?

20 responses



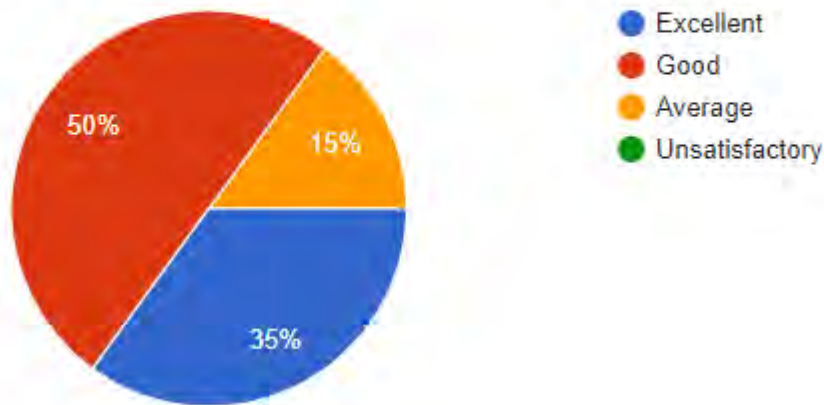
How would you rate the 'Yeast' practicals?

20 responses



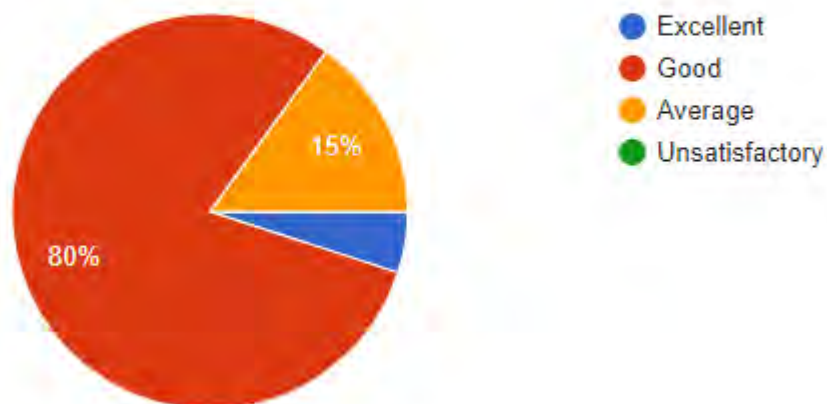
How would you rate the 'Confectionery' practicals?

20 responses



How would you rate the Overall Theory Inputs provided to you?

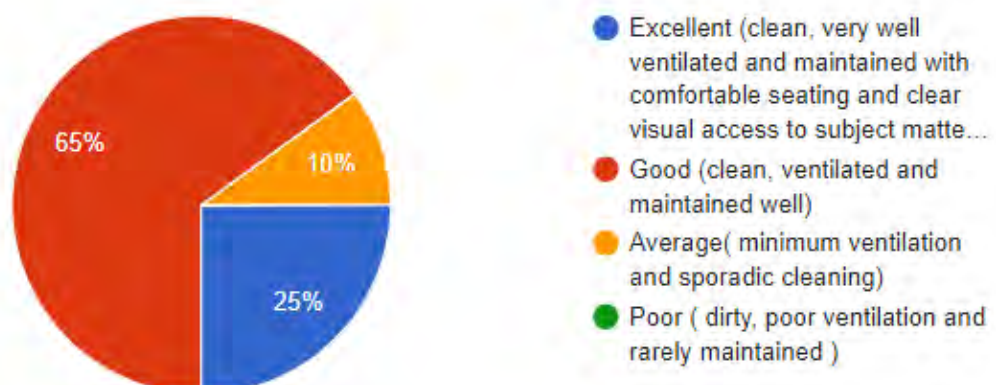
20 responses



PLEASE RATE THE FOLLOWING INFRASTRUCTURE OF OUR INSTITUTE WHICH YOU HAVE UTILIZED DURING DAILY CLASSES/ PRACTICAL SESSIONS

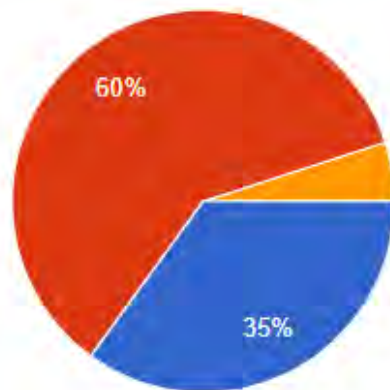
Class rooms

20 responses



Bakery

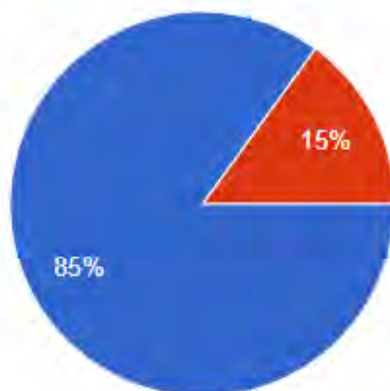
20 responses



- Excellent (with modernized workstations, upgraded baking equipment, efficient refrigeration equipment and ovens)
- Good (adequate baking facilities, refrigeration equipment and ovens)
- Average (with conventional workstations and ovens)
- Poor (inadequate and outdated baking equipment and ovens)

Computer Laboratory (practical sessions and computer solutions for making presentation and computer graphics)

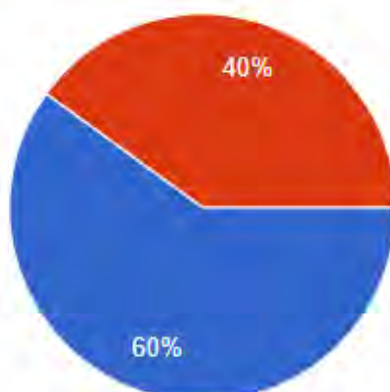
20 responses



- Excellent (air conditioned and well maintained with comfortable seating and adequate workstations)
- Good (well-maintained with adequate seating and workstations)
- Average (minimum workstations (computers))
- Poor (inadequate infrastructure)

Library

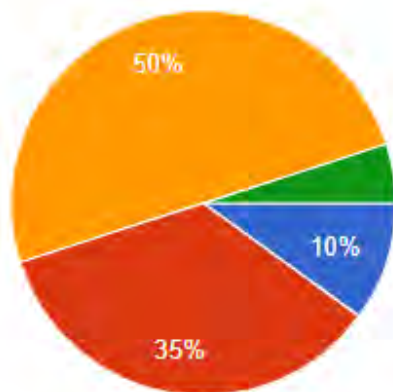
20 responses



- Excellent (Very large & air conditioned having books, reference journals and periodicals)
- Good (large and having adequate reading material- books, reference journals and periodicals)
- Average (small and non-air conditioned with bare minimum books and journals)
- Poor (small, non-air conditioned with inadequate books and journals)

Canteen

20 responses

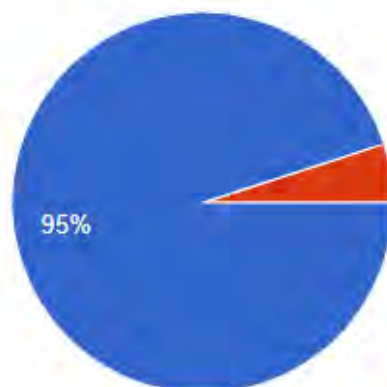


- Excellent (clean, well ventilated and maintained with comfortable seating providing...)
- Good (clean, comfortable seating providing mini meals and snacks)
- Average (average standard of food and hygiene)
- Poor(poor hygiene standards and food quality)

INDUSTRIAL TRAINING

Are 'Industrial Training' placements arranged in

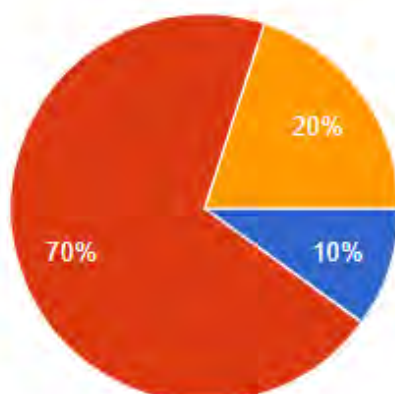
20 responses



- Five star rated properties
- One star to 4 star rated properties
- Other hospitality related avenues
- Organisations indirectly related to hotel industry

Does the Head of Department with the faculty member in charge of 'Industrial Training' liaise with hotels for 'Industrial training' follow up and training issues faced by students?

20 responses

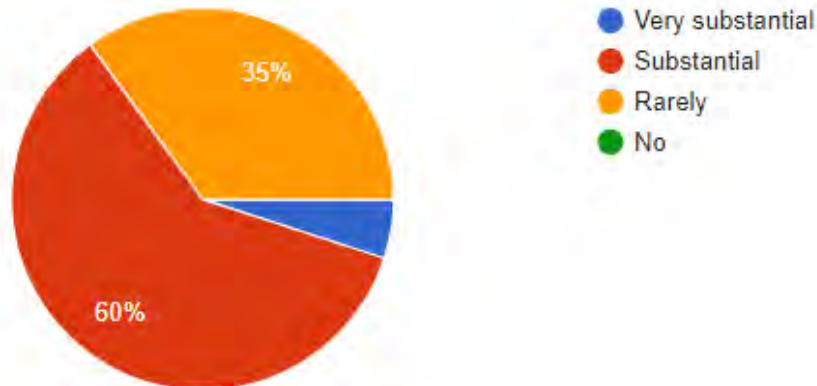


- Very regularly
- Regularly
- Sometimes
- Never

PLEASE RATE EACH OF THE FOLLOWING AND PUT A (☐) MARK AGAINST ANY ONE OF THE OPTIONS

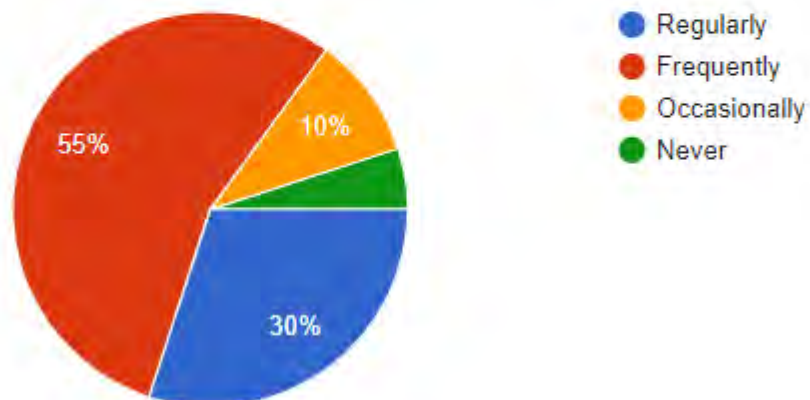
Does the course have workshops and demonstrations, events and guest lectures over and above the prescribed syllabus?

20 responses



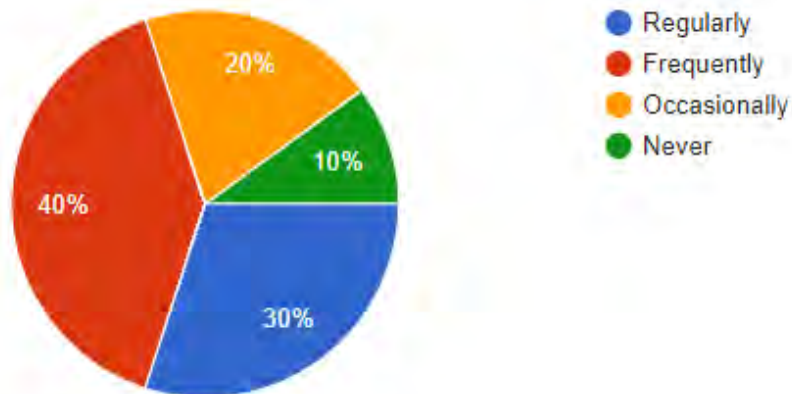
Overall mentoring of a student (e.g by the Principal, Vice Principal, Head of Department, Class teachers and individual subject teachers) regarding general issues, basic counselling, attendance and discipline.

20 responses



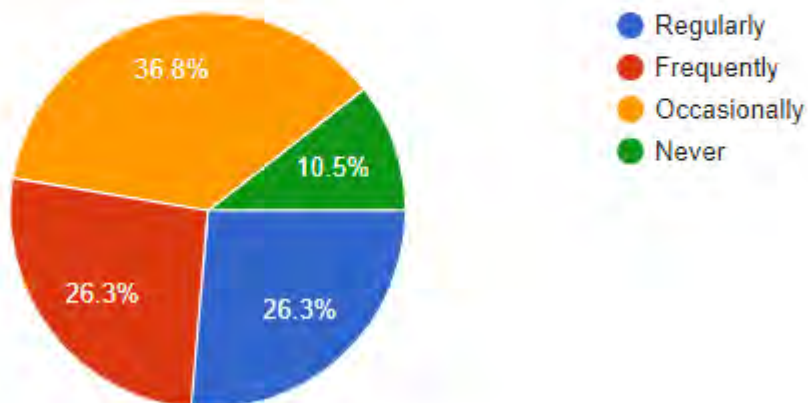
Teacher Student mentoring for guidance in career options

20 responses



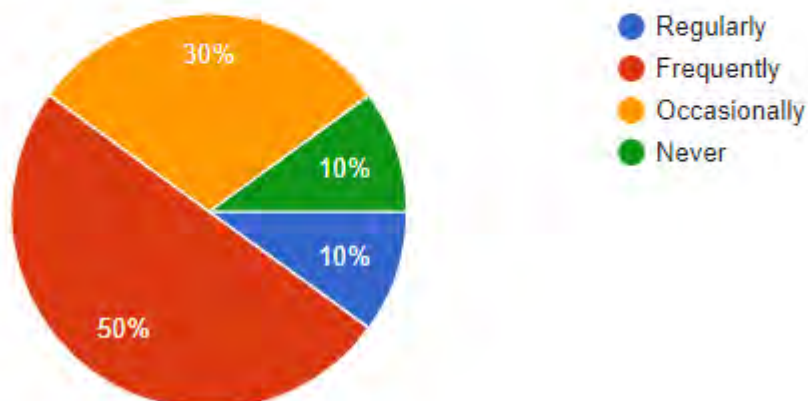
Are services of a trained professional Counselor accessible to students free of cost?

19 responses



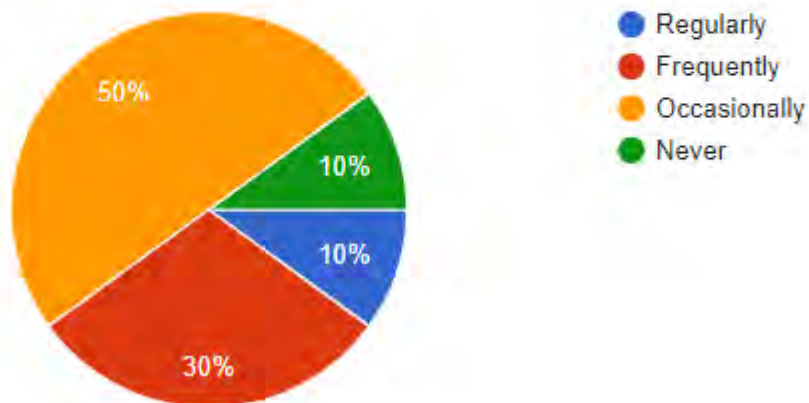
Does the Institute organize special workshops both at the class and institute level regarding values & ethics specifically designed to create awareness in each student and to become better human beings?

20 responses



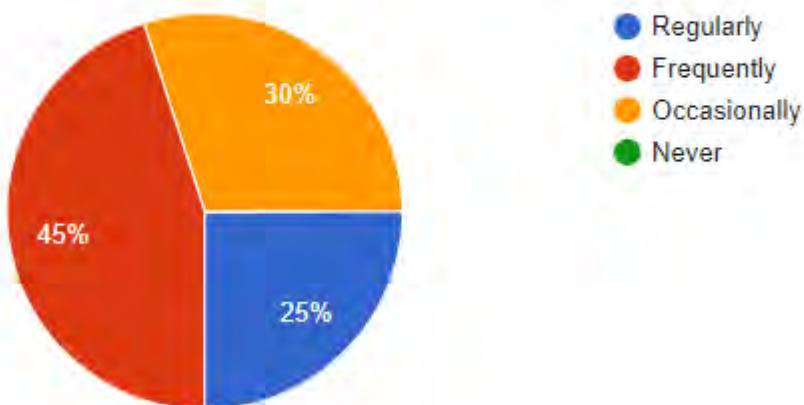
Does the Institute organize field trips and outdoor workshops to industry related enterprises ?

20 responses



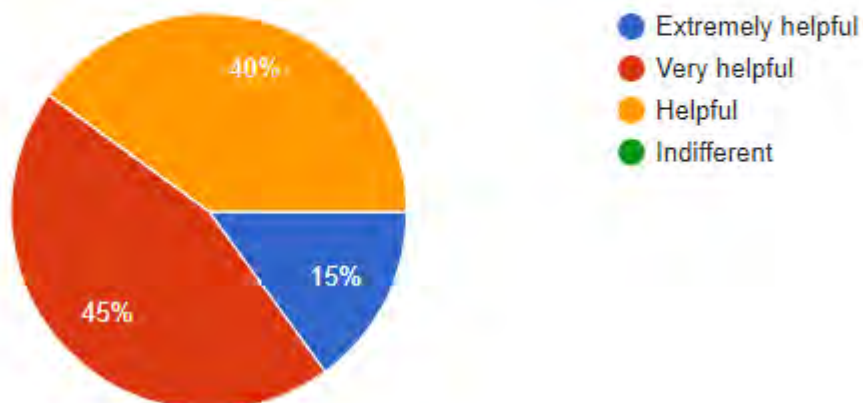
Does the Institute initiate a general awareness in each student regarding the under privileged strata of society, encouraging 'outreach programs'?

20 responses



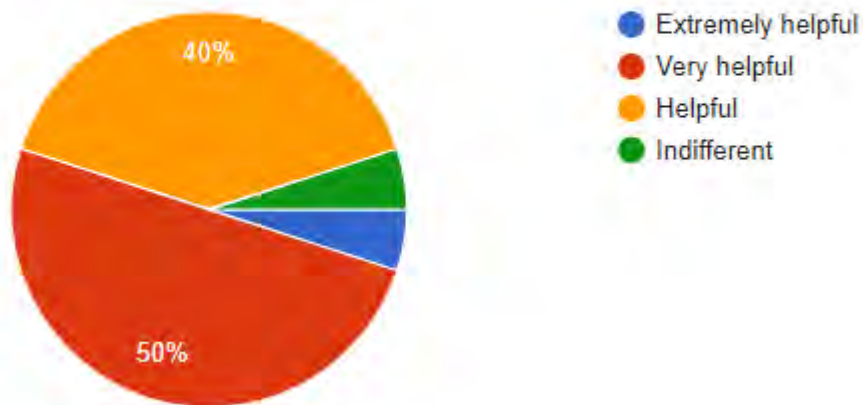
How would you rate the attitude of the teaching staff of the Hospitality department?

20 responses



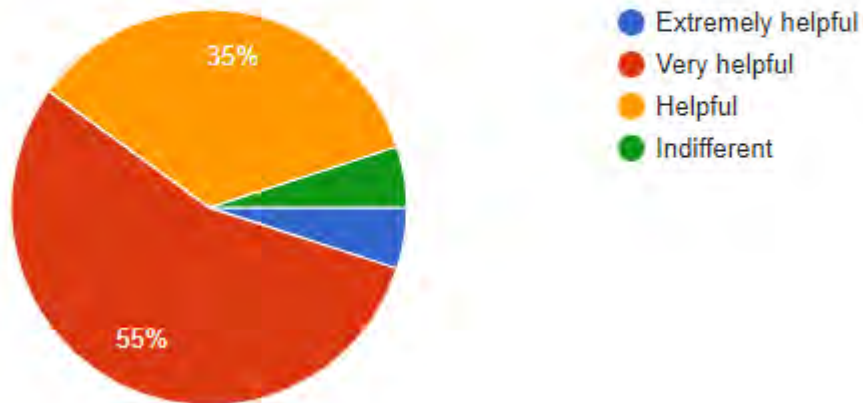
How would you rate the attitude of the support staff of the Hospitality department?

20 responses



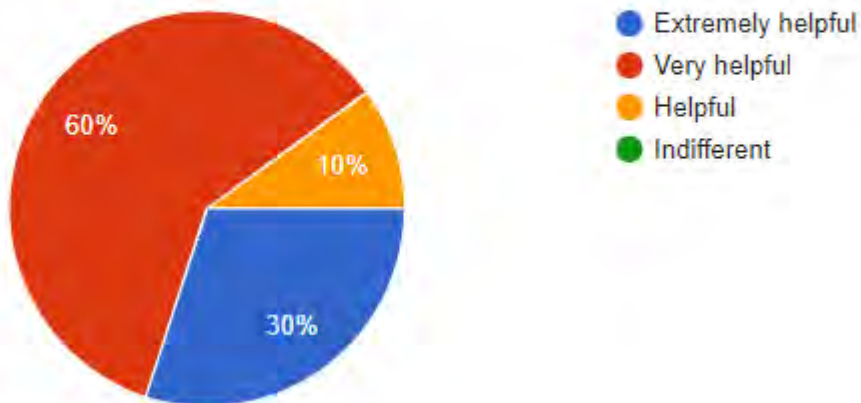
How would you rate the attitude of the administrative staff of the institute?

20 responses



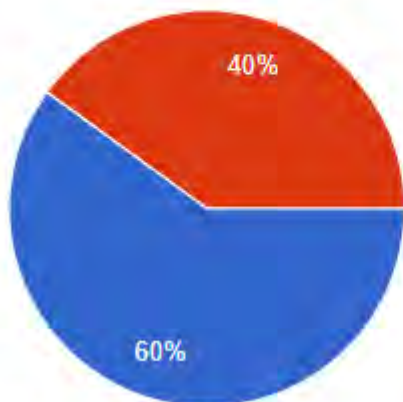
How would you rate the attitude of the library staff of the institute ?

20 responses



How would you rate the overall campus and general infrastructure ?

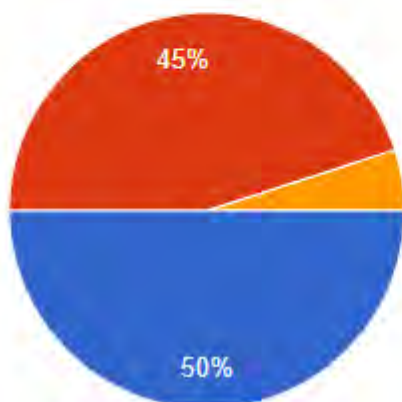
20 responses



- Excellent
- Good
- Average
- Poor

How would you rate this institute with reference to cleanliness, maintenance of the buildings, the lawns, Auditorium, and the common access areas?

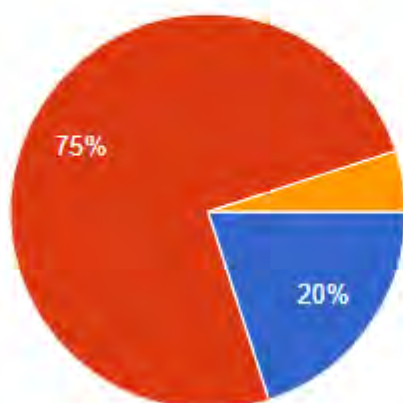
20 responses



- Excellent
- Good
- Average
- Poor

At the conclusion of the year, have you received adequate inputs in our institute for hospitality industry?

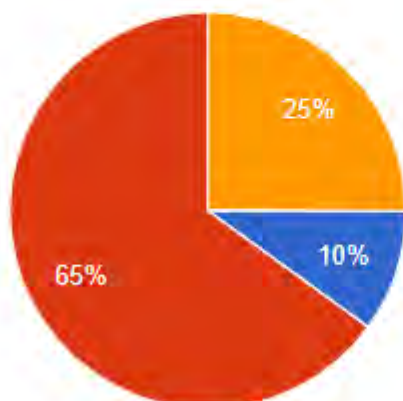
20 responses



- Very adequate
- Adequate
- Less than adequate
- Inadequate

Has your investment of time, money and effort in this course been fulfilling and productive?

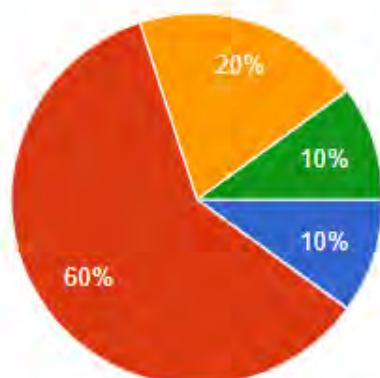
20 responses



- Very fulfilling and productive
- Fulfilling and productive
- Productive
- Not productive

Would you recommend this Institute and the Craft course to your friend, relative, family member, acquaintance?

20 responses



- Very strongly recommend
- Strongly recommend
- Recommend with some reservations
- Not recommend

Thank You

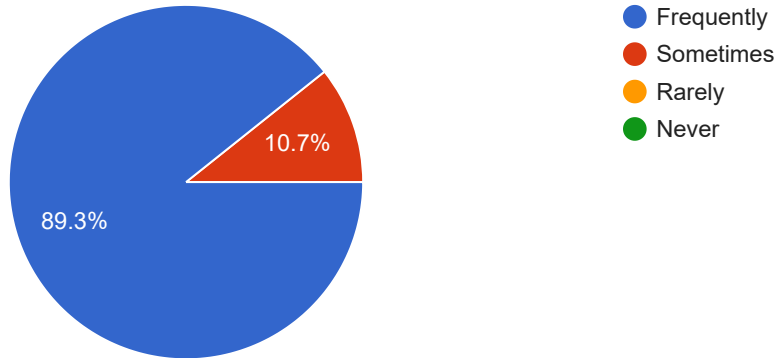
T.Y.BSc. IN HOSPITALITY STUDIES

STUDENTS FEEDBACK 2020-2021

TEACHING METHODOLOGY

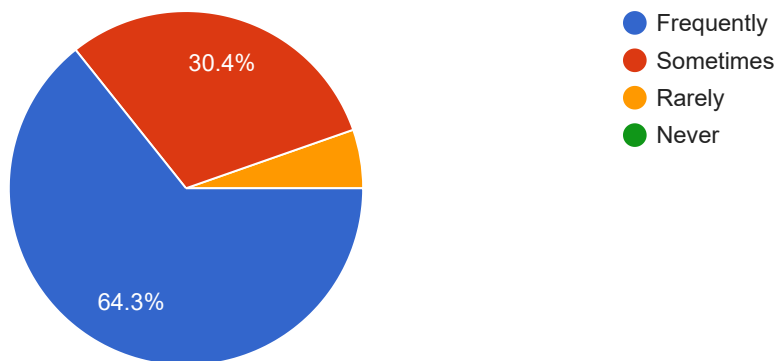
Usage of computer/ Power Point presentations and LCD projection facilities for theory classes

56 responses



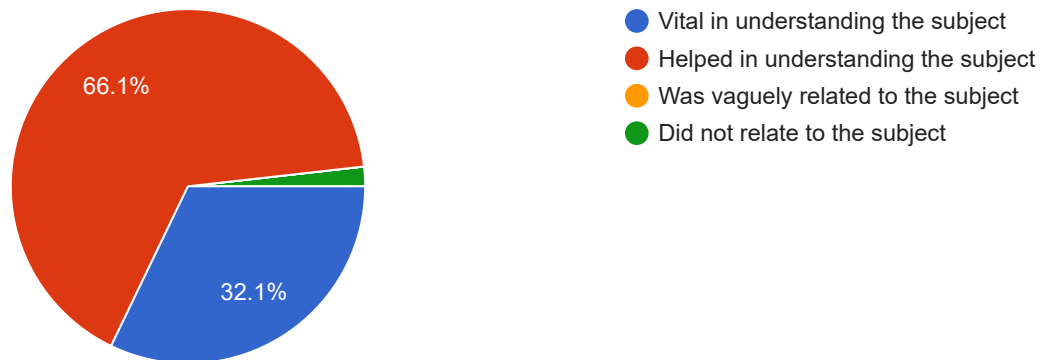
Audio visual(films & videos) 'Teaching Aids' used

56 responses



Were the Power Point presentations and Audio visual Teaching Aids used

56 responses



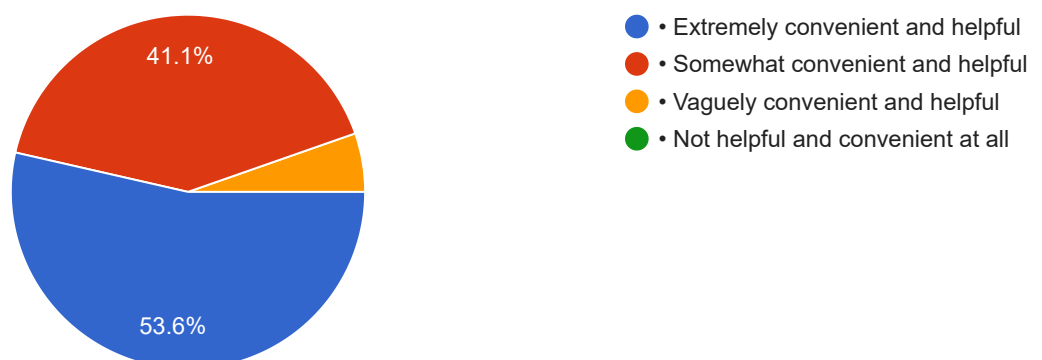
Teacher Student Interaction during theory classes and 'practicals' included

56 responses



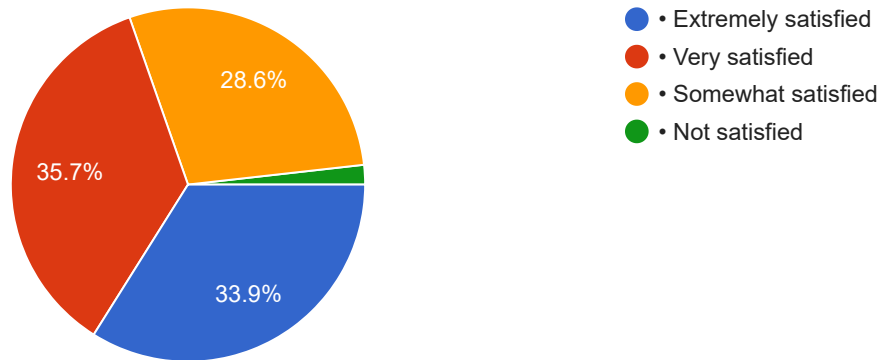
The 'Microsoft Teams' platform used for conducting theory and practical classes and examinations was:

56 responses



Were you satisfied with the 'Microsoft Teams' used for conducting theory and practical classes and examinations?

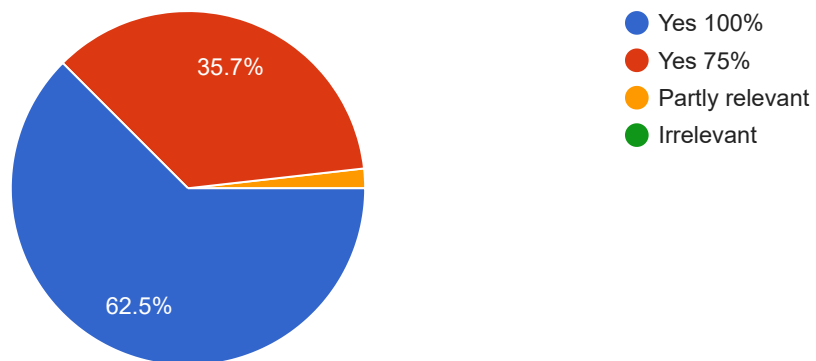
56 responses



ACADEMIC ACTIVITIES AND EVALUATION

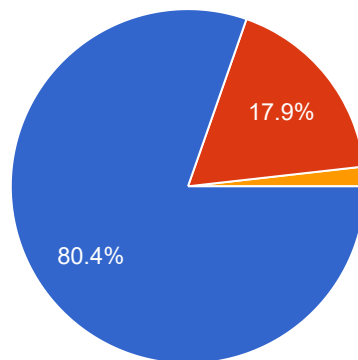
Is the Curriculum content relevant to the Industry requirements?

56 responses



Are the lectures, practicals and other academic activities

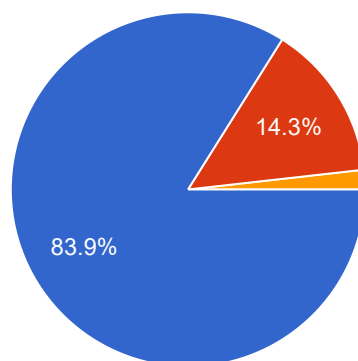
56 responses



- Syllabus oriented with many inputs to enhance knowledge
- Syllabus oriented with few inputs to enhance knowledge
- Only syllabus oriented
- Out of syllabus

The prescribed syllabus and extra inputs have created

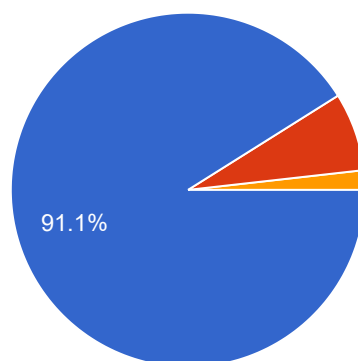
56 responses



- Overall development of knowledge and 'skill set' required for the industry
- Only academic enhancement with limited development of 'skill set'
- Only academic enhancement
- No academic enhancement

Are the syllabi contents and extra 'add ons' covered within the academic calendar 'time frame' with adequate time for examination preparation?

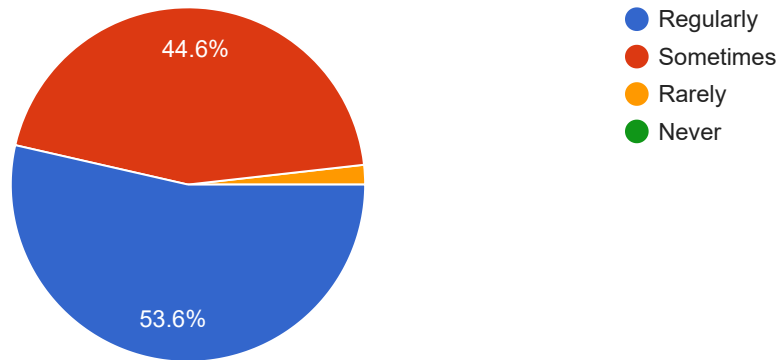
56 responses



- Adequate time
- Less adequate time
- Very little time
- No time

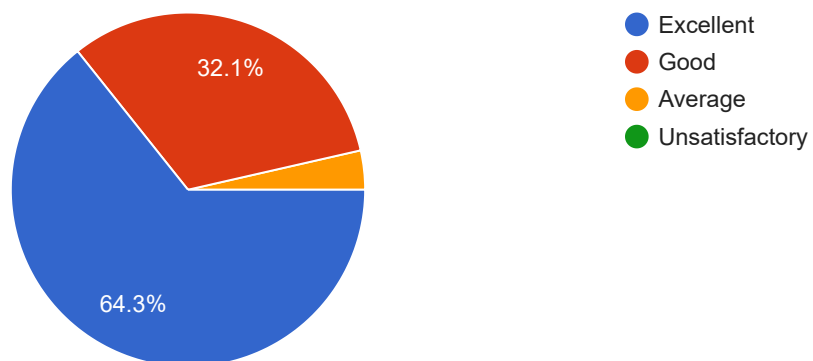
Are 'Project Work Assignments' and 'Case Studies' incorporated in the teaching of the syllabi?

56 responses



How would you rate the Overall Theory Inputs provided to you?

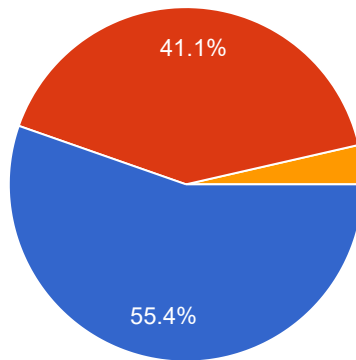
56 responses



PLEASE RATE THE FOLLOWING INFRASTRUCTURE OF OUR INSTITUTE WHICH YOU HAVE UTILIZED DURING DAILY CLASSES/ PRACTICAL SESSIONS

Class rooms

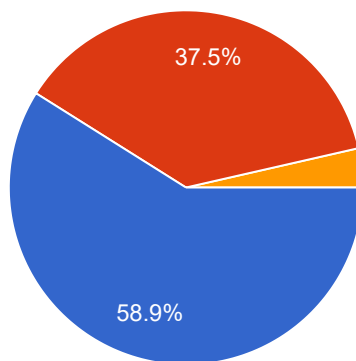
56 responses



- Excellent (clean, very well ventilated and maintained with comfortable seating and clear visual access to subject matter on screen/ board)
- Good (clean, ventilated and maintained well)
- Average(minimum ventilation and sporadic cleaning)
- Poor (dirty, poor ventilation and rarely maintained)

International Cuisine Kitchen

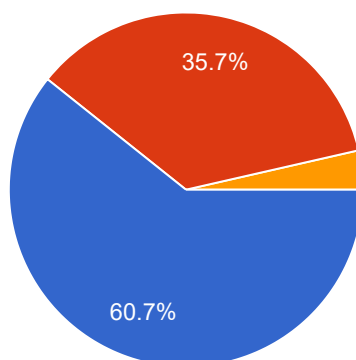
56 responses



- Excellent (with upgraded cooking facilities, kitchen equipment, commercial chilling equipment and computerized t...)
- Good (good cooking facilities, kitchen equipment, chilling equipment and ovens)
- Average (with conventional cooking facilities)
- Poor (inadequate and outdated cooking equipment and ovens)

Quantity Cooking Kitchen

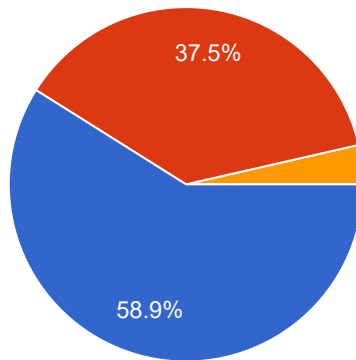
56 responses



- Excellent (with upgraded cooking facilities, kitchen equipment, commercial chilling equipment and computerized t...)
- Good (good cooking facilities, kitchen equipment, chilling equipment and ovens)
- Average (with conventional cooking facilities)
- Poor (inadequate and outdated cooking equipment and ovens)

Specialization Kitchen

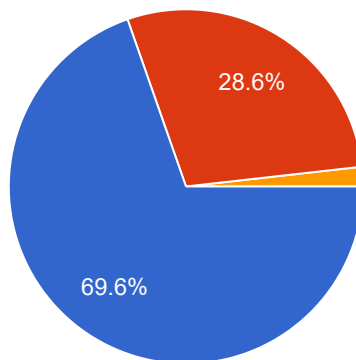
56 responses



- Excellent (with upgraded cooking facilities, kitchen equipment, commercial chilling equipment and computerized t...
- Good (good cooking facilities, kitchen equipment, chilling equipment and ovens)
- Average (with conventional cooking facilities)
- Poor (inadequate and outdated cooking equipment and ovens)

Bakery

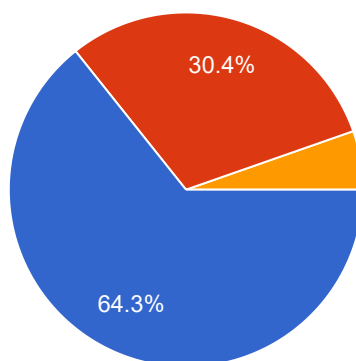
56 responses



- Excellent (with modernized workstations, upgraded baking equipment, efficient refrigeration facilities and computerized temperatur...
- Good (adequate baking facilities, refrigeration equipment and ovens)
- Average (with conventional workstations and ovens)
- Poor (inadequate and outdated baking equipment and ovens)

Training Restaurants

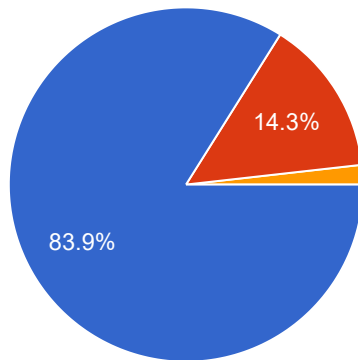
56 responses



- Excellent (clean, well ventilated and maintained with comfortable seating and adequate modern service equipment (...))
- Good (clean, well ventilated and maintained with comfortable seating and sufficient equipment (crocker...))
- Average (minimum ventilation with average service equipment (crocker...))
- Poor (dirty, inadequate equipment, poor ventilation and rarely maintained)

Computer Laboratory (for Front office 'Property Management Software' practical sessions and computer solutions for office organization –MS Word/ MS Excel etc.)

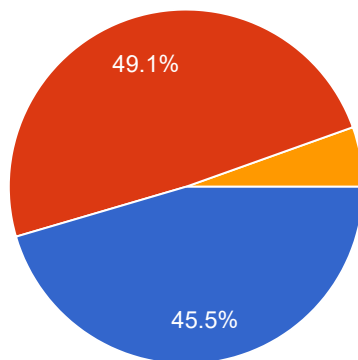
56 responses



- Excellent (air conditioned and well maintained with comfortable seating and adequate work stations (computers with PMS))
- Good (well maintained with adequate seating and work stations)
- Average(minimum work stations (computers with PMS))
- Poor (inadequate infrastructure and no PMS availability)

House Keeping Room (model guest room on 6th Floor)

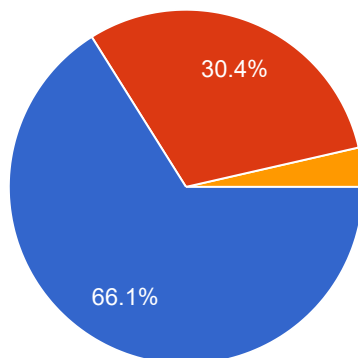
55 responses



- Excellent (large, air conditioned and well maintained with simulated five star accommodation facilities, furniture and fittings to simulate a hotel room)
- Good (well maintained with adequate furniture & fittings to simulate a hotel room)
- Average(small and non air conditioned with bare minimum simulated hotel accommodation)
- Poor (small and non air conditioned and inadequate)

Library

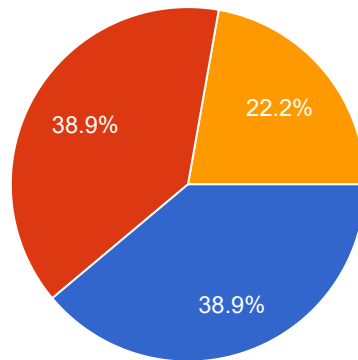
56 responses



- Excellent (Very large & air conditioned having books, reference journals and periodicals on all aspects of the hospital)
- Good (large and having adequate reading material- books, reference journals and periodicals on all aspects of the hospital)
- Average(small and non air conditioned with bare minimum books and reference material)
- Poor (small, non air conditioned with inadequate books and study material)

Canteen

54 responses

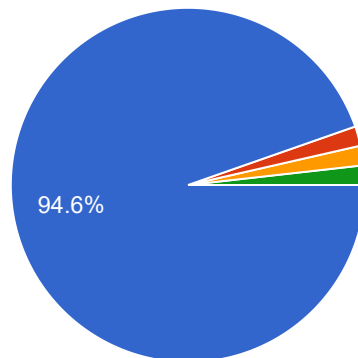


- Excellent (clean, well ventilated and maintained with comfortable seating, providing subsidized mini meals and snacks)
- Good (clean, comfortable seating, providing mini meals and snacks)
- Average (average standard of food and hygiene)
- Poor (poor hygiene standards and food quality)

INDUSTRIAL TRAINING

Are 'Industrial Training' placements arranged in

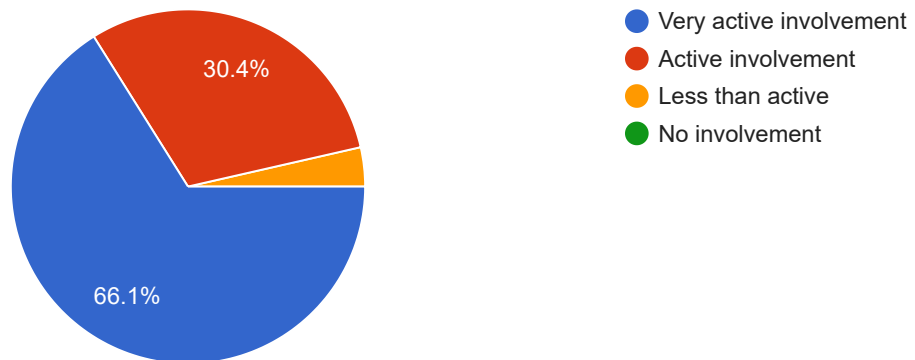
56 responses



- Five star rated properties
- One star to 4 star rated properties
- Other hospitality related avenues
- organisations indirectly related to hotel industry

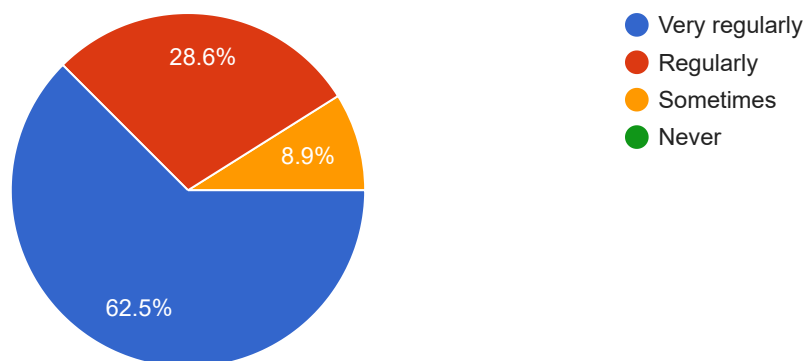
Are staff members actively involved in follow up of the 'Industrial Training' progress of each student throughout the training tenure?

56 responses



Does the Head of Department with the faculty member in charge of 'Industrial Training' liaise with hotels for 'Industrial training' follow up and training issues faced by students?

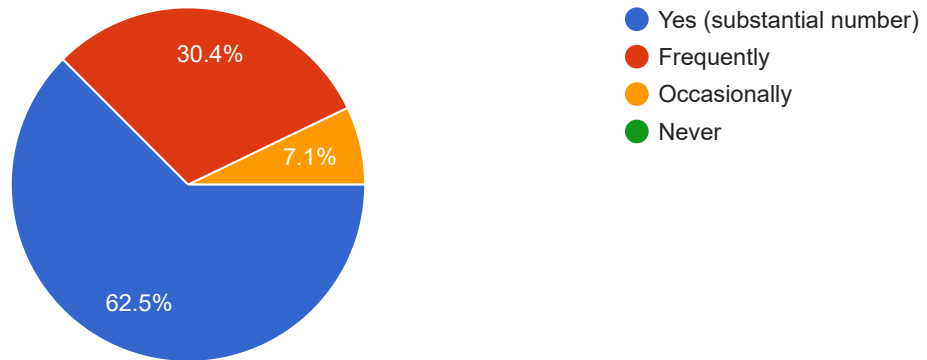
56 responses



PLEASE RATE EACH OF THE FOLLOWING AND PUT A (□) MARK AGAINST ANY ONE OF THE OPTIONS

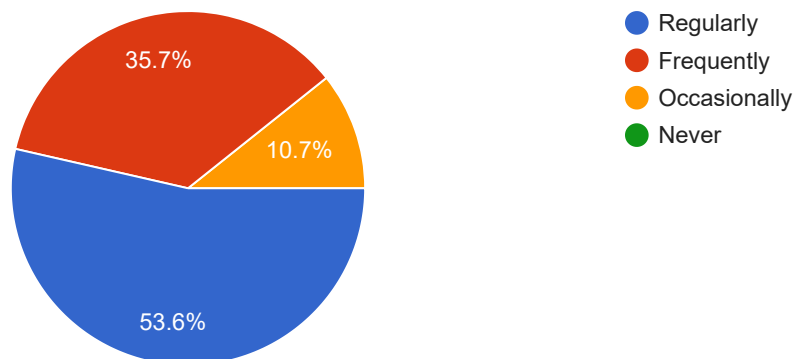
Does the department organise workshops and demonstrations, events and guest lectures over and above the prescribed syllabus?

56 responses



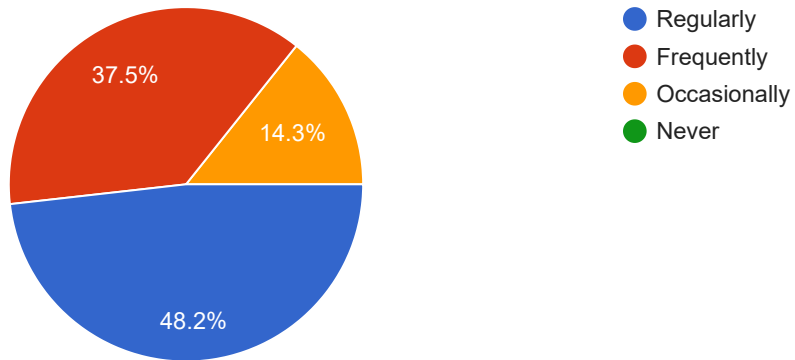
Overall mentoring of a student (e.g by the Principal, Vice Principal, Head of Department, Class teachers and individual subject teachers) regarding general issues, basic counselling, attendance and discipline is done

56 responses



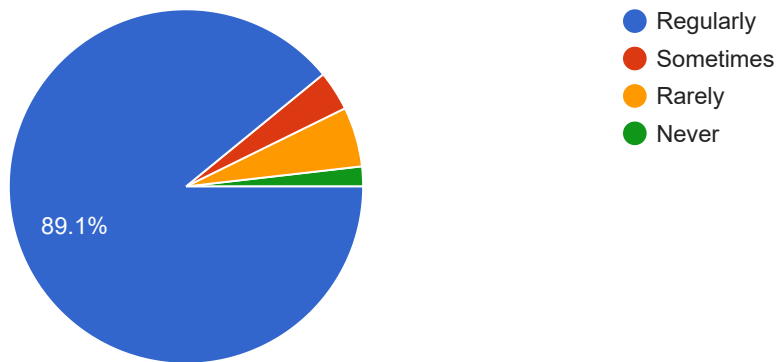
Teacher Student mentoring for guidance in career options is done

56 responses



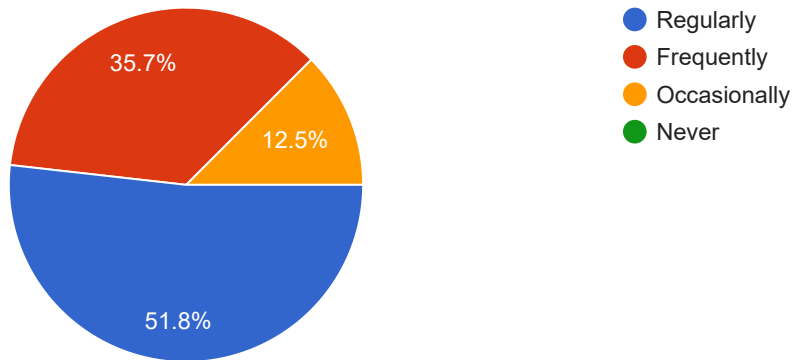
Are services of a trained professional counselor available to students free of cost?

55 responses



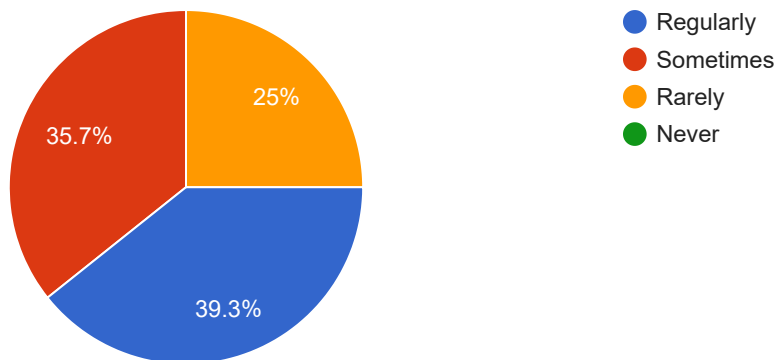
Does the Institute organize special workshops both at the class and institute level regarding values & ethics specifically designed to create awareness in each student and to become better human beings?

56 responses



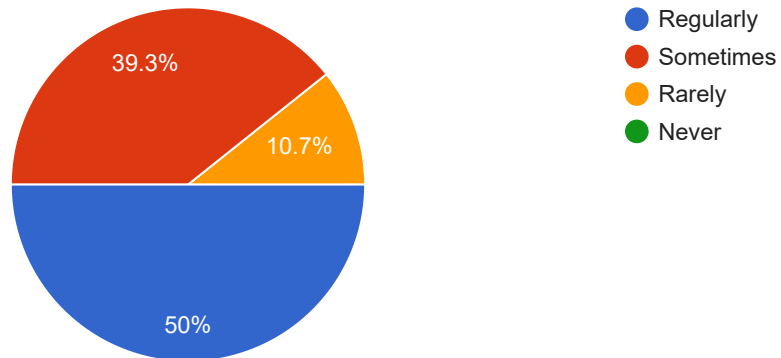
Does the Institute organize field trips and outdoor workshops to industry related enterprises?

56 responses



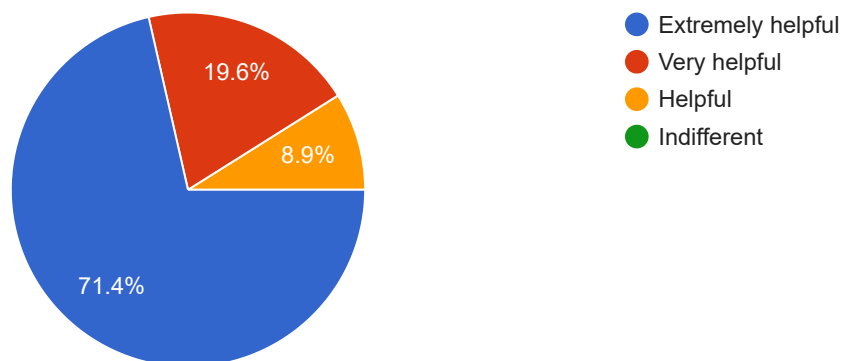
Does the Institute initiate a general awareness in each student regarding the under privileged strata of society, encouraging 'outreach programmes'?

56 responses



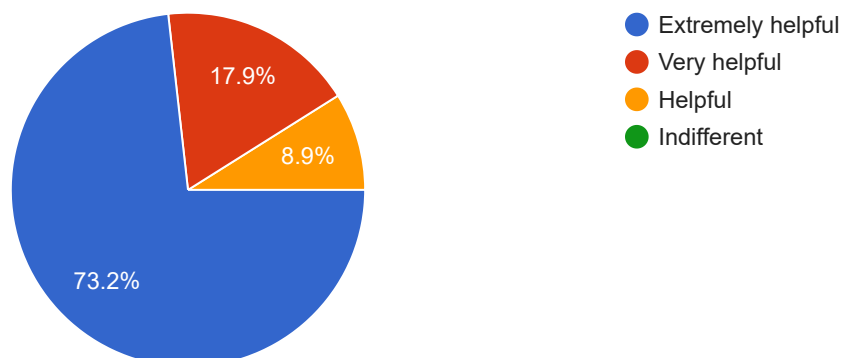
How would you rate the attitude of the teaching staff of the Hospitality department?

56 responses



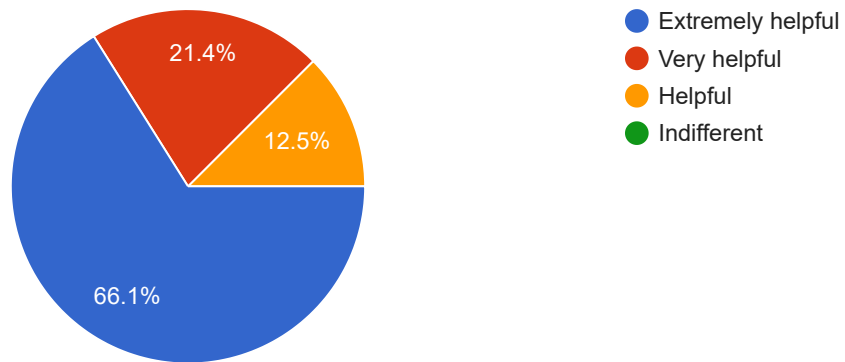
How would you rate the attitude of the support staff of the Hospitality department?

56 responses



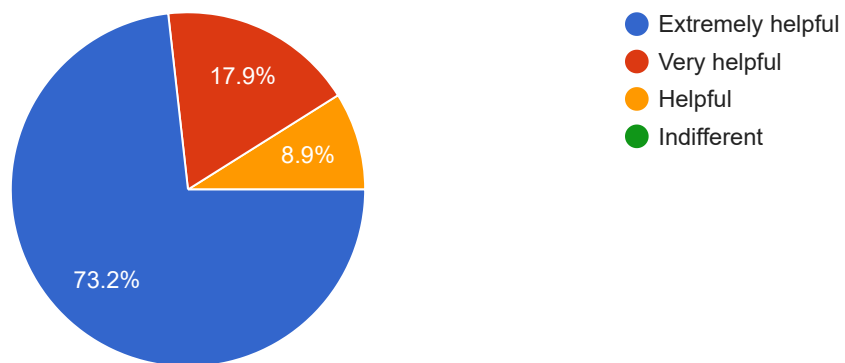
How would you rate the attitude of the administrative staff of the institute?

56 responses



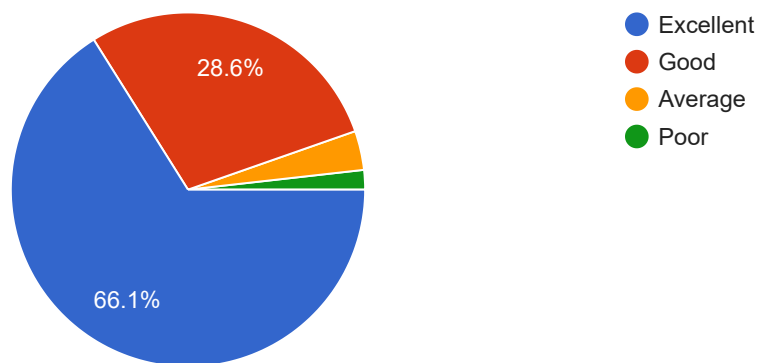
How would you rate the attitude of the library staff of the institute?

56 responses



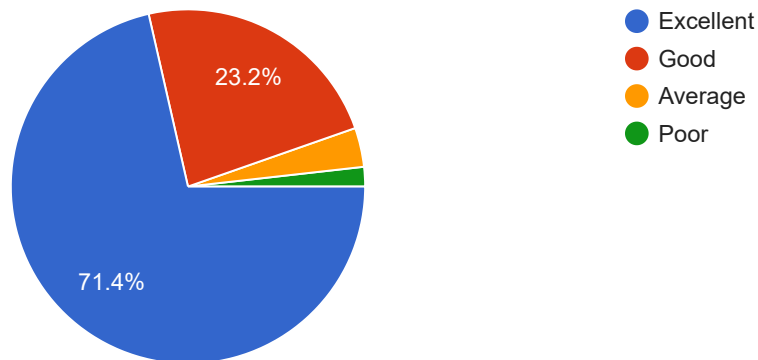
How would you rate the overall campus and general infrastructure?

56 responses



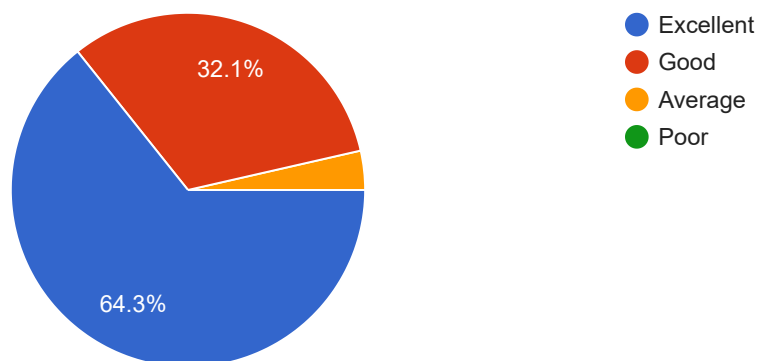
How would you rate this institute with reference to cleanliness, maintenance of the buildings, the lawns, Auditorium, and the common access areas?

56 responses



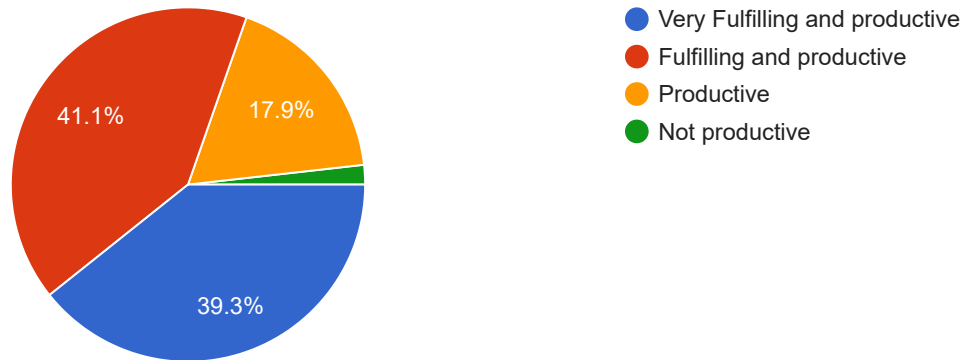
At the conclusion of the third year of B.Sc. in Hospitality Studies, how would you rate the training you have received in our institute for hospitality industry?

56 responses



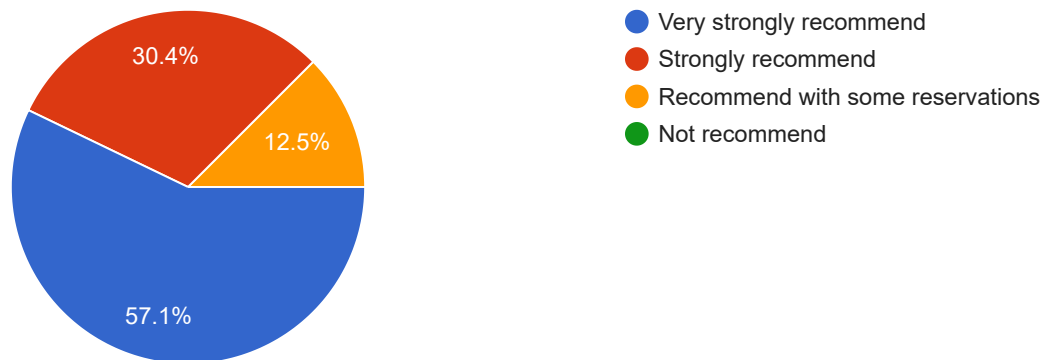
Has your investment of time, money and effort in this course been fulfilling and productive?

56 responses



Would you recommend the B.Sc. in Hospitality Studies course at our Institute, to your friend, relative, family member, acquaintance?

56 responses



Thank You

2021-2022 SCMSOPHIA STUDENT SATISFACTION SURVEY

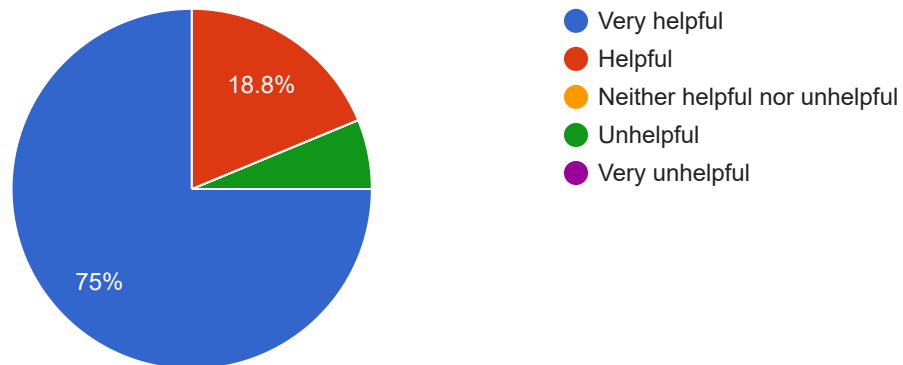
16 responses

[Publish analytics](#)

1. To what extent was the integrated curriculum helpful in building your skills for a media career?

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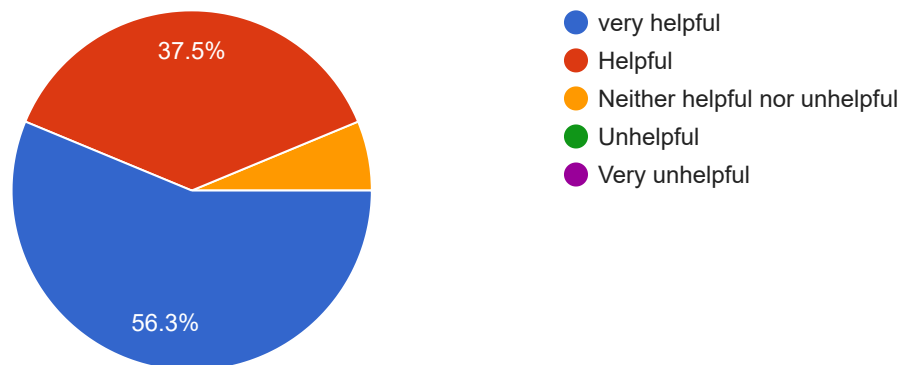
16 responses



2. To what extent was the variety of subjects offered helpful in building your skills for a media career?

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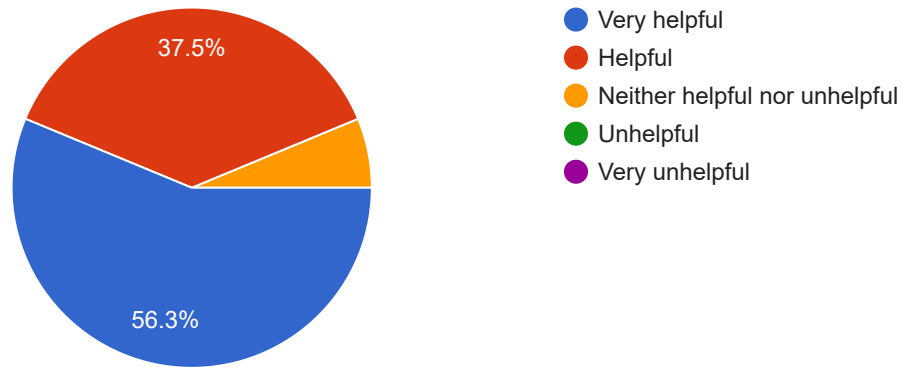
16 responses



3. How helpful were the INDIVIDUAL assignments that you did throughout the year in building your skills for a media career?



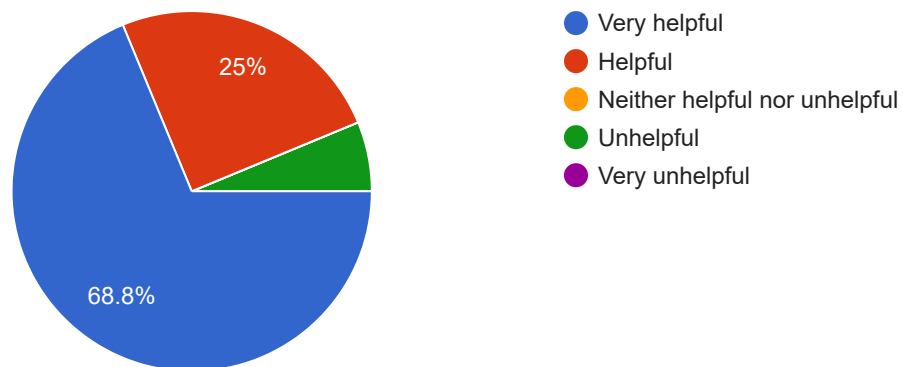
16 responses



4. How helpful were the GROUP assignments that you did throughout the year in building your skills for a media career?



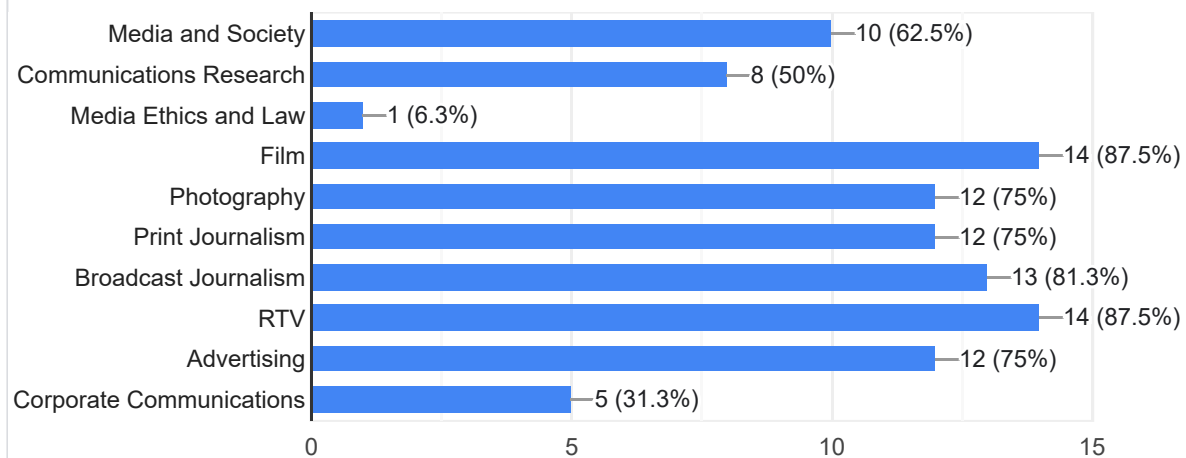
16 responses



5. Which subjects worked for you?



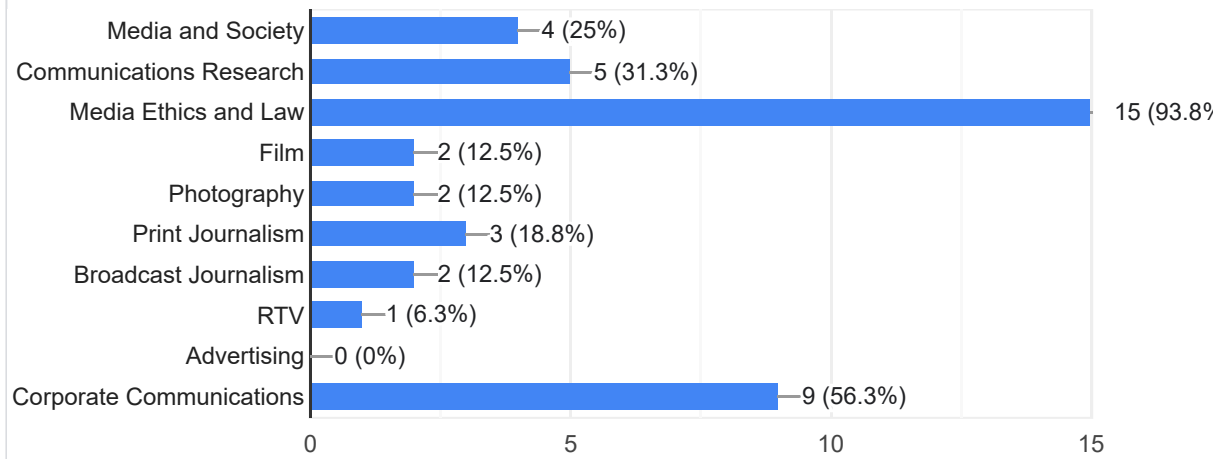
16 responses



6. Which subjects did not work for you?



16 responses



7. Why did they not work for you as per your responses to question 6?

15 responses

It was not very engaging. We had no clear syllabus given and lectures were difficult to understand.

I found the assignments not engaging enough and the duration between classes on these subjects too long.

With respect to Communication Research, I feel it was my general aversion towards the theoretical nature of the subject that kept me at a distance. And in case of Media Ethics & Law and Corporate Communications, I feel that the faculty and the subjects covered were not given enough time and I could not get what I hoped from both syllabi.

My interests lied in the subjects that worked for me and thus, it was a little difficult to cope with the other subject assignments.

The classes were difficult to catch up with, the curriculum did not help in providing useful information that could help build understanding towards the subject

I think there should have been more focus

With the online space, it was difficult to stay connected and on the same page as the faculty.

The above-mentioned subjects did not work for me primarily because of my lack of interest in the subject but at the same time, I think had there been more rigorous assignments for these subjects, like other subjects had, these would have worked for me too. For Media, Ethics and Law I would have preferred a more engaging faculty member and sessions. For Film, I would have preferred to have more discussion around current cinema styles, and more Corporate Communication, I would have loved to actually go to a conference, and experience the feel rather than merely talking about it in our classrooms.

Media Ethics and Law - Personally I feel the subject vast and the curriculum did not emphasize on the subject in detail. Corp. Comm. - The subject does not gather my personal interest. Also just a suggestion, it would me more helpful if films from the recent times are also screened during the film class.

I found myself to be uninterested in these subjects

I think the focus on print journalism often enveloped the other subjects I also felt like the pace of the syllabus was hard for me to keep up with.

Most of the part of that syllabus is done in online lectures. It's very difficult to understand the law and ethics these type of things in in the online lectures

They did not work for me because I had no point of interest in learning those subjects.



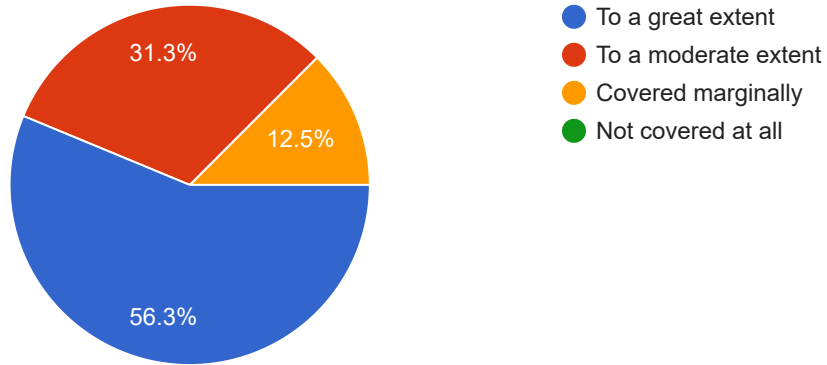
Most of the classes were online and it was difficult to catch up the level of teaching in the early stages of course.

Only online classes

8. To what extent did you feel that current and topical issues were covered over and above the syllabus?



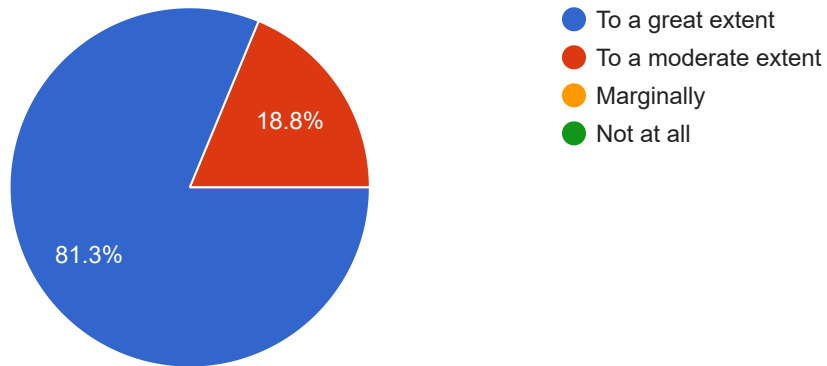
16 responses



9. To what extent have you benefited from having exposure to leading media professionals as faculty?



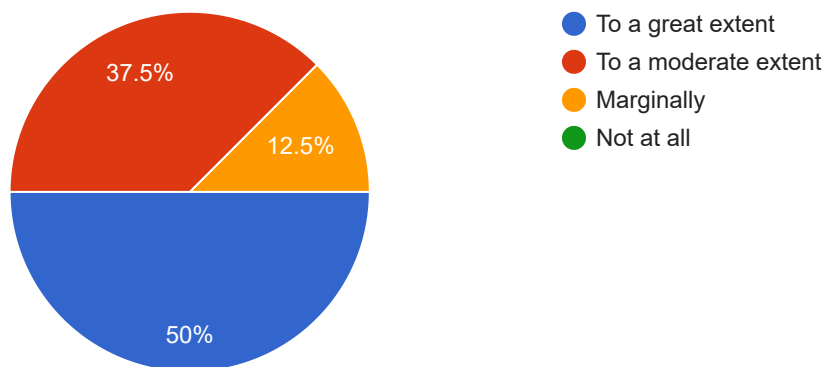
16 responses



10. To what extent do you feel the skills that you were taught have made you up-to-date with the requirement of this industry?



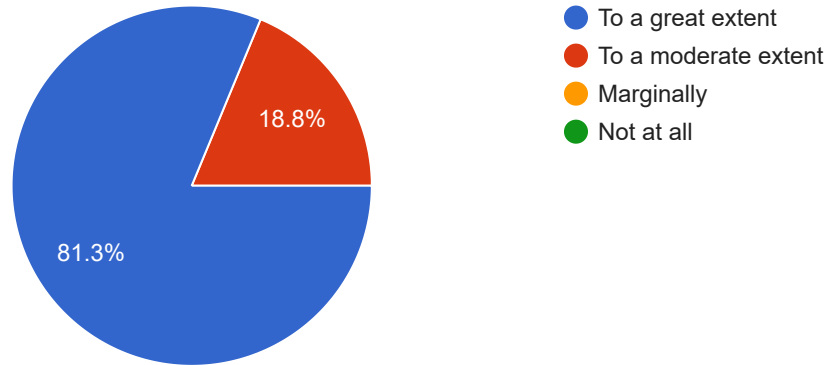
16 responses



11. To what extent do you feel that the faculty are up to date in their knowledge of the media industry?

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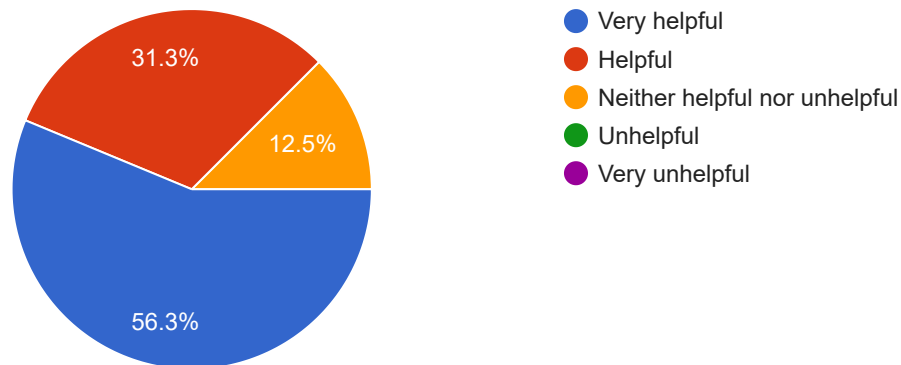
16 responses



12. How helpful were the guest lectures that you had throughout the year in building your skills for a media career?

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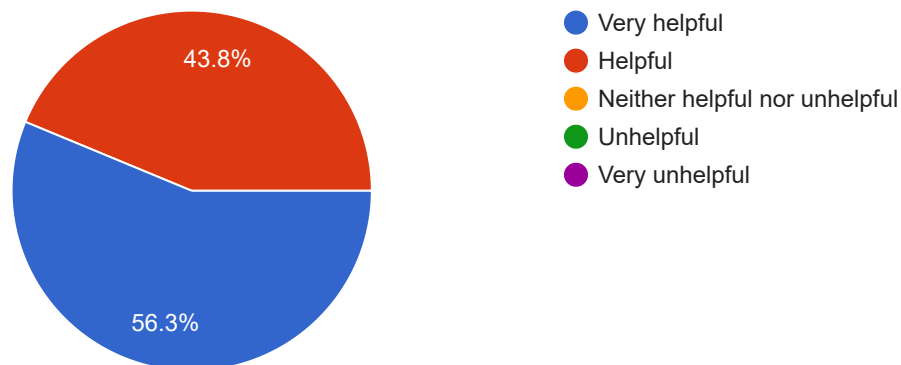
16 responses



13. How helpful were the WORKSHOPS that you did throughout the year in building your skills for a media career?

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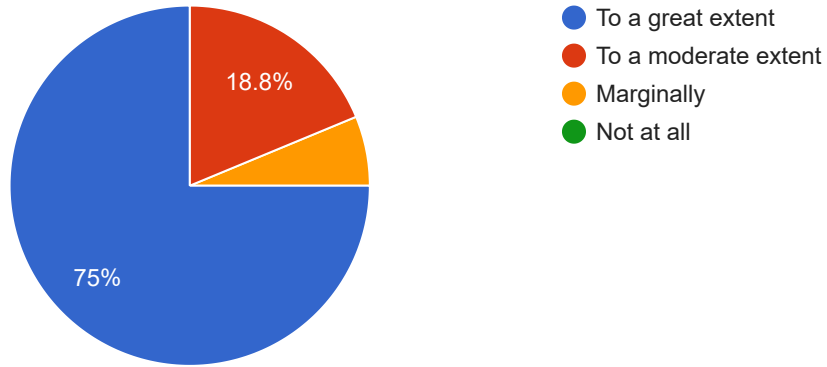
16 responses



14. To what extent do you feel that the teaching process used in this course is innovative?

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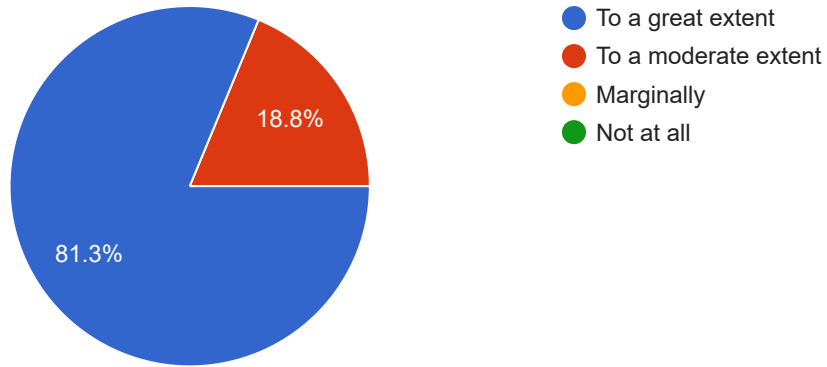
16 responses



15. To what extent do you feel that the faculty are helpful?

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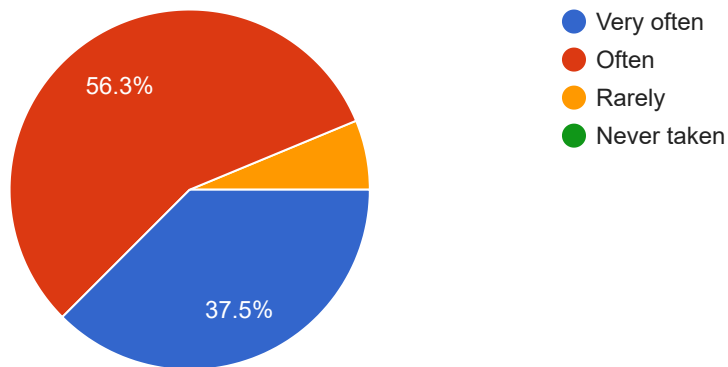
16 responses



16. How often was your feedback taken?

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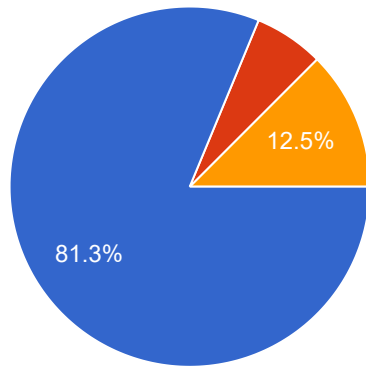
16 responses



17. When you submitted assignments, how was the feedback given?



16 responses

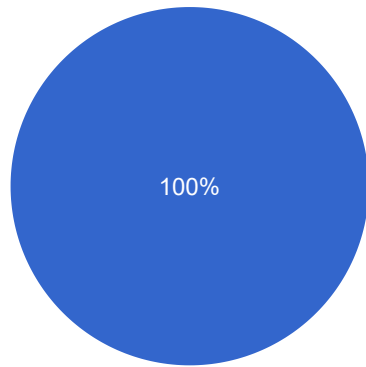


- With comments on the assignment
- Discussed in the class
- Discussed individually
- No comments or discussion, only marks

18. Do you think the specialization period at the end of the course helped you?



16 responses

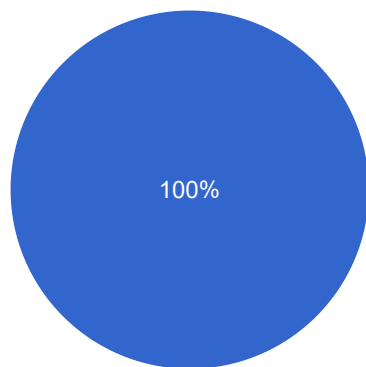


- Yes
- No

19. Was the specialization of your choice available?



16 responses



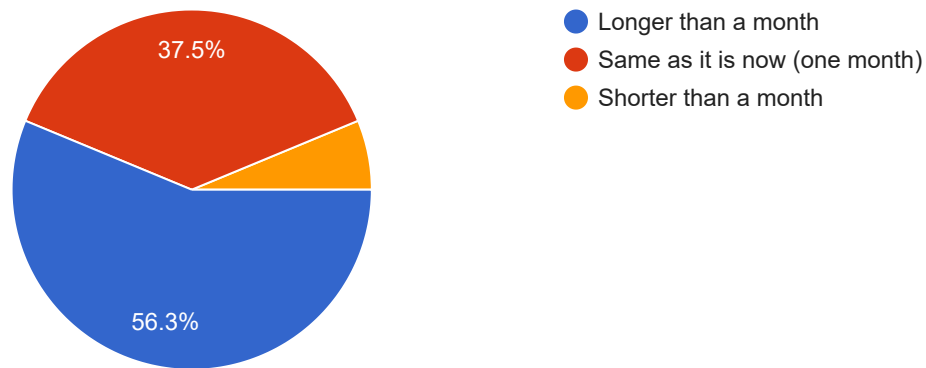
- Yes
- No



20. Do you think the specialization period should be:



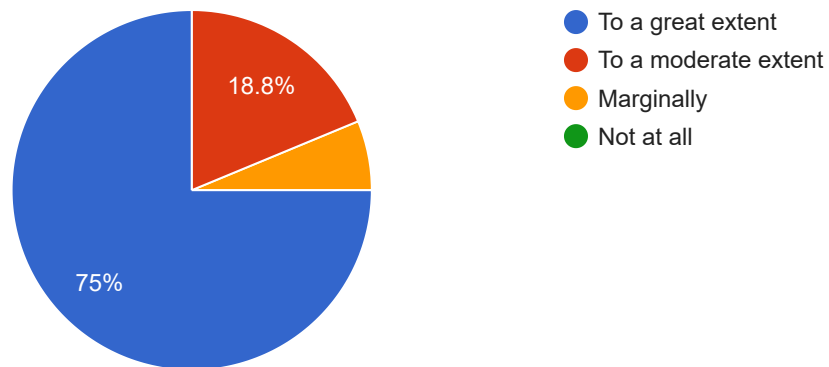
16 responses



21. To what extent do you feel that the SCM course has trained you for a career in the media?



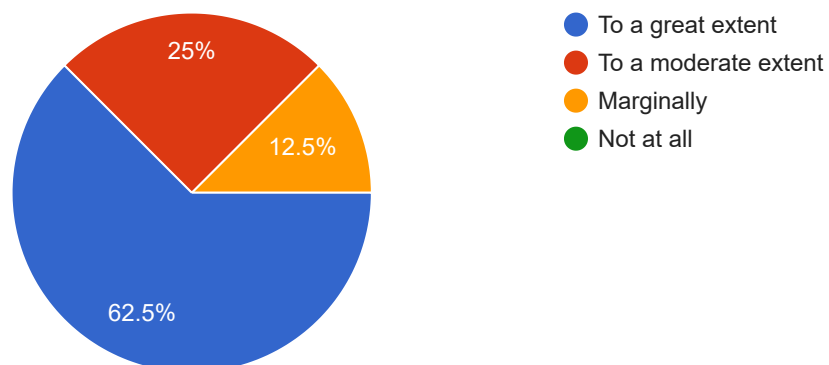
16 responses



22. To what extent do you feel that the SCM course trained you to be an informed consumer of research in the media industry?



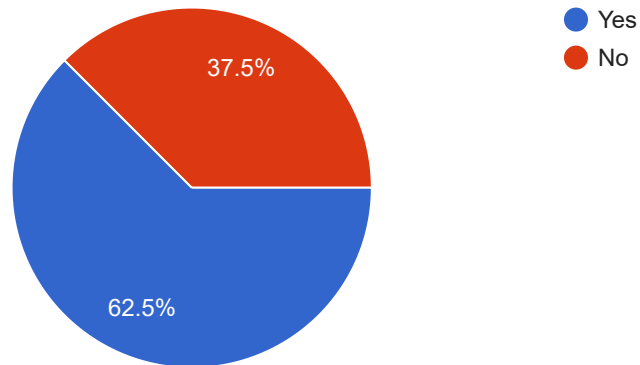
16 responses



23. Were you aware that the services of a trained professional counsellor are accessible to students ?

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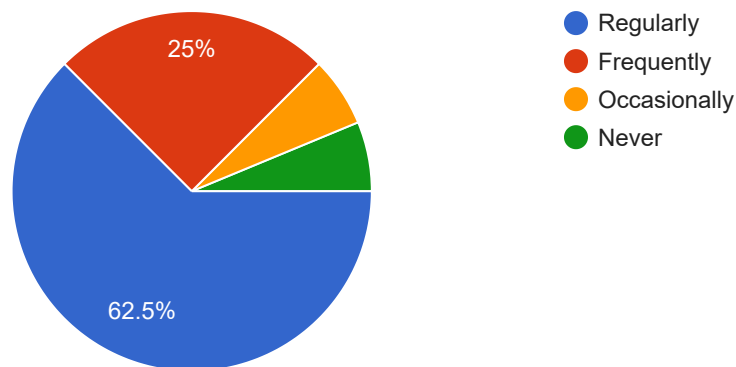
16 responses



24. I received overall mentoring as a student regarding general issues, basic counselling, attendance and discipline.

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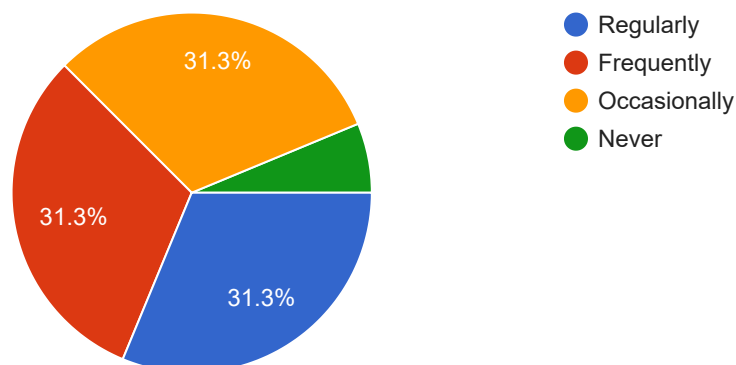
16 responses



25. I received guidance in career options:

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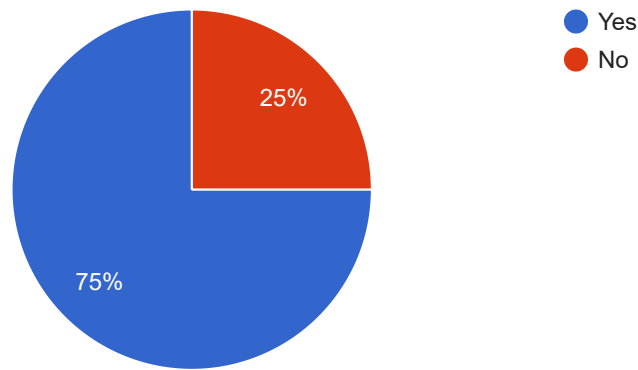
16 responses



26. Were job placement opportunities offered to you?

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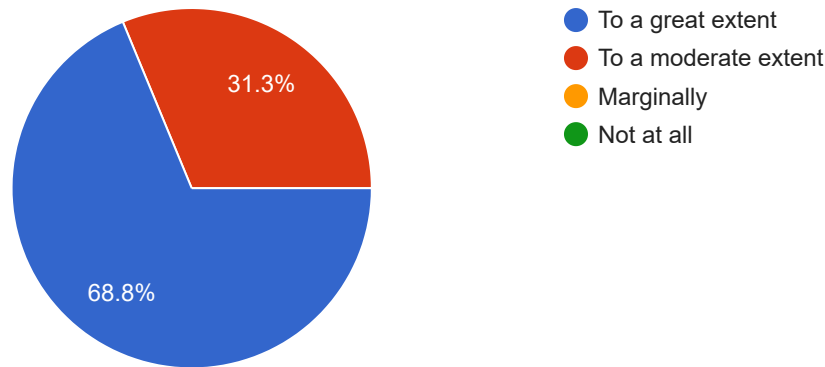
16 responses



27. To what extent do you feel that assignments done by you contributed to your understanding of society and gender?

 Copy

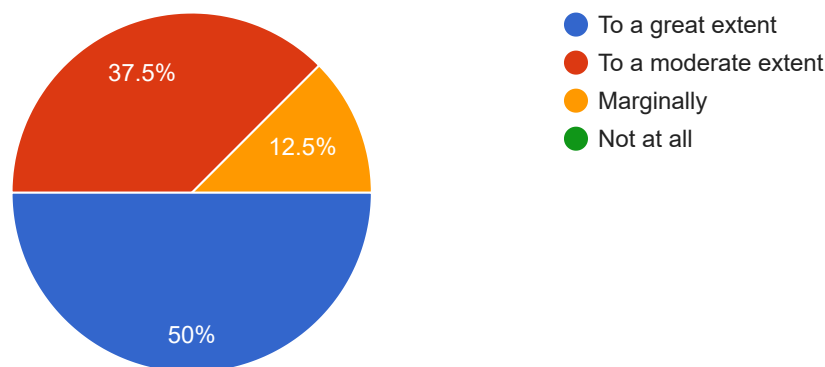
16 responses



28. This course increased my awareness of environmental issues and I am able to understand respond constructively to these.

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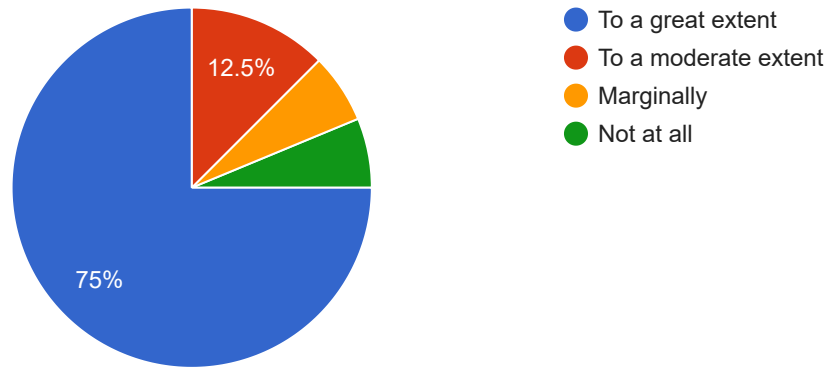
16 responses



29. I feel this course helped in the development of my intellectual potential and critical thinking through a focused academic experience



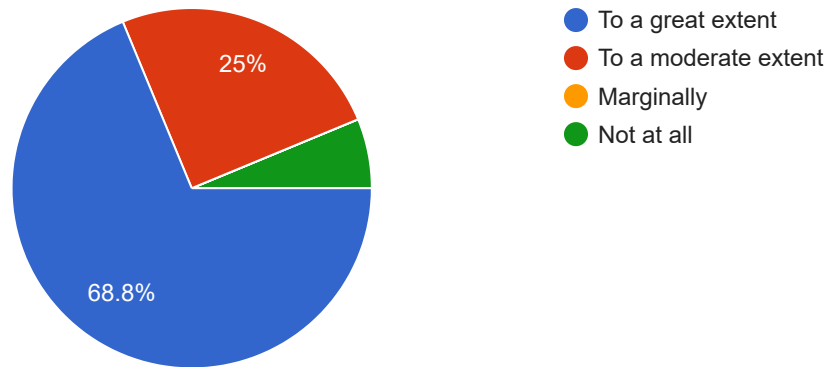
16 responses



30. I feel this course helped to increase my awareness of gender issues



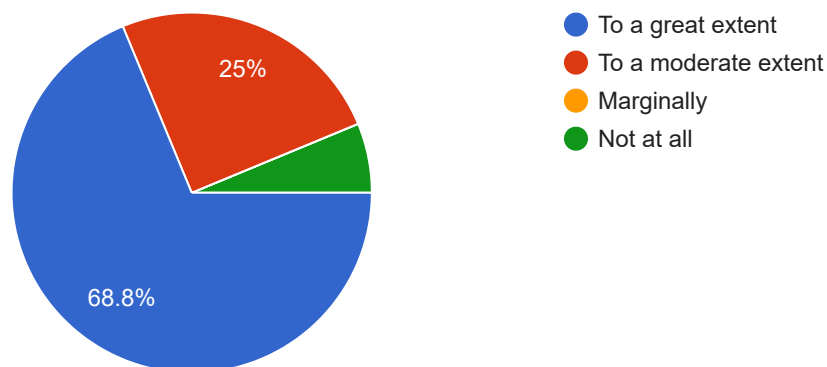
16 responses



31. I feel this course has increased my ability to look at the world from the perspective of the less privileged and to care about human rights



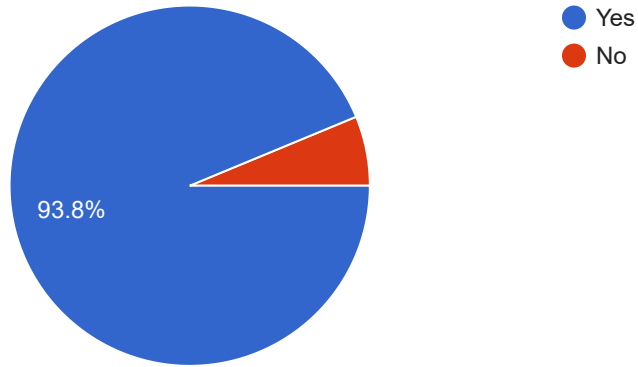
16 responses



32. Has your investment of time, money and effort in this course been fulfilling and productive?



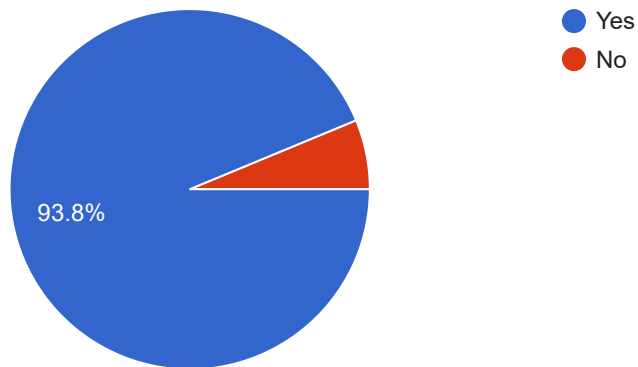
16 responses



33. Would you recommend the SCM course to your friend, relative, family member, acquaintance?



16 responses



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